NATO COVID-19 State Government Relations Report:
Reopening, Relief & Recovery

As states look to reopen their economies, NATO and its regional units are tracking how these policies will impact the exhibition industry. The following report will be updated daily as guidelines from states are updated frequently.

This document is not legal advice. Exhibitors are encouraged to consult with counsel about the specific elements of any of the topics described in this document that are relevant to your operations. It is important to note that many decisions related to each of the topics must be made and implemented on a company-by-company, location-by-location basis, particularly as the timing and scope of the virus, and the mandates of public health officials will necessarily vary community-by-community. We will update this document as new information becomes available. The date on the first page of the document indicates the latest date this document was updated.

Updated: August 27, 2020

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### Reopening Dates and Phases

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<th>Current Phase for State</th>
<th>Phase of Theater Reopening</th>
<th>Capacity Limits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>May 1</td>
<td>May 22</td>
<td>Phase 2 of 3</td>
<td>Theaters open</td>
<td>Maintain social distancing</td>
</tr>
<tr>
<td>Alaska</td>
<td>April 24</td>
<td>May 8</td>
<td>Phase 3 of 4</td>
<td>Phase 3</td>
<td>100%</td>
</tr>
<tr>
<td>Arizona</td>
<td>May 8</td>
<td></td>
<td>No defined phases</td>
<td></td>
<td>50%</td>
</tr>
<tr>
<td>Arkansas</td>
<td>May 4</td>
<td>May 18</td>
<td>Phase 2</td>
<td>Theaters open</td>
<td>66%</td>
</tr>
<tr>
<td>California</td>
<td>May 8</td>
<td>Second statewide closure began July 13</td>
<td>Stage 2 of 4</td>
<td>Stage 2</td>
<td>25% or 100 people, whichever is less</td>
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<tr>
<td>California – Los Angeles</td>
<td></td>
<td>Theaters closed</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Colorado</td>
<td>May 1</td>
<td></td>
<td>Phase 2 of 3</td>
<td>Phase 2</td>
<td>50%, varies by county</td>
</tr>
<tr>
<td>Connecticut</td>
<td>May 20</td>
<td>June 17</td>
<td>Phase 2</td>
<td>Phase 2</td>
<td>50%</td>
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<tr>
<td>Delaware</td>
<td>May 8</td>
<td>May 8: Drive-in theaters, June 1 for indoor theaters</td>
<td>Phase 2 of 3</td>
<td>Phase 1</td>
<td>50%</td>
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<tr>
<td>District of Columbia</td>
<td>Likely May 29</td>
<td>June 22 for theaters approved by HSEMA. New applications for waivers paused.</td>
<td>Stage 2</td>
<td>Stage 2</td>
<td>50 people</td>
</tr>
<tr>
<td>State</td>
<td>Initial Reopening Date</td>
<td>Theater Reopening Date</td>
<td>Current Phase for State</td>
<td>Phase of Theater Reopening</td>
<td>Capacity Limits</td>
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<tr>
<td>Florida</td>
<td>May 4</td>
<td>June 5</td>
<td>Phase 2 of 3</td>
<td>Phase 2 (varies by county)</td>
<td>50%</td>
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<tr>
<td>Florida – Miami/Palm Beach</td>
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<td>Theaters closed in Miami-Dade, Broward and Palm Beach counties</td>
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<tr>
<td>Georgia</td>
<td>April 27</td>
<td>April 27</td>
<td>Theaters open</td>
<td>Maintain social distancing</td>
<td></td>
</tr>
<tr>
<td>Georgia - Atlanta</td>
<td></td>
<td></td>
<td>Theaters open</td>
<td>Maintain social distancing</td>
<td></td>
</tr>
<tr>
<td>Hawaii</td>
<td>May 7</td>
<td>June 1</td>
<td>Phase 3 of 5</td>
<td>Phase 3</td>
<td>Maintain social distancing</td>
</tr>
<tr>
<td>Idaho</td>
<td>May 1</td>
<td>Drive-ins open. Indoor theaters: May 29</td>
<td>Stage 4 of 4</td>
<td>Stage 3</td>
<td>Maintain social distancing</td>
</tr>
<tr>
<td>Illinois</td>
<td>May 1</td>
<td>Drive-ins open. Indoor theaters: June 26 with limit of 50 patrons</td>
<td>Phase 4 of 5</td>
<td>Phase 4</td>
<td>50 people</td>
</tr>
<tr>
<td>Illinois – Chicago</td>
<td></td>
<td>June 26 with limit of 50 patrons</td>
<td></td>
<td></td>
<td>50 people</td>
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<tr>
<td>Indiana</td>
<td>May 4</td>
<td>June 12</td>
<td>Stage 4.5 of 5</td>
<td>Stage 4</td>
<td>50%</td>
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<tr>
<td>Iowa</td>
<td>Partially Open</td>
<td>May 8: Drive-in theaters open. May 22: Indoor theaters.</td>
<td>No specific phases</td>
<td>All theaters open May 22</td>
<td>Maintain social distancing</td>
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<tr>
<td>Kansas</td>
<td>May 4</td>
<td>May 22</td>
<td>Phase 3 of 4</td>
<td>Phase 2</td>
<td>Maintain social distancing</td>
</tr>
<tr>
<td>Kentucky</td>
<td>April 27</td>
<td>June 1</td>
<td>No specific phases</td>
<td>Theaters open</td>
<td>50%</td>
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<tr>
<td>Louisiana</td>
<td>May 1</td>
<td>May 15</td>
<td>Phase 2</td>
<td>Phase 2 begins June 5</td>
<td>50%</td>
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<td>Maine</td>
<td>May 1</td>
<td>May 1: Drive-ins theaters open.</td>
<td>Stage 3 of 3</td>
<td>Stage 3</td>
<td>50 people</td>
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<tr>
<td>State</td>
<td>Initial Reopening Date</td>
<td>Theater Reopening Date</td>
<td>Current Phase for State</td>
<td>Phase of Theater Reopening</td>
<td>Capacity Limits</td>
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<tr>
<td>Maryland</td>
<td>May 7</td>
<td>Drive-in theaters allowed to open</td>
<td>Stage 2</td>
<td>No announced phase</td>
<td></td>
</tr>
<tr>
<td>Maryland - Baltimore</td>
<td></td>
<td>Theaters closed</td>
<td></td>
<td></td>
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<tr>
<td>Michigan</td>
<td>May 22</td>
<td>June 1: Drive-In Theaters. June 10: Indoor theaters in Northern Michigan and the Upper Peninsula.</td>
<td>Varies by region</td>
<td>Phase 5</td>
<td>25%</td>
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<tr>
<td>Michigan – Detroit</td>
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<td>Theaters closed</td>
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<td></td>
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<tr>
<td>Minnesota</td>
<td>April 27</td>
<td>Drive-Ins open. June 10: Indoor theaters</td>
<td>Phase 3 of 4</td>
<td>Phase 3</td>
<td>25% not to exceed 250 persons</td>
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<tr>
<td>Mississippi</td>
<td>April 27</td>
<td>June 1</td>
<td>Phase 3 of 3</td>
<td>Phase 3</td>
<td>50%</td>
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<tr>
<td>Missouri</td>
<td>May 4</td>
<td>May 4</td>
<td>Phase 2</td>
<td>Phase 1</td>
<td>Maintain social distancing</td>
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<tr>
<td>Montana</td>
<td>April 27</td>
<td>May 15</td>
<td>Phase 2 of 3</td>
<td>Phase 2</td>
<td>75%</td>
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<tr>
<td>Nebraska</td>
<td>May 4</td>
<td>June 1</td>
<td>Phase 3</td>
<td>Theaters open June 1</td>
<td>50% of rated occupancy</td>
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<tr>
<td>Nevada</td>
<td>May 1</td>
<td>May 29</td>
<td>Phase 2</td>
<td>Phase 2</td>
<td>50%</td>
</tr>
<tr>
<td>New Hampshire</td>
<td>May 11</td>
<td>May 11: Drive-In Theaters. June 29: Indoor theaters</td>
<td>Phase 2</td>
<td></td>
<td>50%</td>
</tr>
<tr>
<td>New Jersey</td>
<td>May 18</td>
<td>May 15: Drive-In Theaters</td>
<td>Phase 2 of 3</td>
<td>No announced phase</td>
<td></td>
</tr>
<tr>
<td>New Mexico</td>
<td>May 1</td>
<td>June 1: Drive-in theaters can open</td>
<td>Phase 1</td>
<td>No announced phase</td>
<td></td>
</tr>
<tr>
<td>New York</td>
<td>May 16</td>
<td>May 15: Drive-In Theaters</td>
<td>Varies by county</td>
<td>No announced phase</td>
<td></td>
</tr>
<tr>
<td>State</td>
<td>Initial Reopening Date</td>
<td>Theater Reopening Date</td>
<td>Current Phase for State</td>
<td>Phase of Theater Reopening</td>
<td>Capacity Limits</td>
</tr>
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</tr>
<tr>
<td>New York - New York City Metro Area</td>
<td></td>
<td>Theaters closed</td>
<td></td>
<td>No announced phase</td>
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</tr>
<tr>
<td>North Carolina</td>
<td>May 8</td>
<td>No announced date</td>
<td>Phase 2 of 3</td>
<td>Phase 3</td>
<td></td>
</tr>
<tr>
<td>North Dakota</td>
<td>May 1</td>
<td>May 1</td>
<td>Green Phase</td>
<td>Theaters open</td>
<td>65%</td>
</tr>
<tr>
<td>Ohio</td>
<td>May 1</td>
<td>May 12: Drive-In Theaters. June 10: Indoor theaters</td>
<td>No defined phases</td>
<td>Theaters open June 10</td>
<td>Maintain social distancing</td>
</tr>
<tr>
<td>Oklahoma</td>
<td>April 24</td>
<td>May 1</td>
<td>Phase 3 of 3</td>
<td>Phase 3</td>
<td>Maintain social distancing</td>
</tr>
<tr>
<td>Oregon</td>
<td>May 15</td>
<td>Varies by county</td>
<td>Phase 1 of 3 for most counties</td>
<td>Phase 2</td>
<td>Maintain social distancing with a maximum of 100 people per auditorium</td>
</tr>
<tr>
<td>Oregon - Portland</td>
<td></td>
<td></td>
<td>Multnomah County is in Phase 1</td>
<td>Phase 2</td>
<td></td>
</tr>
<tr>
<td>Pennsylvania</td>
<td>May 1</td>
<td>May 13: Drive-ins to open in Yellow Phase. June 5 for indoor theaters in Green Phase counties</td>
<td>All counties in Green Phase</td>
<td>Green Phase</td>
<td>25 people per auditorium</td>
</tr>
<tr>
<td>Pennsylvania – Philadelphia</td>
<td></td>
<td>Theaters allowed to open September 8</td>
<td></td>
<td></td>
<td>25 people per auditorium</td>
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<tr>
<td>Puerto Rico</td>
<td></td>
<td>Second shutdown began July 16</td>
<td>No defined phases</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rhode Island</td>
<td>May 9</td>
<td>May 9: Drive-in Theaters; Indoor Theaters: June 30</td>
<td>Phase 3</td>
<td>Phase 3</td>
<td>66%</td>
</tr>
<tr>
<td>State</td>
<td>Initial Reopening Date</td>
<td>Theater Reopening Date</td>
<td>Current Phase for State</td>
<td>Phase of Theater Reopening</td>
<td>Capacity Limits</td>
</tr>
<tr>
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</tr>
<tr>
<td>South Carolina</td>
<td>April 20</td>
<td>Indoor Theaters: August 3</td>
<td>No defined phases</td>
<td>No defined phases</td>
<td>50%</td>
</tr>
<tr>
<td>South Dakota</td>
<td>Partially Open</td>
<td>Theaters allowed to open</td>
<td>No defined phases</td>
<td>Theaters open</td>
<td>Maintain social distancing</td>
</tr>
<tr>
<td>Tennessee</td>
<td>April 27</td>
<td>May 15: The state has allowed theaters to open, but reopening varies by county</td>
<td>Phase 2</td>
<td>Theaters open</td>
<td>50%</td>
</tr>
<tr>
<td>Tennessee - Memphis</td>
<td></td>
<td>June 22</td>
<td></td>
<td>Theaters open</td>
<td>50%</td>
</tr>
<tr>
<td>Tennessee - Nashville</td>
<td></td>
<td>June 22 with 50% capacity limitation</td>
<td></td>
<td>Theaters open</td>
<td>50%</td>
</tr>
<tr>
<td>Texas</td>
<td>May 1</td>
<td>May 1</td>
<td>Phase 3</td>
<td>Phase 1</td>
<td>Maintain social distancing</td>
</tr>
<tr>
<td>Utah</td>
<td>Partially Open</td>
<td>Theaters allowed to open</td>
<td>Varies by county</td>
<td>High Risk</td>
<td>50% with 75 person maximum</td>
</tr>
<tr>
<td>Vermont</td>
<td>April 27</td>
<td>Drive-in theaters open. Indoor theaters: June 1</td>
<td>No specific phases</td>
<td>Theaters open</td>
<td>50%</td>
</tr>
<tr>
<td>Virginia</td>
<td>May 29</td>
<td>Indoor Theaters: July 1</td>
<td>Phase 3</td>
<td>Phase 3</td>
<td>50%</td>
</tr>
<tr>
<td>Washington</td>
<td>May 4</td>
<td>Theaters can open in phase 3 counties</td>
<td>Some counties in Phase 3</td>
<td>Phase 3</td>
<td>25%</td>
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<tr>
<td>Washington - Seattle</td>
<td></td>
<td>Theaters closed</td>
<td>King County is in Phase 2</td>
<td></td>
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<tr>
<td>West Virginia</td>
<td>May 4</td>
<td>May 11: Drive-In Theaters. June 5: Indoor theaters.</td>
<td>Week 12</td>
<td>Week 6</td>
<td>Maintain social distancing</td>
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<tr>
<td>Wisconsin</td>
<td>May 13</td>
<td>Drive-Ins and indoor theaters allowed to open statewide, varies by county</td>
<td>No specific phases</td>
<td>Theaters open</td>
<td>Maintain social distancing</td>
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<tr>
<td>Wyoming</td>
<td>May 1</td>
<td>May 15</td>
<td>No specific phases</td>
<td>Theaters open</td>
<td>Maintain social distancing</td>
</tr>
</tbody>
</table>
State-BY-State Reopening Guidance for Movie Theaters

Click to access the [NATO Reopening Guide](https://www.natotheatreowners.org) (members only).

**Alabama**

Governor Ivey Issues Amended Safer at Home Order

Entertainment venues. Effective May 22, 2020, at 5:00 P.M., entertainment venues shall comply with the following rules:

a. **Social distancing.**
   i. Employees shall not knowingly allow patrons or guests to congregate within six feet of a person from another household.
   ii. Employees shall take reasonable steps to prevent people from congregating in lobby areas, break rooms, and other common areas.

b. **Emergency maximum occupancy rate.** Indoor and enclosed entertainment venues shall limit occupancy to 50 percent of the normal occupancy load as determined by the fire marshal. Outdoor venues or those not assigned a normal occupancy load by the fire marshal shall limit occupancy as required to comply with the social distancing requirements of this paragraph.

c. **Facial coverings.** Each employee shall wear a mask or other facial covering that covers his or her nostrils and mouth at all times while in regular interaction with clients or guests.

d. **Sanitation.** An entertainment venue shall take reasonable steps, where practicable, to regularly disinfect frequently used items and surfaces.

For purposes of this paragraph, “entertainment venue” includes bowling alleys, arcades, concert venues, theaters, auditoriums, performing centers, tourist attractions (including museums and planetariums), race tracks, commercial or public playgrounds, adult entertainment venues, casinos, and bingo halls.

**Guidelines for Entertainment Venues and Tourist Attractions**

In addition to the Safer at Home Order’s mandates and the Guidelines for Safeguarding All Businesses, the following practices are strongly recommended for all entertainment venues and tourist attractions.

This guidance is intended for entertainment venues, including arcades, auditoriums, bowling alleys, concert venues, theaters, performing arts centers, tourist attractions (including water parks, theme parks, amusement parks, zoos, museums and planetariums), racetracks, casinos, bingo halls, adult entertainment venues and venues operated by social clubs.

It is strongly recommended that all businesses follow applicable COVID-19-related safety guidelines from the Food and Drug Administration and the Centers for Disease Control and Prevention (CDC) publication, Reopening Guidance for Cleaning and Disinfecting Public Spaces, Workplaces, Businesses, Schools, and Homes, at [https://www.cdc.gov/coronavirus/2019-ncov/community/reopenguidance.html](https://www.cdc.gov/coronavirus/2019-ncov/community/reopenguidance.html)

**Employers:**

- Allow employees to work from home as much as possible.
- Screen all employees reporting to work for COVID-19 symptoms with the following questions:
  - Have you been in close contact with a confirmed case of COVID-19?
  - Are you experiencing a cough, shortness of breath or sore throat?
  - Have you had a fever in the last 48 hours?
Have you experienced new loss of taste or smell?
Have you experienced vomiting or diarrhea in the last 24 hours?

- Screen employees for fever:
  - Best practice: Employers should take temperatures onsite with a no-touch thermometer each day upon a person’s arrival at work.
  - Minimum practice: an employee should take his or her temperature before arriving. In either case, a normal temperature does not exceed 100.4 degrees Fahrenheit.

- Any employee who exhibits COVID-19 symptoms, who answers yes to any of the screening questions or who is running a fever, should leave the premises immediately, or not go to it, and seek medical care or COVID-19 testing or both.

- Implement workplace cleaning and disinfection practices according to CDC guidelines, with regular sanitization of often-touched surfaces at least every two hours.

- Post extensive signage on health policies, including the following documents, in the workplace:

Employees:
- Stay home when feeling ill, when exposed to COVID-19 (for instance, if someone at home is infected), or if diagnosed with a confirmed case of COVID-19. People who are particularly vulnerable to COVID-19, such as people 65 or older or people with heart disease, diabetes, or other chronic conditions, are encouraged to work from home.
- Increase hygiene practices: wash hands more frequently, avoid touching your face, practice good etiquette when coughing or sneezing.
- Wear a cloth face covering (not an N-95 or medical mask, which should be reserved for healthcare workers) while at work and in public to help protect against the spread of the virus.
- Abide by guidelines established by employer, which may include the use of gloves, social distancing practices in the workplace and increased sanitation.

Business Adapations:
- Limit group reservations to 8 or fewer people.
- Configure your facility so that customers are separated by at least 6 feet from others not in their group.
- Consider having an individual dedicated to ensuring the health policies adopted by the employer are followed.
- Patrons over the age of five years old should wear a mask or other facial covering that covers his or her nostrils and mouth whenever practicable while on the premises of the entertainment venue.
- Modify check-in and payment processes to observe social distancing, and implement sanitization measures (for instance, no shared pens, use contact-less payments where possible).
- Prohibit use of waiting areas to avoid congregation (for instance, customers could be notified by call or text message).
- Use a clearly designated entrance and a separate, clearly designated exit to maintain social distancing.
• Regularly and frequently clean and sanitize shared resources/equipment after each use, and high-touch surfaces such as doorknobs, tables, chairs, counters, check-out areas, keypads, and restrooms.
• Make hand sanitizer, disinfecting wipes, soap and water, or similar cleaning or washing materials readily available to employees and visitors.
• Use plastic shields or other barriers between customers and employees at service counters, and clean such barriers frequently.
• Add social distancing reminders, such as floor decals or audio announcements, to encourage customers to keep at least 6 feet from others not in their group.
• Remove all self-serve items on the premises, such as self-service selection stations for bowling balls or golf clubs, or self-service food or drink areas. Have staff provide such items to patrons directly.
• Temporarily close any common areas where social distancing is difficult or impossible to maintain, places such as playgrounds and children’s “ball pits.”
• Encourage parent/guardian supervision for all children, in part to ensure that children comply with guidelines too.
• Businesses that serve food or beverages - follow the previously issued Guidelines for Restaurants and Bars found here [https://www.alabamapublichealth.gov/covid19/assets/cov-sah-restaurants-bars.pdf](https://www.alabamapublichealth.gov/covid19/assets/cov-sah-restaurants-bars.pdf)

Alaska

Governor Announces Phase Three of Reopen Alaska Responsibly Plan
Beginning 8:00am Friday, May 22, 2020, Phase Three of the Reopen Alaska Responsibly Plan will take effect, allowing all businesses to open at 100 percent capacity.

Reopen Alaska Responsibly Phase III/IV Guidance
All businesses should assist individuals with personal mitigation strategies including:

1. Opportunities for frequent hand washing
2. Maintaining opportunities for 6 foot distancing between all non-family members.
   a. This may include distanced tables, one way entrances, limited capacity services, and increased outdoor services.
3. Encourage face covering / masks.
4. Screening for people are ill and limiting entrance to those who are healthy.
5. Regular cleaning and extra attention to high touch surfaces.
6. Special accommodations for those at higher risk to help minimize their risk.

Except for as listed below in “Special Populations,” all mandates have been changed to advisories.

Before businesses open or expand, they should work through relevant CDC guidance and decision trees (examples below) to help assess risk and mitigate the risk of transmission. They are also encouraged to follow new industry standards, business best practices, and compliance with local mandates or restrictions.
It is the responsibility of businesses and organizations to continue to check CDC and industry guidance to minimize the risk of spreading COVID-19, and to continue to update their protocols as more is learned about the disease and community transmission levels change.

High Risk Populations and Congregate Settings: Persons in long term care facilities, those in the custody of the Department of Corrections, residents of remote and isolated villages or communities with minimal sanitation supplies such as running water or sewer, or those with crowded living conditions are at greater risk of COVID-19, or greater risk of more severe consequences of COVID-19. Every effort must be done to limit transmission in these facilities and geographic areas in an environment where a number of people reside, meet, or gather in close proximity for either a limited or extended period of time.

According to the CDC, these facilities must remain vigilant for COVID-19 among residents and staff in order to prevent spread and protect residents and staff from severe infections, hospitalizations, and death.

While these settings remain high-risk, the CDC recommends:

1. Implementing aggressive social distancing measures;
2. Canceling communal dining and group activities; and
3. Implementing visitor restrictions to restrict all visits except for certain compassionate care reasons.

Core practices that should remain in place once facilities begin to reopen include:

- Plan for visitor restrictions;
- Designate an infection control person to provide on-site management of infection control program;
- Have a plan for testing both residents and staff;
- Provide ongoing education to residents, staff, and visitors about COVID-19 and protective measures, including not having staff to work when ill;
- Have a staff management plan that includes non-punitive and flexible sick leave policies, staffing patterns in case of restrictions or shortage, and pre-shift screening;
- Provide supplies needed to adhere to infection prevention and control practices, including hand hygiene supplies, PPE, environmental cleaning and disinfection with EPA registered, hospital-grade disinfectants;
- Have a plan for management of persons who are COVID-positive or status unknown which includes isolation areas, increased monitoring, and use of N95 respirators.

**Arizona**

**Arizona Requirements for Indoor Theaters**

The Arizona Department of Health Services requires the following additional steps be taken by indoor theaters and operators shall take measures to ensure that employees and guests follow these guidelines:
• Enforce physical distancing of more than 6 feet between customers who do not live in the same household.
  o Implement occupancy limitations as required based on the community transmission category within the county your establishment operates.
    ▪ Substantial: closed unless special dispensation received from ADHS
    ▪ Moderate: 50% of the permitted fire code occupant load with ADHS prescribed mitigation requirements
    ▪ Minimal: 50% occupancy with ADHS mitigation requirements until < 3% positivity
  o Limit groups of household members to no more than 10.
  o Limit seating to alternate rows.
  o Clearly mark chairs that are not in use.
  o Close communal spaces and common areas where people are likely to congregate and interact.
    ▪ If unable to close the area, restrict access and have employees staff the area to enforce physical distancing.
  o Maintain clearly marked 6-foot spacing marks and/or signage along concession areas, entrances, ticket lines, waiting areas, lobbies, hallways, patios, and restrooms and any other location within the theater where queues may form or patrons may congregate.
  o Enforce similar physical distancing requirements in employee-only spaces, such as break or dining rooms, uniform control areas, and shared office spaces. Consider closing or restricting access to these spaces.
• Require customers and staff to wear masks at all times, except when actively eating or drinking.
• Provide access to soap and water for handwashing or an alcohol-based hand sanitizer, containing at least 60% alcohol, at clearly marked stations around the theater for use by employees and clients. Require employees to regularly wash hands for at least 20 seconds.
• Provide adequate supplies to support healthy hygiene behaviors, including soap, hand sanitizer with at least 60% alcohol, disinfecting wipes, tissues, and no-touch trash cans.
• Schedule staggered showtimes to prevent congregating in waiting areas.
• Consider requiring online reservations for shows and limit the number of guests in the theater to allow for appropriate physical distancing.
  o Do not conduct back-to-back shows. It is recommended that no less than 15 minutes elapses between shows to allow for full sanitization and to prevent crowding from participants entering/exiting the area.
  o Time between shows is needed to allow for the air to recirculate and for staff to thoroughly clean spaces and equipment between showings and provide proper ventilation.
• Arrange concession areas, entrances, ticket lines, waiting areas, lobbies, and hallways to enforce physical distancing.
  o Do not allow customers to wait in concession areas, entrances, ticket lines, waiting areas, lobbies, or hallways.
  o Assign staff to monitor areas where customers may congregate to enforce physical distancing.
  o Sanitize areas regularly between use.
• Concession areas must:
Wash, rinse, and sanitize food contact surfaces, food preparation surfaces, and beverage equipment after each use.

Eliminate items that are shared by customers, such as self-serve condiments, butter dispensers, popcorn flavorings, and any other food. Instead, use single serving condiments, and no-touch trash cans and doors.

Do not provide alcohol other than at a concession area with clean glasses.

Post signs educating customers and employees of expectations and guidance.

Post signage at entrances about how to stop the spread of COVID-19, properly wash hands, and practice other protective measures, properly use masks.

Post signage at the entrance of public health advisories prohibiting individuals who are symptomatic from entering the premises.

Wipe any counters or hard surfaces between use or customer.

Avoid using or sharing items such as menus, condiments, and any other food. Instead, use disposable or digital menus, single-serving condiments, and no-touch trash cans and doors.

Wipe any touchpads between each use.

Implement comprehensive sanitation protocols.

Schedule sufficient time to sanitize in between showings.

Sanitize chairs, armrests, beverage holders, handrails, and any other items that a customer may touch between each use.

Ensure that ventilation systems of indoor spaces operate properly.

Increase the circulation of outdoor air as much as possible by opening windows and doors, using fans, or other methods.

Where possible, implement one-way traffic for entrance to and egress from the facility.

For theaters that offer on-premise child care:

ADHS recommends avoiding gatherings if physical distancing of more than 6 feet between people who do not live together cannot be maintained.

If on-premise child care must be provided:

- Limit the number of children to prevent transmission.
- Maintain physical distancing of more than 6 feet between each child who are not from the same household.
- Implement symptom screening and temperature checks of staff AND participants, especially children who might not be capable of staying more than 6 feet apart from people they do not live with.
- Stagger drop-off and pick-up times, as much as possible, to maintain a distance of more than 6 feet between people who do not live together.
- Eliminate the sharing of equipment such as toys and supplies among children who do not live in the same household.
- Ask parents to consider if their children are capable of staying more than 6 feet apart from people they do not live with before taking them to a public venue.
- Follow the CDC guidance for Child Care Programs that Remain Open.

The Arizona Department of Health Services requires the following additional steps be taken by staff:
• Require sick employees to stay home and not return to work until they have met criteria to return to work.
  o Employees who appear to have symptoms or who become ill while at work should immediately be separated from others and sent home.
  o Document and communicate sick leave policies to employees and staff.
• Consider implementing flexible sick leave policies that permit adherence to public health isolation and quarantine guidance.
• Require employees to wear masks at all times.
• Implement symptom screening for employees prior to the start of their shift, and conduct temperature checks at the door.
• Train all employees on appropriate cleaning and disinfection, hand hygiene, and respiratory etiquette.
• Ensure that all employees are notified of new facility rules and any changes in rules.
• Ensure that employees maintain more than 6 feet of separation from other individuals, when possible.
• Provide adequate supplies in employee workspaces to support healthy hygiene behaviors, including soap, hand sanitizer with at least 60% alcohol, disinfecting wipes, tissues, and no-touch trash cans.
• Enforce physical distancing requirements in employee-only spaces, such as break rooms and shared office spaces.
• Train all staff on appropriate cleaning and disinfection, hand hygiene, physical distancing requirements, and respiratory etiquette.
• Have employees or volunteers maintain more than 6 feet separation from other individuals.
• Provide appropriate personal protective equipment (PPE) for employees in accordance with public health recommendations.
• See Department of Labor and Occupational Safety and Health Administration (OSHA) COVID-19 guidance for employers and workers.

The list of EPA-approved disinfectant products for emerging viral pathogens expected to be effective against COVID-19 can be accessed here.

Arkansas

Directive Regarding Large Outdoor Venues
Phase 2 Revision Effective Date: June 15, 2020 for events up to 66% capacity

The Secretary of Health, in consultation with the Governor, has sole authority over all instances of quarantine, isolation, and restrictions on commerce and travel throughout Arkansas, as necessary and appropriate to control disease in the state of Arkansas as authorized by Ark. Code Ann. §20-7-109--110. Based on available scientific evidence, it is necessary and appropriate to take further action to ensure that COVID-19 remains controlled and that residents and visitors in Arkansas remain safe.

This directive covers outdoor venues for commercial, community, or civic events and activities where an audience, spectators, or a gathering of people are present, such as at concerts, weddings, plays, sporting events, rodeos, races, fundraisers, parades, fairs, livestock shows, auctions, carnivals, and festivals.
Examples of such venues include theaters, arenas, sports venues, race tracks, stadiums, auction houses, amusement centers, and fair grounds.

Gatherings subject to this directive also include, without limitation, community, civic, public, leisure, or commercial events.

- A venue may increase the number of attendees at events to up to 66 percent capacity for the facility with a plan approved by the Secretary of Health. Plans should be submitted to adh.ehs@Arkansas.gov.
- One hundred (100) people or fewer in attendance is allowed without a requirement to submit a plan.
- The performers/players/contestants must be separated from the audience by at least 12 feet and must be limited in number to fifty (50) or fewer.
- Lines or cues for entrance, exit, making purchases, or for other reasons must be marked or monitored for maintaining a distance of 6 feet between people.
- Seating must be arranged to maintain a 6-foot distance between members of the audience.
- Family groups may sit together but 6 feet should be maintained between groups. Every other row seating should be unoccupied to provide for 6 feet of physical distancing.
- Face coverings are required for all persons present, except for children under 10 years of age, who are exempt. For outdoor venues, once attendees are seated and maintaining 6 feet physical distance from others, face coverings may be removed. However, if moving around where social distancing is not achievable, such as in food and beverage areas, or any area where there is confinement such that 6 feet distancing cannot be maintained, the face covering must be put back in place.
- Performers/players/contestants may be without a face covering if they are 12 feet from other persons.
- Signs must be posted at all entrances advising the public not to enter if
  - They have fever, cough, shortness of breath, sore throat, or loss of taste or smell.
  - They have had known exposure to someone with Covid-19 in the past 14 days.
- Signs must be posted at all entrances advising the public that they may wish to refrain from entering if
  - They are 65 years of age or older.
  - They have underlying health conditions including high blood pressure, chronic lung disease, diabetes, severe obesity, asthma, or weakened immunity.
- Hand sanitizer stations must be available at all entrances and exits.
- Refreshments may be served. However, self-service operations, including, but not limited to, salad bars, buffets, and condiment bars shall not be allowed.
- Catered events are allowed with caterer-served buffets or plated meals.
- Seating must be arranged to maintain 10-foot physical distancing between tables so occupied seats are six feet from seats at adjacent tables.
- The facility, including seating, shall be cleaned and disinfected before and after each use. Frequently touched surfaces shall be cleaned periodically during the course of the event. Products with an EPA-approved emerging viral pathogen claims are expected to be effective against COVID-19. Follow the manufacturer’s instructions for these products. For a list of EPA-approved products, please visit the EPA's official website.

California

Industry Guidance: Family Entertainment Centers
On March 19, 2020, the State Public Health Officer and Director of the California Department of Public Health issued an order requiring most Californians to stay at home to disrupt the spread of COVID-19 among the population.

The impact of COVID-19 on the health of Californians is not yet fully known. Reported illness ranges from very mild (some people have no symptoms) to severe illness that may result in death. Certain groups, including people aged 65 or older and those with serious underlying medical conditions, such as heart or lung disease or diabetes, are at higher risk of hospitalization and serious complications. Transmission is most likely when people are in close contact with an infected person, even if that person does not have any symptoms or has not yet developed symptoms.

Precise information about the number and rates of COVID-19 by industry or occupational groups, including among critical infrastructure workers, is not available at this time. There have been multiple outbreaks in a range of workplaces, indicating that workers are at risk of acquiring or transmitting COVID-19 infection. Examples of these workplaces include long-term care facilities, prisons, food production, warehouses, meat processing plants, and grocery stores.

As stay-at-home orders are modified, it is essential that all possible steps be taken to ensure the safety of workers and the public.

Key prevention practices include:
- physical distancing to the maximum extent possible,
- use of face coverings by employees (where respiratory protection is not required) and customers/clients,
- frequent handwashing and regular cleaning and disinfection,
- training employees on these and other elements of the COVID-19 prevention plan.

In addition, it will be critical to have in place appropriate processes to identify new cases of illness in workplaces and, when they are identified, to intervene quickly and work with public health authorities to halt the spread of the virus.

This document provides guidance for family entertainment center operators to support a safe, clean environment for workers and customers. Examples of such businesses include bowling alleys, miniature golf, batting cages, arcades, and movie theaters.

NOTE: This guidance is not intended for ice rinks, roller rinks, laser tag arenas, etc., where guests are less able to maintain physical distancing of at least six feet, where a central part of the activity is circulating in the space, and which can accommodate a large number of guests who are mainly from different households. It is not intended for amusement, theme, or water parks; however, these types of parks that have stand-alone bowling alleys, miniature golf, arcades, movie theaters, etc., may open those operations provided they adhere to applicable state and local
guidance and keep other attractions closed including amusement park rides. Discontinue demonstrations, such as magic, live animal shows etc., unless physical distancing and sanitation protocols can be met. Family entertainment centers with convention space, rentable meeting rooms, other areas for private events such as birthday parties, etc., should keep those areas closed until such activities are allowed to resume modified or full operation through a specific reopening order and guidance. Family entertainment centers with restaurants, bars, coffee shops, gift shops, museums and interactive exhibits, etc., should refer to guidance on such industries as it becomes available on the COVID-19 Resilience Roadmap website.

Even with adherence to physical distancing, convening in a setting bringing multiple different households to engage in the same activity carries a relatively higher risk for widespread transmission of the COVID-19 virus, and may result in increased rates of infection, hospitalization, and death, especially among more vulnerable populations.

*Movie theaters must therefore limit attendance to 25% of theater capacity or a maximum of 100 attendees, whichever is lower. The California Department of Public Health, in consultation with county Departments of Public Health, will review and assess the impact of these imposed limits on public health and provide further direction as part of a phased-in restoration of leisure activities."

This guidance is not intended to revoke or repeal any employee rights, either statutory, regulatory or collectively bargained, and is not exhaustive, as it does not include county health orders, nor is it a substitute for any existing safety and health-related regulatory requirements such as those of Cal/OSHA.1 Stay current on changes to public health guidance and state/local orders, as the COVID-19 situation continues. Cal/OSHA has more comprehensive guidance on their Cal/OSHA General Guidelines on Protecting Workers from COVID-19 webpage. CDC has additional requirements in their guidance for businesses and employers.

Workplace Specific Plan
- Establish a written, worksite-specific COVID-19 prevention plan at every facility, perform a comprehensive risk assessment of all work areas, and designate a person at each facility to implement the plan.
- Identify contact information for the local health department where the facility is located, for communicating information about COVID-19 outbreaks among employees.
- Train and communicate with employees and employee representatives on the plan.
- Regularly evaluate the facility for compliance with the plan and document and correct deficiencies identified.
- Investigate any COVID-19 illness and determine if any work-related factors could have contributed to risk of infection. Update the plan as needed to prevent further cases.
- Identify close contacts (within six feet for 15 minutes or more) of an infected employee and take steps to isolate COVID-19 positive employee(s) and close contacts.
- Adhere to the guidelines below. Failure to do so could result in workplace illnesses that may cause operations to be temporarily closed or limited.

Topics for Employee Training
Information on COVID-19, how to prevent it from spreading, and which underlying health conditions may make individuals more susceptible to contracting the virus.

Self-screening at home, including temperature and/or symptom checks using CDC guidelines.

The importance of not coming to work if employees have symptoms of COVID-19 as described by the CDC, such as a frequent cough, fever, difficulty breathing, chills, muscle pain, sore throat, recent loss of taste or smell, or if they or someone they live with have been diagnosed with COVID-19.

To seek medical attention if their symptoms become severe, including persistent pain or pressure in the chest, confusion, or bluish lips or face. Updates and further details are available on CDC’s webpage.

The importance of frequent handwashing with soap and water, including scrubbing with soap for 20 seconds (or using hand sanitizer with at least 60% ethanol (preferred) or 70% isopropanol (if the product is inaccessible to unsupervised children) when employees cannot get to a sink or handwashing station, per CDC guidelines).

The importance of physical distancing, both at work and off work time (see Physical Distancing section below).

Proper use of face coverings, including:

- Face coverings do not protect the wearer and are not personal protective equipment (PPE).
- Face coverings can help protect people near the wearer, but do not replace the need for physical distancing and frequent handwashing.
- Face coverings must cover the nose and mouth.
- Employees should wash or sanitize hands before and after using or adjusting face coverings.
- Avoid touching the eyes, nose, and mouth.
- Face coverings should be washed or discarded after each shift.

Ensure temporary or contract workers at the facility are also properly trained in COVID-19 prevention policies and have necessary supplies and PPE. Discuss these responsibilities ahead of time with organizations supplying temporary and/or contract workers.

Information on employer or government-sponsored leave benefits the employee may be entitled to receive that would make it financially easier to stay at home. See additional information on government programs supporting sick leave and worker’s compensation for COVID19, including employee’s sick leave rights under the Families First Coronavirus Response Act and the Governor’s Executive Order N-51-20, and employee’s rights to workers’ compensation benefits and presumption of the work-relatedness of COVID-19 pursuant to the Governor’s Executive order N-62-20.

Individual Control Measures and Screening

- Provide temperature and/or symptom screenings for all workers at the beginning of their shift and any vendors, contractors, or other workers entering the establishment. Make sure the temperature/symptom screener avoids close contact with workers to the extent possible. Both screeners and employees should wear face coverings for the screening.
- If requiring self-screening at home, which is an appropriate alternative to providing it at the establishment, ensure that screening was performed prior to the worker leaving the home for their shift and follows CDC guidelines, as described in the Topics for Employee Training section above.
• Encourage workers and visitors who are sick or exhibiting symptoms of COVID-19 to stay home.
• Employers should provide and ensure workers use all required protective equipment, including eye protection and gloves where necessary.
• Employers should consider where disposable glove use may be helpful to supplement frequent handwashing or use of hand sanitizer; examples are for workers who are screening others for symptoms or handling commonly touched items. Workers should wear gloves when handling items contaminated by body fluids.
• Face coverings are strongly recommended when employees are in the vicinity of others. Workers and volunteers should have face coverings available and wear them when in shared work areas, such as offices and other areas on the property. Face coverings must not be shared. Employers are generally encouraged to provide face coverings but must provide them when required by employer rules or these guidelines.
• Employers must take reasonable measures, including posting signage in strategic and highly-visible locations and in reservation confirmations, to remind the public that they should use face coverings, practice physical distancing, to not touch their face, to frequently wash their hands with soap for at least 20 seconds, and to use hand sanitizer.
• Guests and visitors should be screened for symptoms upon arrival, asked to use hand sanitizer, and to bring and wear a face covering when not eating or drinking. Babies and children under age two should not wear face coverings, in accordance with CDC guidelines.
• Display a set of clearly visible rules for customers and personnel at entrance(s) that are to be a condition of entry. The rules could include instructions to use hand sanitizer, maintain physical distance from other customers, avoid unnecessary touching of surfaces, contact information for the local health department, and changes to services. Whenever possible, the rules should be available digitally, include pictograms, etc.

Cleaning and Disinfecting Protocols
• Perform thorough cleaning in high traffic areas such as customer waiting areas and lobbies, employee break rooms, etc., and areas of ingress and egress, including stairways and elevator banks. Frequently disinfect commonly used surfaces, including counters, credit card machines, touchscreens, buttons, doorknobs, armrests, toilets, hand washing facilities, coin-operated and redemption games, vending machines, etc.
• Disinfect rented or shared items before issuing to and when returning from customer use, including bowling balls, golf balls, putters, writing implements, bats, shoes, helmets, etc. Close self-service item selection areas for games or activities, such as bowling balls on accessible racks, and provide these items to customers individually.
• Provide hand sanitizer dispensers throughout activity areas, lobbies, and service areas, for use by customers and employees. Hand sanitizer should be available for customers to use when activity items come into contact with shared surfaces (e.g., golf balls and golf cups, bowling balls and return machinery, etc.). Encourage guests to wash hands and/or use hand sanitizer often while using equipment and items. Remind members of the public (with signs and/or verbally) not to touch their eyes, nose, and mouth. Consider providing disposable gloves at each activity area for use by members of the public. Make available a means of disposal at each location where gloves are provided.
• Provide disposable or single-use items whenever possible. This could include scorecards, pencils, 3D glasses, etc. If disposable replacements cannot be provided, properly disinfect items before and after customer use.
• Thoroughly clean and disinfect each customer activity area after every use. This can include disinfecting tables, chairs, booster seats, booths, touch screens, etc. Allow adequate time for proper disinfection, following product instructions. Environmental Protection Agency-approved disinfectants require a minimum contact time (seconds to minutes) to be effective against human coronavirus.
• Regularly clean and disinfect surfaces shared by employees between shifts or between users, whichever is more frequent, including but not limited to working surfaces, time clocks, copy machines, keys, cleaning equipment, gaming machinery, etc. Avoid sharing equipment such as phones, tablets, office machinery, and tools wherever possible. Never share PPE.
• Provide time for workers to implement cleaning practices during their shift. Cleaning assignments should be assigned during working hours as part of the employee’s job duties.
• Equip terminals, desks, and help counters with proper sanitation products, including hand sanitizer and disinfectant wipes, and provide personal hand sanitizers to all staff directly assisting customers.
• Ensure that sanitary facilities stay operational and stocked at all times and provide additional soap, paper towels, and hand sanitizer when needed.
• Provide resources to promote employees’ personal hygiene. This will include tissues, no-touch trash cans, hand soap, adequate time for handwashing, alcohol-based hand sanitizers, disinfectant wipes, and disposable towels.
• To minimize the risk of Legionnaires’ disease and other diseases associated with water, take steps to ensure that all water systems and features (e.g., drinking fountains, decorative fountains) are safe to use after a prolonged facility shutdown.
• When choosing cleaning chemicals, employers should use products approved for use against COVID-19 on the Environmental Protection Agency (EPA)-approved list and follow product instructions. Use disinfectants labeled to be effective against emerging viral pathogens, diluted household bleach solutions (5 tablespoons per gallon of water), or alcohol solutions with at least 70% alcohol that are appropriate for the surface. Provide employees training on manufacturer’s directions and Cal/OSHA requirements for safe use. Workers using cleaners or disinfectants should wear gloves and other protective equipment as required by the product instructions. Follow the asthma-safer cleaning methods recommended by the California Department of Public Health.
• Adjust or modify facility hours to provide adequate time for regular thorough cleaning.
• Install and encourage the use of credit cards and hands-free devices, if possible, including motion sensor lights, contactless payment systems, automatic soap and paper towel dispensers, and timecard systems.
• Inspect deliveries and take all necessary and feasible disinfection measures when receiving goods.
• Consider installing portable high-efficiency air cleaners, upgrading the building’s air filters to the highest efficiency possible, and making other modifications to increase the quantity of outside air and ventilation in offices and other spaces.

Physical Distancing Guidelines
• Adjust maximum occupancy rules to limit the number of people at family entertainment centers as appropriate to support physical distancing.
• Limit customer groups to a household unit. People from the same household do not need to be six feet apart.
• Close ball pits, foam pits, indoor playgrounds, climbing structures, enclosed bounce houses, etc., in accordance with CDC guidelines, as these areas promote congregation and are difficult to properly disinfect between uses.

• Family entertainment centers with prize redemption counters, gift shops, etc., should refer to and follow the guidelines for retail available on the COVID-19 webpage.

• Family entertainment centers that offer food and drink concessions should encourage customers to order online or over the phone, whenever possible, and make items available for counter pick-up. Use visual cues to ensure customers maintain physical distances of at least six feet while waiting in line. Install impermeable barriers at concession counters, if possible. Customers should wear face coverings when picking up pre-ordered items from the concessionaire.

• Install physical, impermeable barriers or partitions between game, seating, and other types of activity areas to minimize exposure between customers. If this is not possible, discontinue activity areas from use (using visual cues, removing items, etc.) so that customers can maintain at least six feet of distance at all times. Employers should take into consideration whether an activity may cause a customer to require additional space and make modifications to ensure adequate physical distances.

• Implement timed and/or advanced reservation ticketing systems and pre-assigned seating or activity areas, whenever possible, to stagger customer visits and help maintain physical distances. Ask visitors to wait in their vehicle until their reservation time and to arrive and leave in a single group to minimize crossflow of visitors and staff.

• Dedicate staff to manage movement of customers when activities could bring people within six feet of distance from each other, such as ushering customers to seats, preventing congregation in bottleneck areas, limiting groups from playing through courses, etc.

• Implement measures to ensure physical distancing of at least six feet between people, such as when customers are waiting in line. This can include use of physical partitions or visual cues (e.g., floor markings or signs to indicate to where employees and customers/visitors should stand).

• Install impermeable barriers where physical distancing cannot be maintained to minimize exposure between employees and customers.

• Face coverings are strongly encouraged for all employees, however, they are required for any employee who must be within six feet of customers (e.g., fitting and securing guests with safety equipment). All workers should minimize the amount of time spent within six feet of guests.

• Designate separate routes for entry and exit into facilities, activity areas, seating areas, employee work areas, etc., if possible, to help maintain physical distancing and lessen the instances of people closely passing each other. Establish one-way directional hallways and passageways for foot traffic, if possible, to eliminate employees and guests from passing by one another.

• Consider offering workers who request modified duties options that minimize their contact with customers and other employees (e.g., managing inventory rather than working as a cashier or managing administrative needs through telework).

• Reconfigure workspaces, if possible, to allow for six feet between employees. Hold smaller meetings at facilities to maintain physical distancing guidelines and consider holding meetings outside or via online platforms or telephone.

• Close or limit access to breakrooms, use barriers, or increase distance between tables/chairs to separate workers and discourage congregating during breaks. Where possible, create outdoor break areas with shade coverings and seating arrangements that ensures physical distancing.

• Place additional limitations on the number of workers in enclosed areas, such as supply rooms and counter areas, to ensure at least six feet of separation to limit transmission of the virus.
• Stagger employee breaks, in compliance with wage and hour regulations, to maintain physical
distancing protocols.
• Ask vendors who are required to enter facilities to have their employees follow the guidance of
local, state and federal governments regarding wearing face coverings.
• Redesign parking lots to limit congreagation points and ensure proper separation (e.g., every other
space, contactless payment, etc.)

Additional Considerations for Indoor Movie Theaters
• Limit the number of attendees in each theater to 25% of theater capacity or a maximum of 100
attendees, whichever is lower.
• Implement a reservation system to limit the number of attendees entering the theater at a time
whenever possible. Designate arrival times as part of reservations, if possible, so that customers
arrive at and enter the theater in staggered groups.
• Establish directional entry and exit into theaters where possible.
• Reconfigure, close, or otherwise remove seats from use to ensure physical distancing of at least
six feet between attendees. This may require seating every other row or blocking off or removing
seats in a “checkerboard” style (use each row but make sure no one is directly behind other
patrons) so that distances are maintained in all directions. Members of the same household may
be seated together but should maintain at least six feet of distance from other households.
• Face coverings should be worn by patrons when not eating or drinking. At a minimum, face
coverings should be worn when entering a and exiting theaters, when obtaining refreshments at
the concession stand, and whenever physical distancing cannot be maintained. Postings for
patrons should include this information.
• Dedicate staff to help people maintain distances before and after screenings. This could include
ushering to seats prior to the start of a show and dismissing customers in an orderly fashion to
reduce the crossflow of traffic or crowding in exit rows.
• Consider using disposable or washable seat covers in theaters, particularly on porous surfaces
that are difficult to properly clean. Discard and replace seat covers between each use.
• Prop or hold doors open during peak periods when attendees are entering and exiting facilities, if
possible and in accordance with security and safety protocols.
• Turn off public drinking water fountains and place signs informing attendees they are inoperable.
• Consider limiting the number of people that use the restroom at one time to allow for physical
distancing.
• Reconfigure parking lots to limit congreagation points and ensure proper separation (e.g., closing
every other space).
• If offering drive-in movies, ensure that vehicles have at least six feet of distance between them.
Operators of these establishments should follow additional applicable guidance for retailers of
Drive-In Movie Theaters.

Additional Considerations Drive-In Retail, Including Drive-In Movie Theaters
• For drive-in operations, such as movie theaters or restaurants, vehicles must be spaced at least
six feet apart and no gatherings outside of vehicles should take place. Parking spaces for viewing
at drive-in theaters must be limited to either every other spot or reconfigured to ensure
adequate distancing between vehicles.
• Each vehicle may only be occupied by members of the same household who have already been in
close contact with each other. If not utilizing restroom facilities or picking up concessions,
patrons must remain in their vehicles. Patrons cannot sit outside of their vehicles, e.g., to view a
drive-in movie near their vehicle.
• There must be regular cleaning and sanitizing of on-site restrooms for drive-in retail facilities and
drive-in movie theaters.
• Cashless and touchless transactions systems are preferred wherever possible. If available, orders,
reservations and payments for the drive-in business should be made in advance online or over
the phone.
• Drive-in movie theater concessions should be ordered online or over the phone, if possible, and
be available for curbside pick-up. Walk-up concession services should be available for pick-up of
pre-ordered items. Patrons should wear face coverings when picking up pre-ordered items from
the concessionaire. If pre-ordering items is not possible, ensure that customers maintain proper
physical distancing when waiting to order food items.
• Drive-in movie theaters should suspend double-feature offerings to limit the amount of time
patrons spend on-site and avoid the need for intermissions.
• Any playgrounds, outdoor eating areas, picnic tables, or other amenities at drive-in movie
theaters should be closed.

SacCounty Public Health Order Amended
Appendix A Checklist/Worksheet

Businesses must implement all applicable measures listed below, and be prepared to explain why any
measure that is not implemented is inapplicable to the business.

Signage:
• Signage at each public entrance of the facility to inform all employees and customers that they
should: avoid entering the facility if they have a cough or fever; maintain a minimum six-foot
distance from one another; sneeze and cough into a cloth or tissue or, if not available, into one’s
elbow; and not shake hands or engage in any unnecessary physical contact.
• Signage posting a copy of the Social Distancing Protocol at each public entrance to the facility.

Measures To Protect Employee Health (check all that apply to the facility):
• Everyone who can carry out their work duties from home has been directed to do so.
• All employees have been told not to come to work if sick.
• Symptom checks are being conducted before employees may enter the work space.
• All desks or individual work stations are separated by at least six feet.
• provide face coverings for employees when six feet distance is not possible.
• Break rooms, bathrooms, and other common areas are being disinfected frequently, on the
following schedule:
  o Break rooms:
  o Bathrooms:
  o Other:
• Disinfectant and related supplies are available to all employees at the following location(s):
• Hand sanitizer effective against COVID-19 is available to all employees at the following
location(s):
• Soap and water are available to all employees at the following location(s):
• Copies of this Protocol have been distributed to all employees.
• Optional—Describe other measures:

Measures To Prevent Crowds From Gathering (check all that apply to the facility):
• Limit the number of customers in the store at any one time to Click or tap here to enter text.[insert maximum number here], which allows for customers and employees to easily maintain at least six-foot distance from one another at all practicable times.
• Post an employee at the door to ensure that the maximum number of customers in the facility set forth above is not exceeded.
• Placing per-person limits on goods that are selling out quickly to reduce crowds and lines. Explain: Click or tap here to enter text.
• Optional—Describe other measures:

Measures To Keep People At Least Six Feet Apart (check all that apply to the facility)
• Placing signs outside the store reminding people to be at least six feet apart, including when in line.
• Placing tape or other markings at least six feet apart in customer line areas inside the store and on sidewalks at public entrances with signs directing customers to use the markings to maintain distance.
• Separate order areas from delivery areas to prevent customers from gathering.
• All employees have been instructed to maintain at least six feet distance from customers and from each other, except employees may momentarily come closer when necessary to accept payment, deliver goods or services, or as otherwise necessary.
• Optional—Describe other measures:

Measures To Prevent Unnecessary Contact (check all that apply to the facility):
• Preventing people from self-serving any items that are food-related.
• Lids for cups and food-bar type items are provided by staff; not to customers to grab.
• Bulk-item food bins are not available for customer self-service use.
• Not permitting customers to bring their own bags, mugs, or other reusable items from home.
• Providing for contactless payment systems or, if not feasible, sanitizing payment systems regularly. Describe:
• Optional—Describe other measures (e.g. providing senior-only hours):

Measures To Increase Sanitization (check all that apply to the facility):
• Disinfecting wipes that are effective against COVID-19 are available near shopping carts and shopping baskets.
• Employee(s) assigned to disinfect carts and baskets regularly.
• Hand sanitizer, soap and water, or effective disinfectant is available to the public at or near the entrance of the facility, at checkout counters, and anywhere else inside the store or immediately outside where people have direct interactions.
• Disinfecting all payment portals, pens, and styluses after each use.
• Disinfecting all high-contact surfaces frequently.
• Optional—Describe other measures: Click or tap here to enter text.
Any additional measures not included here should be listed on separate pages, which the business should attach to this document.

Colorado
Movie Theater County Variance Map
County Variance Requests and Approvals

Guidance for indoor events
Restaurant and Food Services Guidance

Receptions, events, concerts, indoor markets, indoor malls, non-critical auctions, theaters, trade shows, or other indoor venues not covered in other guidance documents where these guidelines and adherence to physical distance can be maintained.

Events that can fully follow the restaurant guidelines for the entire event may operate as a restaurant and follow those guidelines and capacity restrictions. This means that parties are seated, there are no shared activities, and any performers are at least 25 feet from patrons. Please see the restaurant guidance for more details.

Restaurant and Food Services Guidance

Summary of Changes:

Restaurants and food services: Indoor and outdoor on-premise dining.

- Restaurants, where patrons go for the primary purpose of dine-in service, may open up to 50% capacity, not to exceed 50 people, whichever is fewer, per room, so long as each table is at least 6 feet apart.
- Extra-large venues, defined as greater than 7,200 square feet, that would like more than 50 patrons may use the calculator for indoor events to determine how many additional patrons they can accommodate indoors, up to 100 patrons total per room, which is the indoor variance limit for “medium” viral transmission.
- Only allow bar seating options if the bar is not being used for bar service or if there is a clearly designated and separated section of the bar that is not being used for bar service.

Venue

- Limit capacity depending on venue size accounting for usable square footage* with a maximum of 100 people per room. 100 is the indoor variance limit for areas of “medium” viral spread. If counties want to achieve higher capacity levels, they need to seek a variance.
- Capacity for square footage of usable space should be calculated using the Social Distancing Space Calculator.
- Collect contact information of guests or attendees through tactics like taking reservations, requiring RSVPs, or having sign-in sheets, and times of arrival and departure to help with potential exposure notification.
- Ensure 6 feet or more distancing between all employees, customers, contractors and visitors.
• Must create a queue at entrances that ensures a minimum of 6 feet of physical distancing between individuals and pace entry to prevent congestion.
• Operate on a one-in-one-out basis when at capacity.
• Give reminders to observe 6 feet physical distancing before, during, and after events.
• Post signage with easy to interpret graphics in commonly used languages reminding everyone to maintain 6 feet of distance, wear masks, wash hands, etc.
• Establish single-direction traffic flow in and out of venue and seating areas. Consider separate entrances and exits.
• If the event is catered, do not allow for self-service stations or buffets.
• Enhance cleaning and disinfection of common touch points (doors, stairwell handles, light switch, elevator switch, etc.). [CDC cleaning guidance](https://www.cdc.gov/coronavirus/2019-ncov/dailylife-readiness/cleaning-disinfection-common-touch-points.html)
• Ensure ventilation at the venue is in line with or exceeds OSHA guidance.
• Install touchless hand sanitizing stations at entrances and in high-traffic areas.
• Deploy plexiglass barriers where appropriate.
• Limit, wherever possible, the sharing of tools, equipment, or other shared resources (not involved in games or activities).
• Remove games or activities that require or encourage standing around, congregating, or shared materials. This includes things like board or recreational games, bouncy houses, ball pits, shared dance floors (not for performances), or amusement booths or rides at fairs.
• Booths or vendors at events must follow the guidance for booths.

**Vendors/Employees**
- Provide guidance and encouragement on maintaining 6 feet of physical distancing.
- Require the use of masks or face coverings whenever possible.
- Train employees in proper use of protective equipment, and emphasize that they should refrain from face-touching.
- Require frequent handwashing upon arrival, departure and throughout the day.
- Implement symptom monitoring protocols (including workplace temperature monitoring and symptom screening questions) where possible ([Additional Guidance](https://www.colorado.gov/pacific/cdphe/coronavirus-toolkit)) and encourage sick employees to use the [CDPHE Symptom Support tool](https://www.colorado.gov/pacific/cdphe/symptom-support).
- Employees who have been in close contact with an exposed or symptomatic person (within 6 feet for at least 10 minutes) should not report to work and should self-quarantine.
- Group employees into teams or shifts that stick together.
- Encourage all employees not critical to in-person operations to continue working from home remotely.
- Provide contactless payment methods.
- Do not allow multiple people to handle objects, or disinfect the objects between each person.
- Extend setup timelines to allow vendors more time to set up and not overlap.

**Hosts/Attendees**
- Encourage attendees to stay home if sick or exhibiting COVID-19 symptoms. Consider screening attendees for fever, symptoms, or exposures before or at their arrival.
- Encourage attendees who have been in close contact with a person suspected or confirmed to have COVID-19 (within 6 feet for at least 10 minutes) to stay home and self-quarantine.
- Encourage frequent handwashing.
Attendees should refrain from mixing and mingling with others not in their household during events as much as possible.

Attendees should maintain at least 6 feet of physical distancing from others as much as possible.

Request attendees to wear face coverings unless it would inhibit the individual’s health, while they are eating or drinking, or if it is not age-appropriate.

Populations at higher risk for severe COVID-19 should consider additional protections or staying home during this time per CDPHE guidance.

Encourage remote participation whenever possible.

**Connecticut**

**Reopen Connecticut Guidelines for Indoor Recreation**

As Connecticut’s indoor recreation venues reopen, the most important consideration will be the health and safety of employees and customers. Businesses must exercise caution throughout reopening, ensuring strict adherence to the protocols listed here. Those businesses that are not able to meet the rules listed here shall delay opening until they are able.

While these rules provide a way for indoor recreation venues to reopen in as safe a manner as possible, risks to customers and employees cannot be fully mitigated. Customers who choose to visit indoor recreation venues during this time should be fully aware of potential risks. Individuals over the age of 65 or with other health conditions should not visit indoor recreation venues, but instead continue to stay home and stay safe.

Businesses should take these rules as the minimum baseline of precautions needed to protect public health in Connecticut. Individual businesses should take additional measures as recommended by industry guidelines or by common sense applied to their particular situation.

We urge customers to stay vigilant and pay attention as to whether indoor recreation venues they frequent are faithfully implementing these rules.

These rules are not intended to govern sports-related businesses. Those businesses should refer to the appropriate sector rules published by DECD.

**REOPEN RULES FOR INDOOR RECREATION VENUES**

Indoor recreation businesses may open at up to 50% capacity; however, businesses should limit customers to the number of customers that can be appropriately supervised by staff to ensure continuous compliance with rules for mask wearing, social distancing, and cleaning/disinfecting of equipment and common areas. Businesses for which no maximum capacity is on record may determine maximum Phase II capacity as 1 person (including employees) per 150 square feet.

Any food service taking place at indoor recreation venues will adhere to the Sector Rules for Restaurants. The information here can be supplemented with guidance from other industry groups, some of which are listed below. These rules may be updated as conditions evolve.

**PLAN FOR REOPENING**

Share these rules with your employees and inform them of any additional specific measures being taken in response to COVID-19.
PROGRAM ADMINISTRATOR
Appoint a program administrator who is accountable for implementing these rules.

CLEANING PLAN
Develop cleaning checklists that incorporate these rules. Ensure it is clear which employees are responsible for implementing the plans.

TRAINING
Institute a training program and ensure employee participation in the program prior to reopen. Training shall include:
- Rules contained in this document
- Protocols on how to clean and use cleaning products (incl. disinfectants) safely
- Additional guidance can be found here: https://osha.washington.edu/sites/default/files/documents/FactSheet_Cleaning_Final_UWDEOH_S_0.pdf

NOTE: If any on-site duties are subcontracted, it is the employer’s responsibility to ensure subcontractors are also appropriately trained.

The training shall be provided at no cost to the employee and during working hours. The training materials shall be presented in the language and at the literacy level of the employees. There shall also be weekly refreshers on policies.

PERSONAL PROTECTION
Estimate required personal protection for employees and begin procuring.

LOG EMPLOYEES
Maintain a log of employees on-premise over time, to support contact tracing.

THOROUGH CLEANING
Complete a thorough cleaning of facility prior to reopening, including but not limited to:
- Bathrooms
- Kitchens
- Seating area
- All equipment

SHIFTS
Stagger shift start/stop times, break times, and lunchtimes to minimize contact across employees. Consider cohorting staff within each shift (e.g. keeping the same shift schedules and avoiding mixing staff across shifts).

CAPACITY TRACKING
Employers are responsible for enforcing revised capacity limits (50%).

CERTIFICATION
Complete the self-certification on the DECD website to receive a Reopen CT badge. Once complete, businesses can choose to post the badge on-site and on social media to advertise adherence to CT rules and build customer confidence.

ENTRY & EXIT
Consider an exit from the facility separate from the entrance to allow for one-way foot traffic.

SIGNAGE
Post clear signage that reinforces new policies, e.g.:
- Social distancing protocols
- Cleaning and disinfection protocols
- Personal protection protocols (face masks, gloves)
- Employees shall stay home if sick/experiencing symptoms
- Customers shall not enter if they are experiencing symptoms

VENTILATION
For facilities with central ventilation systems, increase ventilation rates and increase the percentage of outdoor air that circulates into the system where possible. For facilities where a central ventilation system is not used, window air conditioning units or unit ventilators should be adjusted to maximize fresh air intake into the system; blower fans should be set on low speed and pointed away from room occupants to the extent possible. Ceiling fans should be adjusted so that fans are rotating in a direction that draws air up toward the ceiling rather than down onto occupants. Window fans should be turned to exhaust air out of the window in the direction of the outdoors. Window fans that blow air into a room or free-standing fans that only serve to circulate existing air around a room should not be used.

SOCIAL DISTANCING MARKERS
Install visual social distancing markers to encourage customers to remain 6 ft apart (e.g. lines to get movie theater tickets).

WAITING AREAS
Close indoor waiting areas

RECREATION AREAS & SEATING
Rearrange space to maintain at least 6 feet of empty space between individual customers or groups of customers for group activities. This may involve moving existing recreation areas or blocking off recreation areas that cannot be moved (e.g. spacing out potter’s wheels to be more than 6 ft apart in a pottery studio or blocking off certain rows in a movie theater). Distance shall be measured from the closest boundary of one customer recreation area to the closest boundary of another customer recreation area.

PARTITIONS
Use partitions between employees, or between employees and customers where a 6 ft distance cannot be maintained, where possible (e.g. check-in counters).

NON-ESSENTIAL AMENITIES
Close or remove amenities non-essential to business’s main function.
TOUCHLESS APPLIANCES
Install touchless appliances wherever possible (e.g. contactless payments, paper towel dispensers, soap dispensers, trash cans).

HOTLINE FOR VIOLATIONS
Post clear signage that includes the state hotline (211) for employees and customers to report potential violations of these rules.

FOOD SERVICE
All food service shall adhere to the Sector Rules for Restaurants.

DISCRETE WORK ZONES FOR EMPLOYEES
Employees should operate in specific zones to minimize overlap, where possible.

CLEANING TIME
Increase time between showings or groups of customers to allow for more thorough cleaning of recreation areas (e.g. movie theater seats, craft studio tables).

EMPLOYEE EQUIPMENT
Ensure employees do not share equipment to the extent possible (e.g. trays). If shared, clean after each use.

TICKETING
Encourage contactless and/or digital ticketing where possible.

SELF SERVICE
Self-serve beverage stations are allowed but must adhere to the guidelines below. All other self-serve items (e.g. self-service bowling ball) must remain closed and have staff provide such items regularly.

- Hand sanitizer must be made available next to beverage stations and operators must require customers to use before pouring beverages. Only cello or paper wrapped straws and stirrers are allowed. Cups and lids must be from single pull dispenser or other method to minimize contact. Sweeteners, sugars and creamers must be individual packets. Floor markers must be installed to achieve social distancing. Samplings and refills of personal mugs and cups are not allowed. Frequent disinfecting of the beverage station must take place, even during busy times.

GROUPS
For group activities, do not combine persons or small groups with other non-related or non-associated persons or small groups.

CUSTOMER EQUIPMENT
Require customers to use only one piece of equipment during their visit (e.g. one bowling ball). Clean equipment in between customer use (e.g. bounce houses, golf putters). If cleaning or disinfecting equipment is not possible, “quarantine” equipment for 48 hours.

PAMPHLETS/PRICING/MENUS
Businesses are encouraged to use no-touch or disposable options for pamphlets/pricing/menus (e.g. phone app, whiteboard). If no-touch or disposable options are not commercially possible, businesses must sanitize pamphlets/pricing/menus between uses.

RESERVATIONS
Where possible, reservations should be required.

PERSONAL PROTECTION FOR EMPLOYEES
- All employees are required to wear a facemask or other cloth face covering that completely covers the nose and mouth. Employees that cannot wear a mask due to a medical condition must provide documentation to their employer.
- Employees may utilize their own cloth face covering over that provided by their employer if they choose.
- Gloves and eye protection are required when using cleaning chemicals.

EMPLOYERS ARE RESPONSIBLE FOR PROVIDING PERSONAL PROTECTION TO THEIR EMPLOYEES
- If businesses do not have adequate personal protection, they cannot open.

PERSONAL PROTECTION FOR CUSTOMERS
Customers are required to bring and wear a surgical style mask or other face covering (e.g. cloth mask) that completely covers the nose and mouth, unless doing so would be contrary to his or her health or safety due to a medical condition.
- Businesses have the right to refuse service to an individual who is not wearing a mask.

HAND SANITIZER
Hand sanitizer shall be made available at entrance points and common areas, where possible.

HANDWASHING
Ensure employees wash their hands routinely using soap and water for at least 20 seconds.

CLEANING, DISINFECTANT PRODUCTS, &/OR DISPOSABLE DISINFECTANT WIPES
Make available near commonly used surfaces, where possible (e.g., ticket counters).

BATHROOMS
Clean and disinfect frequently, and implement use of cleaning log for tracking.

CLEANING & DISINFECTING
Businesses shall follow federal guidelines (CDC, EPA) on what specific products shall be used and how.
- Use products that meet EPA’s criteria for use against SARS-CoV-2 and that are appropriate for the surface. Prior to wiping the surface, allow the disinfectant to sit for the necessary contact time recommended by the manufacturer. Train staff on proper cleaning procedures to ensure safe and correct application of disinfectants.
- Disinfectants are irritants and sensitizers, and should be used cautiously.
- Avoid all food contact surfaces when using disinfectants; these surfaces should be sanitized instead.
• Clean and disinfect common areas, high transit areas, and frequently touched surfaces on an ongoing basis (at least daily) and more frequently if used more often. Clean and disinfect shared objects after each use (e.g. PIN pads at payment).

SEATING AREA & TABLES
Disinfect seating area, tables, and common items after each seating.

DAILY HEALTH CHECK
Ask employees resuming on-premise work to confirm they have not experienced COVID-19 CDC-defined symptoms and to monitor their own symptoms, including cough, shortness of breath, or any two of the following symptoms:
• Fever
• Chills
• Repeated shaking with chills
• Muscle pain
• Headache
• Sore throat
• New loss of taste or smell
Employees shall stay home if sick.

IN THE EVENT OF A POSITIVE COVID-19 CASE
Employees shall inform their employers, and follow state testing and contact tracing protocols. Additional guidance can be accessed at: https://www.cdc.gov/coronavirus/2019-ncov/community/general-business-faq.html

LEAVE Employers shall adhere to federal guidance pertaining to paid leave for employees and provide this guidance to employees. Employers shall post the Families First Coronavirus Response Act (FFCRA) Department of Labor poster. The poster can be accessed at: https://www.dol.gov/agencies/whd/posters Additional guidance can be accessed at: https://www.dol.gov/agencies/whd/pandemic/ffcra-employee-paid-leave

WHISTLEBLOWER PROTECTION
Employers may not retaliate against workers for raising concerns about COVID-19 related safety and health conditions.
• Additional information can be accessed at www.whistleblowers.gov.
• Additional information for the public sector can be accessed at www.connosha.com.

Delaware
Phase 2 Guidelines
Workplace Activity:
• Adjusted workplace hours and shifts (if working in-person, leverage A/B teams or staggered arrival/departure) to minimize contact across employees and reduce congestion at entry points; close contacts of infected individuals should telework until safe per DPH guidance.
• Limit visitors and service providers on site; shipping and deliveries completed in designated areas
Gathering/Audience Size:
- In-person operation of this industry is allowable under strict social-distancing restrictions, increased cleaning regimen.

Physical Distancing:
- Patrons, volunteers, and staff must wear cloth face coverings in accordance with the State of Emergency Order.
- May offer visits without a reservation. Reservations and ticketing services should be made online/phone with no cash or paper tickets exchanged to the greatest extent possible. Install physical barriers at ticket booths, such as sneeze guards and partitions, and change layout of workspaces to reduce employees’ exposure to guests.
- Contactless payment merchandise should be maximized; disinfect between transactions and comply with other retail recommendations.
- Provide electronic playbills, maps, or information in place of paper.
- Guided tours may resume as long as tour guides are socially distanced from guests, and guests not of the same household are socially distanced from each other.
- No-touch entry (e.g. prop doors open or assign staff or volunteer to hold doors open for patrons) should be maximized.
- Audience queues must maintain a 6 feet distance between individual household units.
- For indoor venues, limit up to 60% of fire occupancy requirements while ensuring 6 feet radius around individual household units.
- For fixed seating venues, only 60% of patron seating may be occupied and there must be a 6 feet radius around individual household units. Patrons must exit their seats in an orderly, row by row fashion as directed by venue staff.
- Maintain signage and markings to remind and help individuals stand at least 6 feet apart when in common areas, walkways, or while visiting exhibits.
- Limit the number of people in a confined area to enable adequate distancing at all times.
- Bag or coat checks are not permitted.
- Shuttle services may resume as long as riders from different households are socially distanced from each other.

Food establishments within these facilities may use existing table area footprint, with tables appropriately distanced per food and drink establishment guidance.

Concessions selling only pre-packaged food must ensure social distancing in lines, use contactless transaction or deliver food directly to seated customers.

Institutions with an education or fellowship or similar component may not reopen for students, but may reopen.

Locations offering research fellowships and library functions shall follow Division of Libraries guidelines. Fellows may reserve times to access facilities for research.
Arts and music instruction may resume as long as participants and instructors are socially distanced and equipment is not shared without being properly sanitized. Face coverings may be removed when it is impractical to perform the instruction without them.

**District of Columbia**

**ReOpen DC**

**RECOMMENDED SAFEGUARDS**

Across all stages, the committee recommends adoption of the additional safeguards outlined below.

- Install sneeze guard/protective customer barrier in all areas where there is customer transaction in hotels and at ticket booths in theaters and museums
- Adopt virtual ticketing and reservation platforms and contactless check-in and check-out for customer interactions
- Reconfigure or mark seating arrangements in theaters and venues to delineate physically distant seating
- Register or keep visitor logs for all patrons of arts organizations, museums, hotels, bars, theaters etc. to facilitate contact tracing
- Develop patron movement flows for all visitors to museums, theaters etc. to minimize face-to-face passing

**Stage 2**

- Up to 50 persons permitted per theater with physical distancing
- Reconfigured seating (family grouping style) and physical distancing protocols in lobby areas

**Stage 3**

- Reopen with up to 250 persons permitted with physical distancing
- Reconfigured seating (family grouping style) and physical distancing protocols in lobby areas

**Phase 2 Guidelines**

**IX. PHASE TWO THEATRES, CINEMAS, ENTERTAINMENT VENUES**

Individuals or organizations may apply for a waiver to the Homeland Security and Emergency Management Agency (HSEMA) to hold an arts, entertainment, or cultural event. That application must include a plan for social distancing, protocols to reduce the spread of COVID-19, and a system to facilitate contact tracing. Absent a waiver, these venues, including theatres, cinemas, and other entertainment remain closed.

**Florida**

**Safe. Smart. Step-by-Step**

- **Phase 1:**
  - Movie theaters should enforce social distancing with a minimum of 6 feet distance between parties
  - Customer amount capped at operate at no more than 50 percent capacity
  - Parties should not exceed 10 people
Operators should clean and disinfect all surfaces after each use.

Businesses should consider screening employees before work and require workers to wear face masks or cloth face coverings while inside or within close proximity to members of the public.

- **Phase 2:**
  - Customer amount capped at operate at no more than 75 percent capacity
  - Continue social distancing measures between parties
  - Continue limiting parties to 10 people, cleaning procedures after each use, and screening and mask policies for employees

- **Phase 3:**
  - Movie theaters fully reopened with limited social distancing

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**Broward County**

All indoor movie theaters must comply with the guidelines of this attachment and Attachment 17.

**A. Capacity Requirements.**

1. Indoor movie theaters may operate subject to a fifty percent (50%) maximum capacity limitation. Social distancing requirements must be followed, except for persons within the same household or group.
2. For all drive-in movie theaters (pop-up or fixed location), automobiles shall be spaced at least 6 feet apart, with appropriate signage posted notifying patrons of the spacing requirement.
3. Restrooms must not exceed 50% capacity and shall be staffed by dedicated sanitation personnel at all times when open.
4. For all drive-in movie theaters (pop-up or fixed location), persons shall remain in their vehicles except for the sole purpose of utilizing the restroom facility or restaurant or food service areas.

**B. Sanitation and Safety Requirements.**

1. Food service areas must comply with the guidelines of Attachment 2 of Emergency Order 20-12, as amended.
2. Touch free payment options for entry are encouraged.
3. All staff shall use PPEs including, but not limited to, gloves and masks at all times.
4. Additional hand sanitizing stations shall be provided.

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**BOWLING ALLEYS, ARCADES, AND INDOOR AMUSEMENT FACILITIES**

Bowling Alleys, Arcades, and Indoor Amusement Facilities must follow the general requirements laid out in this attachment and Attachment 1, entitled "General Requirements for All Establishments," of Emergency Order 20-14.

The following portions of Bowling Alleys, Arcades, and Indoor Amusement Facilities must closed: amusement rides, fixed or stationary playground equipment (such as slides, swings, bounce houses, and monkey bars, ropes courses, and indoor playgrounds), other than outdoor water playgrounds.

**A. Operations Requirements.**

1. Establishments must create, implement, and enforce safety and sanitation plans for reopening specific to their facilities. This plan must be available to customers upon request.
2. Establishments must operate at no greater than 50% maximum capacity. Establishments must have a dedicated staff member monitoring the facility for compliance with capacity and CDC social distancing guidelines.

3. All persons in the establishment must comply with facial covering requirements detailed in Emergency Order 20-12, as amended. See Facial Covering FAQs.


5. Bowling establishments must maintain one empty lane between occupied lanes at all times, unless the adjacent lanes are utilized only by members of the same group. No groups larger than ten (10) persons. Maximum of five (5) persons permitted per lane.

B. Sanitation Requirements

1. Establishments must be deep cleaned no less than once every 24 hours of operation.

2. High touch points (e.g. door handles, arcade gaming machines) must be sanitized at least every 2 hours of operation. Movie theater seats must be sanitized between every showing.

3. Hand sanitizer (at least 60% alcohol) must be available to patrons throughout the venue.

4. Rental or shared equipment including, but not limited to, bowling shoes, bowling balls, skates, trampolines, go karts, and laser tag equipment, must be sanitized between each customer use.

**Georgia**

*April 23 Executive Order*

- Groups of 6 or less
- Remain 6 feet apart in seating, ushers in theater before and during screening to ensure separation
- Floors marked for 6 feet of separation at concession stand
- Temperature screening of employees reporting for shifts
- Contactless transactions, removal of PIN requirement where allowed
- 6 feet of distance between terminals
- Limiting overlap of workers, staggering schedules, telecommute, virtual meetings encouraged
- Remove self serve items from food service
- Signage of best practices and disallowing service to patrons with COVID-19 symptoms or a fever
- Have exits separate from entrances
- Provide hand sanitizer for all patrons

**Hawaii**

*Governor Ige’s Reopening Presentation*

Governor Ige has released his phased approach to reopening businesses in the state. The plan estimates that theaters, along with other indoor gathering places, will reopen in June as long as businesses follow physical distancing policies and the Safe Practices guidelines established by the Department of Health. According to slide 20 in the Governor’s presentation, Safe Practices Include:
• Hand Hygiene: Hand washing and/or 60% hand sanitizer facilities available in work and public settings for use by employees and the public
• Home if Ill: Stay home if ill (except to seek care—call first)
• Face Covering: Cloth face coverings worn at all times by employees and public when outside the home (except solo exercising), including when in transit other than personal vehicle
• Surface Cleaning: Regular cleaning/disinfection of surfaces and objects touched by the public and employees
• Physical Distance: Maintain 6 feet distance between ALL individuals to the fullest extent possible
• Protect High Risk: Limited in-person visits to nursing homes, hospitals, congregate facilities. Those at higher risk for severe illness advised to minimize time and activities outside the household.
• Isolation: Isolation of cases either in home or in facility, under DOH monitoring & direction
• Quarantine: Quarantine of contacts of cases either in home or facility, under DOH monitoring & direction

Idaho
STAGE 3: PROTOCOLS FOR INDOOR MOVIE THEATERS
Indoor movie theaters are eligible for reopening in Stage 3 and should develop plans to reopen safely. Plans do not need to be submitted for review or approval. However, movie theaters should make plans available to staff and patrons. Requirements for staff and patrons visiting the movie theater should also be posted on the organization’s website and displayed prominently at the facility.

For theaters with multiple activities in one location, such as arcades, the theaters may work with their local public health district to develop plans for opening specific portions of their facility.

INDOOR MOVIE THEATERS SHOULD USE THE FOLLOWING PROTOCOLS AS THEY PREPARE TO OPEN IN STAGE 3
Establish protocols to maintain the six feet physical distance among patrons and staff
• Limit the number of people in one theater at a time to ensure physical distancing
• Ensure proper spacing between patrons in the movie theater by:
  o requiring a minimum of three seats (or six feet) between parties in any row
  o alternating every other row to ensure six feet of spacing between parties
• Direct the flow of patrons and staff through the facility to reduce person-to-person contact, where possible
• Make sure employees and patrons maintain at least a six-foot distance when waiting in line for entrance to the establishment, ticket sales and concessions or food service
• Implement physical distancing in the lobby and reception areas and discourage the congregation of people in common areas, including restrooms, gaming areas, etc.
  o Restrict access or remove items such as couches or waiting area seating

Establish protocols to reduce the risk of spread of COVID-19 among staff and patrons
• Post signage on the front door or entrance area of the theater that states that any patron who has a fever or other COVID-19 symptoms should not enter the facility
• Schedule longer than usual time between screenings to allow disinfecting of seats and other high touch surface areas between each screening
• Make sure ventilation is as optimal as possible
• Provide thorough and routine disinfection of all frequently touched surfaces
• Encourage use of cloth face covering or masks and gloves by staff and patrons, where possible and safe
• Dedicate staff members to disinfect high contact surfaces throughout the establishment and disinfect tables between parties
• Encourage electronic ticket purchase such as online tickets or contactless-payment such as tap-to pay

Establish protocols for concession and food service
• Review and implement applicable restaurant and food-service protocols found at https://rebound.idaho.gov/wp-content/uploads/2020/05/stage2-protocols-restaurants.pdf
• Prohibit patron access to self-serve items such as condiments, butter dispenser, straws, flatware, or other items
• Use condiments and flatware packaged in single use, individually wrapped containers
• Reduce or remove number of tables in eating areas to reduce people congregating
  o Make sure remaining tables are cleaned and disinfected after each use
• Concession services should be limited to vending and walk-up services that can provide for appropriate physical distancing while patrons wait in line

Update employee illness policy and provide COVID-19 staff training
• Monitor employee health
  o Screen employees for fever and symptoms before every shift
    ▪ Check temperature with non-contact thermometer; if no fever, which is a temperature greater than 100.4°F, or COVID-19 symptoms are present, require workers to self-monitor and report onset of symptoms during their shift
  o Inform staff regarding when they should stay home or when they should leave work due to illness
  o Make sure a procedure is in place for contacting your local public health district if an employee is diagnosed with COVID-19
• Develop plans for temporary closure of the theater to properly disinfect and to make sure other staff and persons who frequent the facility are not infected

Illinois
THEATERS & PERFORMING ARTS GUIDELINES

This document is applicable to businesses that meet the following criteria:
• Seated theaters, cinemas, and performing arts centers primarily engaged in showing live or pre-recorded performances
  o Examples of productions shown by theaters and cinema businesses include (non-exhaustive): plays, musicals, orchestras, operas, comedy/improvisational shows, movies, pre-recorded events
• These guidelines apply to ticketed events with seating available for all customers; general admission shows and/or events without seating (e.g., standing room only) are not permitted at this time
• Note: organizations that operate across multiple workplace environments should refer to applicable Phase IV guidelines for guidance on those workplaces
Note: As of release, indoor theaters and performing arts venues should operate at lesser of 50 guests OR 50% of overall theater or performance space capacity. Outdoor theaters and performing arts venues should operate at 20% of overall theater or performance space capacity. Capacity restrictions and group sizes will be reassessed based on the latest science and public health metrics on an ongoing basis throughout Phase IV.

Uniform guidelines across businesses, industries and nonprofits within the State of Illinois:

**GENERAL HEALTH**

I. Minimum guidelines

1. All employees who can work from home should continue to do so
2. Employees should wear face coverings over their nose and mouth when within 6-ft. of others (cloth masks preferred). Exceptions may be made where accommodations are appropriate – see IDHR’s guidance.
3. Social distance of at least 6-ft. should be maintained between non-household individuals unless participating in activities permitted under Phase IV guidelines
4. Employers should provide hand washing capability or sanitizer to employees and if applicable, customers
5. Frequent hand washing by employees, and an adequate supply of soap/ paper towels and/or disinfectant/ hand sanitizer should be available

**HR AND TRAVEL POLICIES**

I. Minimum guidelines

1. All employees and workers who perform work at the worksite (such as temporary or contract workers) should complete health and safety training related to COVID-19 when initially returning to work. Resources to design a training are posted on the DCEO Restore Illinois guidelines website
2. Employees should follow CDC travel guidance to protect themselves and others during business travel
3. Employees should not report to, or be allowed to remain at, work if sick or symptomatic (with cough, shortness of breath or difficulty breathing, fever of 100.4 degrees or above, chills, muscle pain, headache, sore throat, new loss of taste or smell, or other CDC-identified symptoms), and sick or symptomatic employees should be encouraged to seek a COVID-19 test at a state or local government testing center, healthcare center or other testing locations
4. Employers should clearly explain all paid leave policies and make workers aware that they may be eligible for benefits if they are sick or symptomatic
5. Employers should be aware that the Occupational Safety and Health Act of 1970 and provisions of state law prohibit employers from retaliating against workers for raising safety or health concerns

II. Encouraged best practices

1. Provide reasonable accommodation for COVID-19-vulnerable employees, including but not limited to work from home (if feasible), reduced contact with others, use of barriers to ensure minimum distance between others whenever feasible or other accommodations that reduce chances of exposure

**HEALTH MONITORING**
I. Minimum guidelines

1. Employers should make temperature checks available for employees and encourage their use. Employers should post information about the symptoms of COVID-19 in order to allow employees to self-assess whether they have any symptoms and should consider going home.

2. All employers should have a wellness screening program. Resources outlining screening program best practices are posted on the DCEO Restore guidelines website.
   i. Employers should conduct in-person screening of employees upon entry into workplace to verify no presence of COVID-19 symptoms.
   ii. If employee shift is greater than 5 hours, employers should also conduct mid-shift screening to verify no presence of COVID-19 symptoms (in person preferred, though virtually is permitted).

3. If employee reports having any COVID-19 related symptoms, they should remain isolated at home for a minimum of 10 days after symptom onset OR until feverless and feeling well (without fever-reducing medication) for at least 72 hours OR confirmed to not have COVID-19 via 2 negative COVID-19 tests in a row, with testing done at least 24 hours apart.

4. If employee reports having any COVID-19 related symptoms, employers should encourage employee to contact their health care provider; if multiple employees report having any COVID-19 related symptoms or test positive for COVID-19, employers should notify their local health department within one day of being informed of the prevalence of COVID-19 symptoms in the workplace or positive test results.

5. If an employee is identified as being COVID-19 positive by testing, CDC cleaning and disinfecting should be performed according to CDC guidelines.

6. Where appropriate, notify employees who have been exposed. Employers should not identify an employee who tested positive by name.

7. Any employee who has had close contact with co-worker or any other person who is diagnosed with COVID-19 should quarantine for 14 days after the last/most recent contact with the infectious individual and should seek a COVID-19 test at a state or local government testing center, healthcare center or other testing locations. All other employees should be on alert for symptoms of fever, cough, or shortness of breath and taking temperature if symptoms develop.

II. Encouraged best practices

1. A one-time nasal swab for RT-PCR testing of all live performers should be obtained within forty-eight to seventy-two hours prior to the start of work on set or location.

Guidelines specific to theaters and performing arts:

PHYSICAL WORKSPACE

I. Minimum guidelines

1. Venue operators should display signage at entry with face covering requirements, social distancing guidelines, cleaning protocols, and any reduced capacity limit, in multiple languages as needed.
2. On website and digital ticket purchasing sites, event organizers should clearly indicate face covering requirements, social distancing guidelines, cleaning protocols, and any reduced capacity limit, in multiple languages as needed.

3. Allow for 6-ft. spacing between occupied ticketing workstations OR if not practical, install an impermeable barrier between ticketing workstations.

4. Venue operators should ensure at least 6-ft. between seats occupied by patrons that are not members of the same household or party. If seats cannot be moved, venue operators should limit number of open seats to ensure social distancing.

5. For live performances, all individuals should maintain 6-ft. of social distancing unless job duty cannot be performed without proximity (e.g. actors performing, hair, make-up, costumes) and should wear face coverings if practical (e.g., string instrument performers in orchestra).

6. For live performances, if first row of seating is within 6-ft. of stage, then any seating within 6-ft. of stage should be closed OR impermeable barrier should be installed between stage and patrons.

7. Concessions must follow Restaurant and Bar guidelines for all food and beverage operations and must be one of the following:
   i. Delivered by a server who takes orders from guests while seated with distancing requirements laid out in Restaurant and Bar guidelines; OR
   ii. At outdoor kiosk, purchased pre-packaged via “grab and go” with queuing areas clearly marked to observe social distancing OR
   iii. At indoor quick service areas over 500 square feet, purchased pre-packaged via “grab and go” (no queuing permitted)
   iv. At indoor quick service areas 500 square feet and under, purchased pre-packaged via “grab and go” with queuing areas clearly marked to observe social distancing.

8. Concession stand employees should not refill patron food (e.g. popcorn) and/or beverage containers. Refills are still allowed at venue operators’ discretion, but must be completed using new food and/or beverage containers.

II. Encouraged best practices

1. Display visual markers 6-ft. apart at patron queue points.

2. If practical, install impermeable barrier between employee and patron at checkout.

3. If practical, implement touchless transactions.

4. Where possible, eliminate common touchpoints (e.g. remove shared items in commons areas, use touchless door pulls).

5. If practical, designate doors as entry-only and exit-only to reduce likelihood of close contact and congestion points.

6. For events that have security, utilize walk-through magnetometers to allow security workers to maintain social distance and avoid patting down any patrons.
   i. If not practical, security workers performing pat-down searches should wear appropriate face coverings and gloves and have access to a hand washing and/or sanitizing station.

7. If practical, designate staging area for taxis and rideshare vehicles to drop patrons off.

8. Where building management practices allow, increase air turnover rates in occupied spaces and increase outside make-up air to the maximum extent practical.
9. Prepare a venue-specific emergency evacuation plan that allows for patrons to maintain 6-ft. social distancing
10. For live performances with musical accompaniment where orchestra pit space is limited, consider remote pit options
11. If practical, performers use their own equipment (e.g., instruments, microphones)
12. Where possible, minimize use of coat and bag checks and clean area frequently

DISINFECTING/CLEANING PROCEDURES
I. Minimum guidelines
   1. Cleaning and disinfecting of premises should be conducted in compliance with CDC protocols on a weekly basis
   2. Clean and disinfect common areas (e.g., restrooms, dressing rooms) and surfaces touched by multiple people (e.g., entry/exit doorknobs, stair railings) frequently; every 30 minutes recommended for high-traffic areas
   3. Clean and disinfect occupied tables and seats between use by different groups or parties, and again at closing time
   4. For live performances, minimize sharing of high-touch props and equipment between non-household participants. If props and equipment are to be shared, individuals (e.g. performers or support staff) should sanitize equipment before and after use (see EPA approved list of disinfectants) and are encouraged to wash or sanitize hands
   5. Valet staff should perform cleaning of vehicle in compliance with GSA protocols
   6. All required disinfecting, cleaning, or sanitizing activities to be conducted by employees should be within their normal workday or during otherwise compensated time

II. Encouraged best practices
   1. Allot extra time between show times and/or events to allow for more frequent cleaning

STAFFING AND ATTENDANCE
I. Minimum guidelines
   1. Indoor venues should operate at lesser of 50 guests OR 50% of overall theater or performance space capacity. Outdoor seated venues should operate at 20% of overall theater or performance space capacity
      i. If venue has multiple performance areas, capacity restriction should apply to each theater or performance space
   2. Venue operators should have a plan to allow for social distancing within the venue and if needed, designate employee(s) to monitor capacity limits and social distancing
   3. Venue operators should have a plan to limit congregation during entry/exit and throughout duration of the event, including any intermission
      i. For venues with multiple theaters or performance areas, schedule staggered show start and end times
      ii. If practical, schedule staggered patron arrival times (timed ticketing), with email or mobile notification
      iii. If practical, allow patrons to select their entry time and location
      iv. If practical, limit number of unscheduled entries
      v. If practical, designate specific point of entry for patrons based on seating location
      vi. If practical, release patrons by row, beginning with those closest to exits (use videoboard/PA announcer to facilitate release)
4. If applicable, venue operators should create plan to limit congregation in parking lots and assign parking spaces to patrons during the digital sales process.

5. Venue operators should limit the occupancy of common areas/break rooms to allow for social distancing of 6-ft. or greater by removing/decommissioning furniture or staggering break times; this guideline is not intended to diminish employees break time requirements.

6. Venue operators should develop a method to inform customers of available facility capacity before customers arrive at the facility (e.g. reservation system, overview of days/times when establishment is typically most crowded).

II. Encouraged best practices
   1. Stagger shift start and end times to minimize congregation of employees during changeovers.

EXTERNAL INTERACTIONS
   I. Minimum guidelines
      1. Before allowing external supplier or non-patron visitor to enter, or while requiring them to wait in a designated area, venue operators should ask whether external supplier or non-patron visitor is currently exhibiting COVID-19 symptoms.
         i. If possible, venue operators should take external supplier or non-patron visitor temperature using thermometer (infrared/thermal cameras preferred, touchless thermometers permitted).
      2. Venue operators should keep log of all external suppliers who enter premises.
      3. Suppliers and non-customer visitors should wear face coverings over their nose and mouth when entering premises (exceptions can be made for people with medical conditions or disabilities that prevent them from safely wearing a face covering).
   II. Encouraged best practices
      1. Limit contact between external suppliers/non-patron visitors and employees.

CUSTOMER BEHAVIORS
   I. Minimum guidelines
      1. Patrons should wear face coverings over their nose and mouth, except while seated within a venue (exceptions can be made for people with medical conditions or disabilities that prevent them from safely wearing a face covering).
      2. Patrons should check for available capacity before going to the facility.
   II. Encouraged best practices
      1. Before allowing entrance, venue operators ask whether patron is currently exhibiting COVID-19 symptoms.
         i. If practical, venue operators take patron temperature using thermometer (infrared/thermal cameras preferred, touchless thermometers permitted).
      2. If practical, implement touchless transactions/registration for patrons upon arrival to the event (e.g. mobile ticketing/check-in).
      3. If applicable, patrons are encouraged to purchase online tickets in advance of the show or performance.

Iowa
Executive Order Reopening Drive-Ins
A drive-in movie theater may reopen, but only to the extent that the theater ensures that all cars are parked at least six feet apart and takes other reasonable measures under the circumstances of each theater to ensure social distancing of employees and patrons, increased hygiene practices, and other public health measures to reduce the risk of transmission of COVID-19 consistent with guidance issues by the Iowa Department of Public Health.

Proclamation of Disaster Emergency signed 05/20
Movie Theaters: Any theater at which motion pictures are shown may reopen, but only to the extent that the theater complies with the following requirements:

1. Capacity limited: The theater must limit the number of patrons present in any individual theater to 50% of its normal operating capacity to ensure adequate spacing of groups.
2. Social distancing: The theater must ensure at least six feet of physical distance between each group or individual attending alone when seated in the theater.
3. Self-service prohibited: The theater must not have any self-service of food or beverages.
4. Other social distancing, hygiene, and public health measures: The theater shall also implement reasonable measures under the circumstances of each theater to ensure social distancing of employees and customers, increased hygiene practices, and other public health measures to reduce the risk of transmission of COVID-19 consistent with guidance issued by the Iowa Department of Public Health and, for any food service, the Iowa Department of Inspections and Appeals.

All other theaters and performance venues at which live performances are held shall continue to be closed.

Gov. Reynolds signs new proclamation continuing the State Public Health Emergency Declaration
Effective June 12
Theaters and Performance Venues: Any theater or performance venue at which motion pictures are shown or live performances are held may reopen or remain open, but only to the extent that the theater complies with the following requirements:

1. Social distancing: The theater or performance venue must ensure at least six feet of physical distance between each group or individual attending alone when seated in the theater.
2. Other social distancing, hygiene, and public health measures: The theater shall also implement reasonable measures under the circumstances of each theater to ensure social distancing of employees and customers, increased hygiene practices, and other public health measures to reduce the risk of transmission of COVID-19 consistent with guidance issued by the Iowa Department of Public Health and, for any food service, the Iowa Department of Inspections and Appeals.

Kansas
Phase Two Business Restrictions

All businesses otherwise specified MAY OPEN IF:

- They can maintain at least 6 feet of distance between consumers (individuals or groups). Restaurants or dining establishments may meet this requirement by using physical barriers sufficient to prevent virus spread between seated customers or groups of seated customers.
• AND fundamental cleaning and public health practices are followed. Businesses should follow industry specific guidelines as provided on covid.ks.gov. Compliance with any additional best practices guidance from each business sector is strongly encouraged.
• AND businesses must avoid any instances in which groups of more than 15 individuals are in one location and are unable to maintain 6 feet of distance with only infrequent or incidental moments of closer proximity. This does not limit the total occupancy of a facility, but requires that facilities limit mass gatherings in areas and instances in which physical distancing cannot be maintained, such as in tables, entrances, lobbies, break rooms, checkout areas, etc.

All activities and venues not prohibited to the right MAY OPEN IF:
• They can maintain at least 6 feet of distance between individuals or groups.
• AND fundamental cleaning and public health practices are followed. Compliance with any additional sector specific best practices guidance is strongly encouraged.
• AND avoid any instances in which more than 15 individuals are in one location and are unable to maintain 6 feet of distance with only infrequent or incidental moments of closer proximity. This does not limit the total occupancy of a facility, but requires that facilities limit mass gatherings in areas and instances in which physical distancing cannot be maintained, such as in entrances, lobbies, locker rooms, etc.

Kentucky
Requirements for Movie theaters

VERSION 3.0 – Effective July 10, 2020

Social Distancing Requirements
• Movie theaters must limit the number of patrons present to 50% of the occupational capacity of the facility. Employees are excluded from this 50% maximum.
• Movie theaters should conduct business via phone or Internet to the greatest extent practicable. Any employees who are currently able to perform their job duties via telework (e.g., accounting staff) should continue to telework.
• Movie theaters must minimize the use of any waiting areas, sell tickets online and instruct patrons to arrive at the start time on their pre-purchased ticket. For those movie theaters that cannot utilize online ticketing, the business should install floor or wall decals for cashier queuing areas to demark safe waiting distances of a six (6) feet minimums. Ticketing employees should be shielded by glass or plexiglass and utilize appropriate PPE.
• Movie theaters must scan electronic or bar coded tickets in a way that protects the patron and employees. For example, a patron may scan the ticket while being observed by a movie theater employee who is shielded by plexiglass or tickets may be scanned by an employee wearing appropriate PPE and shielded by a glass or plexiglass barrier. If the movie theater cannot implement the suggestions above or does not use barcoded tickets, the theater must implement another method of taking tickets that does not involve close personal contact. Movie theaters must ensure patrons do not congregate in the theater before or after their movie.
• Movie theaters should ensure employees use digital files rather than paper formats (e.g., documentation, invoices, inspections, forms, agendas) to the greatest extent practicable.
• Movie theaters must establish controls to ensure six (6) feet of physical distancing and safeguards to reduce the opportunity to spread the virus. This includes, for example, installation of portable or permanent non-porous physical barriers (e.g., plexiglass shields) at snack bar counters and between employee work stations.

• Movie theaters must ensure that everyone on premises adhere to social distancing guidelines by staying at least six (6) feet away from others not in their household whenever possible.

• Movie theaters must assign theater seats, to the greatest extent practicable, in order to arrange appropriate social distance theater seating (e.g. staggering open seats, closing every other aisle or closing sets of seats to keep groups who live in the same household socially distant from other groups or individuals).

• Movie theaters should, to the greatest extent practicable, modify traffic flow to minimize contacts between employees and patrons.

• Movie theaters must ensure, to the greatest extent practicable, patrons remain in their assigned space (e.g. bowling lane and associated seating area), except when going to and from their seat to a snack bar, bathrooms, or dining facilities.

• Movie theaters with bars or restaurants, not including snack bars, must adhere to the Healthy at Work Restaurant Guidance.

• Movie theaters with snack bars must ensure employees utilize proper social distancing while preparing and serving food, to the greatest extent practicable.

• Movie theaters must, to the greatest extent practicable, stagger normal procedures (e.g., employee shift schedules, shipping/arrival and visitor entry/exit) to ensure that people do not congregate.

Cleaning and Disinfecting Requirements

• Movie theaters must ensure that adequate supplies of soap and/or sanitizer are readily available to employees and patrons and that they promote frequent hand washing by setting up multiple, easily accessible sanitation locations. Refer to CDC guidelines for best sanitization practices.

• Movie theaters must ensure cleaning and sanitation of frequently touched equipment, tools, objects, and surfaces with appropriate disinfectants. This may include, but is not limited to: theater chairs; hand rails; door handles; operator controls and levers; door knobs; light switches; phones; computers/keyboards; copiers; elevator buttons; toilets; faucets; sinks; countertops; paper towel dispensers; desktops; handrails; folders; vending machines; counters; tables; and cabinets and knobs. Appropriate disinfectants include EPA registered household disinfectants, diluted household bleach solution, and alcohol solutions containing at least 60% alcohol.

• Movie theaters must ensure, to greatest extent practicable, that facilities and work areas are sanitized and disinfected after persons suspected or confirmed to have COVID-19 have been in the facility or work area.

Personal Protective Equipment (PPE) Requirements

• Movie theaters must ensure their employees, suppliers, and vendors wear cloth face coverings or face masks for any interactions between clients and co-workers or while in common travel areas of the business (e.g., aisles, hallways, stock rooms, breakrooms, bathrooms, entries and exits). Employees are not required to wear face masks while alone in personal offices, when more than six (6) feet away from anyone else, or if doing so would pose a serious threat to their health or safety.
Movie theaters should establish a policy as to whether to serve patrons who do not adhere to the business’s policy on requiring masks. Movie theaters should make masks available for patrons; however, patrons may bring and use their own face masks if they wish. If patrons refuse to wear masks, the theater may refuse those individuals entrance to the facility.

Movie theaters must ensure employees use regularly-replaced gloves, along with any PPE normally used for routine job tasks, when cleaning equipment, workspaces, and high-touch areas of the business.

Movie theaters must ensure gloves are available to employees engaging in high-touch activity to the greatest extent practicable provided that they do not create additional hazards while being worn.

Movie theaters must ensure employees wear gloves while handling products during shipping and receiving.

**Training and Safety Requirements**

- Movie theaters must educate and train all individuals including employees, temporary employees, contractors, vendors, customers, etc., regarding Healthy at Work protocols.
- Movie theaters must communicate with employees any industry, company, and/or facility specific plans, guidelines and requirements. Any updates must also be shared to ensure understanding and compliance. All education and training must be communicated in the language best understood by the individual receiving the education and training. Businesses should post signage at employee entrances and/or where other essential employee information is posted such as bulletin boards.
- Movie theaters must appoint a Safety Coordinator to manage and maintain compliance of the Healthy at Work requirements.
- Movie theaters must provide special accommodations for persons at higher risk for severe illness per CDC guidelines (these guidelines are available at: https://www.cdc.gov/coronavirus/2019-ncov/faq.html#Higher-Risk).
- Movie theaters must require sick workers to stay at home or go home if they start to have symptoms. Theaters may also refuse entry to patrons displaying COVID-19 symptoms.
- Movie theaters must have COVID-19 testing information readily available for employees and patrons, including testing location information.
- Movie theaters must post the Healthy At Work General Guidance poster at the entrances to the theater as well as any other place where the reminders are useful (e.g., snack bars, bathrooms and individual theater doors/entry ways).

**Louisiana**

**Phase One Businesses**

New types of businesses that may open beginning on May 15, with 25 percent occupancy limits, sanitation guidelines and spacing for physical distancing include:

- Gyms and fitness centers
- Barber shops and hair and nail salons
- Casinos and Video Poker
- Theaters
- Racetracks (not open to spectators)
- Museums, zoos, aquariums (no tactile exhibits)
• Bars and breweries with LDH food permits

**Phase Two**

In Phase 2, churches, places of worship and many more businesses will be able to operate at 50 percent capacity with social distancing, masks for public-facing employees and increased sanitation. In addition, the state strongly recommends that businesses consider offering temperature checks before a person can enter and posting the symptoms of COVID-19 outside with a request that symptomatic individuals not enter.

**Phase 2 – Movie Theaters Guidance**

[start date: June 5, 2020]

**UPDATED June 1, 2020**

The Office of State Fire Marshal is providing you with this update in conjunction with the Office of the Governor and the Louisiana Department of Health to keep you up to date with additional information and/or changes as it becomes available during our battle with COVID-19. These notifications are issued automatically and immediately to those who sign up through “OpenSafely” (https://opensafely.la.gov/).

Every attempt is being made to highlight critical changes that have occurred since the previously published notification for your convenience. However, please read through this entire document in context as these changes do not stand on their own and all of the additional general information and clarifications made may not be highlighted.

**Preface:**

This phasing plan applies to those non-essential businesses that have been affected during the COVID-19 stay-at-home order. Essential (critical) infrastructure businesses are not further restricted by these new guidelines and may continue to operate under the current guidelines that are applicable to the specific business. Refer to: [https://gov.louisiana.gov/assets/docs/covid/Essential-Infrastructure_fact-sheet.pdf](https://gov.louisiana.gov/assets/docs/covid/Essential-Infrastructure_fact-sheet.pdf) for specific information regarding critical infrastructure businesses.

COVID-19 is a highly contagious and deadly disease. The fundamental concept of this phased opening plan is to slowly open businesses at reduced occupant capacities that will allow for social distancing and circulation to keep employees and patrons safe. Everyone’s cooperation is critical to the success towards defeating this disease and revitalizing our economy.

The virus spreads primarily through person-to-person contact, from droplets that are formed by coughing, sneezing or other projections, or by touching infected surfaces and then touching one’s eyes, nose or mouth. Individuals can carry the virus and be contagious for up to 14 days prior to having any symptoms. The guidelines outlined below for social distancing, face coverings and sanitation are proven methods of mitigating these modes of transmission. THE MOST IMPORTANT FACT to remember is that COVID-19 is still prevalent across the state. We must all continue to do our part to help slow the spread, protect the most vulnerable and continue to remain vigilant until a cure or vaccine is widely available to provide general immunity.

While not required, below are a few public health recommendations for businesses looking for ways to protect employees and staff:
• Strongly encourage customers to wear masks or face coverings (see LDH’s downloadable “thank you for wearing a mask” poster options 1 and 2 for business storefronts);
• Screen customers for symptoms before entry;
• Move to reservation systems to discourage congregating in groups while waiting for service;
• Adopt sick leave policies that reduce the disincentive for employees to try to come to work sick; and
• Allow employees in high-risk groups or who directly live with/care for a high-risk individual to work in areas without direct public contact

Guidance:
Movie theaters must adhere to moderate mitigation standards and social distancing measures to prevent the spread of COVID-19. Six feet of separation from other individuals not within the same household is recommended. Measures such as face covering, hand hygiene, cough etiquette, cleanliness, and sanitation should be rigorously practiced. Individuals 65 years or older, people of all ages with poor control of medical issues like high blood pressure, heart disease, obesity, or a weakened immune system are at a higher risk for getting very sick or dying from COVID-19 and should strictly adhere to all CDC guidelines, and are encouraged to stay at home as much as possible. The specific requirements and guidelines for this service industry during this phase are listed below. These requirements and guidelines supplement and do not replace any directives or guidance provided by other state agencies, boards and commissions, or other authorities having jurisdiction. Where conflicts occur, the stricter of the requirements will apply.

Limitations:
• Live performances ARE NOT INCLUDED at this time.
• Arcades may operate under the guidelines provided for Arcades, Bowling Alleys, and Pool Halls.

Occupant Capacity and Building Safety Rules:
The maximum building capacity during the Phase 2 period is limited to 50% of the normal established capacity and is limited by the social distancing requirements as outlined below:
• Do not exceed the maximum building capacity of 50%:
  o One person per every 2 seats provided; or
  o 50% of the posted capacity by order of State Fire Marshal.
• Seating shall be assigned so that a minimum of 6 feet of distance between individuals and small groups is maintained.
• Group seating shall not exceed 10 people and should be limited to persons who are members of the same household.
• Reduce employee area capacity to allow for 6-foot distancing between employees.
• Do not allow physical contact between employees and customers.
• Do not permit interior waiting areas. Waiting may be provided outside of the facility while following social distancing guidelines or persons shall wait in cars.
• Eliminate gatherings in the building while entering, exiting, purchasing tickets, or moving about.
• Where present, counter concessions and seated food service is allowed, but subject to Phase 2 – Restaurants, Cafes, and Coffee Shops guidance. Refer to the Phase 2 – Restaurants, Cafes, and Coffee Shops guidance for complete information. This guidance is available through the Open Safely website.
• Current evidence suggests that SARS-CoV-2 may remain viable for hours to days on surfaces made from a variety of materials. Cleaning of visibly dirty surfaces, as well as high-touch surfaces, followed by disinfection is a best practice measure for prevention of COVID-19 and other viral respiratory illnesses in community settings. Follow the CDC guidance for proper cleaning and disinfecting. https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html

Checklist for Management:
• Strongly encouraged to assess customers for signs and symptoms of COVID-19, including fever and respiratory symptoms.
• Actively enforce the capacity and social distancing requirements and manage the customers’ movements.
• Ensure the exterior waiting areas are not blocked.
• Maintain social distancing requirements explained in this document.
• EPA recommends that building owners and managers take proactive steps to protect public health by minimizing water stagnation during closures and taking action to address building water quality prior to reopening: https://www.epa.gov/coronavirus/information-maintaining-or-restoring-water-quality-buildings-low-or-no-use

Checklist for All Staff:
• Check for fever or respiratory symptoms daily.
• Keep at least 6 feet from other employees and customers.
• Wear face coverings.
• Frequent handwashing is the most important hand hygiene that can be done to stop the spread of COVID-19. Gloves are recommended when touching products, goods, money and credit cards, but are otherwise not recommended for tasks that do not normally require gloves. If gloves are worn:
  o Hands should be washed before putting gloves on and after removing gloves.
  o Gloves should be changed often, changed between tasks, changed when they are obviously soiled, and changed after each interaction with a new individual.
• If gloves are not available, use hand sanitizer between each task and after client interaction.
• Clean and sanitize items you touch often and that customers touch often.
• Clean and sanitize counters.
• Clean and sanitize surfaces that customers touch often, like doorknobs, handles, plates, light switches, countertops, refrigerator and freeze door handles, etc. Current evidence suggests that SARS-CoV-2 may remain viable for hours to days on surfaces made from a variety of materials.
• Clean and disinfect the restrooms regularly.
• Do not touch the customers.

Face Covering Guidance:
Refer to Louisiana Department of Health guidance here:

Steps for Cleaning Areas and Other Items:
1. First, clean the area or item with soap and water or another detergent if it is dirty.
2. Then, use disinfectant.
   a. If possible, use EPA-registered household disinfectant.
   b. Follow the instructions on the label to ensure safe and effective use of the product.
   c. Many products recommend:
      i. Keeping surfaces wet for a period of time (see product label).
      ii. Precautions such as wearing gloves and making sure you have good ventilation during use of the product.
   d. Diluted household bleach solutions may also be used if appropriate for the surface.
      i. Check the label to see if your bleach is intended for disinfection and ensure the product is not past its expiration date. Some bleaches, such as those designed for safe use on colored clothing or for whitening, may not be suitable for disinfection.
      ii. Unexpired household bleach will be effective against coronaviruses when properly diluted.
      iii. Follow manufacturer’s instructions for application and proper ventilation. Never mix household bleach with ammonia or any other cleanser.
      iv. Leave the solution on the surface for at least 1 minute.
   e. To make a bleach solution, mix:
      i. 5 tablespoons (1/3rd cup) of bleach per gallon of water; or
      ii. 4 teaspoons of bleach per quart of water.
   f. Alcohol solutions with at least 70% alcohol may also be used.

The CDC offers this additional guidance for cleaning: https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html

New Orleans
- Limited to 25 percent of permitted occupancy or 100 people, whichever is fewer.
- Six feet of distance between people and small groups must be maintained and crowd managers must be provided.
- Seniors and people with serious medical conditions should continue to stay home.
- Interior gathering spaces cannot be used.

Maine
COVID19 Prevention Checklist Industry Guidance
Phase 3: Movie Theaters

General Guidance
1. Require all staff, vendors, and visitors to maintain 6 feet of physical distance from individuals who are not part of their household group whenever possible.
2. Require all staff, vendors, and visitors to wear a face covering, per CDC recommendations and pertinent Executive Orders from the Office of the Governor. Because patrons are in an enclosed space for a prolonged period, it is important to wear face coverings even when physically distanced.
   1. Face coverings do not need to be worn while an individual is eating or drinking.
   2. Additional information about proper use of face coverings is available from the CDC (see: Use of Cloth Face Coverings to Help Slow the Spread of COVID-19).
3. The number of individuals that can gather in a shared space (e.g., an enclosed theater) must not exceed the limit established by the Governor’s Executive Order, currently set at 50 people.
   1. Maintaining physical distancing of 6 feet and wearing face coverings are the primary tools to avoid transmission of respiratory droplets between individuals. If an indoor space cannot accommodate the gathering limit without complying with the six-foot distancing requirement, attendance must be limited to allow for such compliance.

Cleaning and Disinfection
1. Refer to the following documents for guidance on general cleaning and disinfection:
   1. COVID-19 Prevention Checklist General Guidance (State of Maine)
   2. Cleaning and Disinfecting Your Facility (CDC)
   3. Guidance for Cleaning and Disinfecting Public Spaces, Workplaces, Businesses, Schools and Homes (CDC)

Staff
1. Staff should consider whether they can work safely in a facility if they have any of these conditions and managers should discuss potential risks for individuals with the following:
   1. People 65 or older
   2. People who live in a nursing home or long-term care facility
   3. People of all ages with underlying medical conditions, particularly if not well controlled, including:
      1. People with chronic lung disease or moderate to severe asthma
      2. People who have serious heart conditions
      3. People who are immunocompromised: Many conditions can cause a person to be immunocompromised, including cancer treatment, smoking, bone marrow or organ transplantation, immune deficiencies, poorly controlled HIV or AIDS, and prolonged use of corticosteroids and other immune weakening medications
      4. People with severe obesity (body mass index [BMI] of 40 or higher)
      5. People with diabetes
      6. People with chronic kidney disease undergoing dialysis
      7. People with liver disease
2. Require employees to stay home if they are sick.
3. Require employees to practice good hand hygiene with frequent handwashing, especially after contact with visitors and high-touch surfaces.
4. Conduct business by phone or internet to the greatest extent practicable.
5. Limit in-person gatherings or meetings of employees to the greatest extent practicable.
6. Discourage employees from using colleagues’ phones, desks, workstations, radios, handhelds/wearables, or other office tools and equipment.
7. Where possible, stagger employee shifts and meal breaks to avoid crowding.
8. Adjust seating in break rooms and other common areas to promote physical distancing practices.
9. Permit employees to take breaks and lunch outside, or in such other areas where physical distancing is attainable.
10. Limit interactions between employees and outside vendors or delivery drivers; implement touchless receiving practices if possible.
11. Request that vendors accessing the premises direct their employees to follow all physical distancing guidelines and health directives issued by the applicable public authorities.
12. Adjust training/onboarding practices to limit number of people involved and allow for 6 foot spacing; use virtual/video/audio training when possible.

13. Provide employees training on:
   1. hand hygiene
   2. physical distancing guidelines and expectations
   3. monitoring personal health
   4. proper wear, removal, and disposal of Personal Protective Equipment (PPE)
   5. laundering of face coverings and uniforms: Cleaning and Disinfecting Your Facility, How to Disinfect: Laundry (CDC)
   6. cleaning protocols, including how to safely and effectively use cleaning supplies: Guidance for Cleaning and Disinfecting Public Spaces, Workplaces, Businesses, Schools and Homes (CDC)

14. Consider employee training in safe de-escalation techniques.

Building and Operational Considerations

1. Ensure adequate supplies (e.g., soap, paper towels, hand sanitizer, tissue) to support healthy hygiene practices, including increased cleaning and disinfection procedures.

2. Ensure that ventilation systems operate properly and increase circulation of outdoor air as much as possible by opening windows and doors, using fans to exhaust air from indoor spaces, and other methods. Do not open windows and doors if doing so poses a safety risk to staff or visitors.

3. Take steps to ensure that all water systems and features (for example, drinking fountains) are safe to use after a prolonged facility shutdown to minimize the risk of Legionnaires’ disease and other diseases associated with water.

4. Inform visitors of your COVID-19 policies and procedures in advance, if possible, via website, newsletters, social media channels, newspaper, ticket purchasing site, etc.

5. Place signage at entrances and throughout buildings (particularly high traffic areas such as service counters, information desks, and usher podiums) alerting staff and visitors (including unaccompanied minors) to required occupancy limits, physical distancing requirements, and face covering policies.

6. Consider offering hours for visitors at higher risk for severe illness.

7. Utilize remote ticketing options to manage direct interaction with customers.

8. Consider installing non-porous physical barriers such as partitions or Plexiglas barriers to protect visitors and staff. Barriers should be placed at visitor information desks, service counters, usher podiums, and other similar locations where it is not possible to maintain a minimum of 6 feet of physical distance.

9. Limit activities that require staff and/or visitors to enter within 6 feet of another person, regardless of whether physical barriers are installed.

10. Eliminate lines to the greatest extent practicable. Where lines are unavoidable, ensure 6 feet of distance between individuals. This can be accomplished by demarcating 6-foot distances on floors or walls. Eliminate “zig-zag” queue patterns.

11. Modify building traffic flow to minimize contact between staff, contractors, and visitors. Use floor decals and/or signage to establish travel patterns.
   1. Consider one-way entrances and exits, if possible.
   2. Consider establishing one-way travel patterns through the building.
3. Minimize traffic in enclosed spaces, such as elevators and stairwells and other spaces that do not allow for appropriate physical distancing. Consider limiting the number of individuals in an elevator at one time and designating one directional stairwells.

12. Limit seating to allow for at least six feet of physical distance between non-household members. This could be accomplished by requiring empty seats between household groups and limiting seating to every other row.

13. Stagger arrivals and departures to the extent practicable.

14. Use digital rather than paper formats to the greatest extent practicable (e.g. electronic tickets).

15. Minimize shared touch surfaces such as pens, tablets, receipts, etc.

16. Consider restricting the use of water fountains to refill only with instruction for visitors to wash hands after use.

17. For contact tracing purposes, to the extent practicable, establishments should maintain a record including contact information for visitors and staff who have direct prolonged interaction.
   1. Based on current knowledge, a close contact is someone who was within 6 feet of an infected person for at least 15 minutes starting from 48 hours before illness onset until the time the patient is isolated. Close contacts should stay home, maintain social distancing, and self-monitor until 14 days from the last date of exposure.

18. Theaters should promptly notify the Maine DHHS, CDC or any local health official if a they learn an employee or other worker has tested positive for COVID-19 and assist all such officials as reasonably requested to trace likely contacts and advise contacts to isolate and self-quarantine.

19. In-theater food service operations should follow state guidance on safe operation of restaurants.
   1. Drink or popcorn refills should not be allowed unless served in a clean unused container.
   2. Minimize self-service areas such as drink stations. To the extent possible, use contact-less dispensers to minimize hand touching. Replace multi-use condiments with single-serve packets. Other suggestions to minimize multi-touch surfaces include providing single-wrap utensils, straws, and lids provided at any take-out or self-seating point of sale. Self-service areas require frequent cleaning and disinfection.
   3. Use of prepackaged food and beverages is encouraged.

20. In-theater retail spaces should follow state guidance on safe operation of retail businesses.

21. Due to challenges related to physical distancing and cleaning and disinfection, use of arcade areas is not recommended at this time.

22. To limit staff contact with trash, encourage all patrons to dispose of their trash at the end of the movie in the appropriate receptacles.

23. Ensure that staffing of facilities is sufficient to enable enhanced cleaning and disinfection measures.

24. Ensure appropriate time between showings for cleaning/disinfecting high-touch areas in theaters, including armrests, cupholders, and railings.

25. Because watching a movie in a theater puts individuals at a higher risk for transmission (indoors, proximity, groups of people, and longer duration of exposures), it is highly recommended that theaters remind patrons that if they are ill (e.g. have a fever or cough) they should not come to the theater.

Restrooms

1. Limit restroom occupancy for group restrooms to incorporate physical distancing and avoid formation of waiting lines outside of restrooms.
2. Clean and disinfect restrooms on a regular and scheduled basis (see General Cleaning and Disinfecting section).
3. Remove any items that do not have to be in the restrooms (e.g., magazines, decor).
4. Consider establishing separate restrooms for staff and visitors.
5. Post handwashing signs in all restrooms.

Transactions
1. Limit cash and paper receipt transactions; Promote “contactless” payment options (e.g., online payments, pay by phone options, RFID credit and debit cards, Apple Pay, Google Pay, etc.)
2. Wash hands or use alcohol based hand sanitizer (at least 60% alcohol) after handling cash.
3. Where possible, card readers should be placed in front of physical barriers so visitors can swipe their own cards and enter their codes. Card readers and keypads should be cleaned and disinfected frequently. Hand sanitizer should be made available for visitors before and after transactions.

Games and Arcade Areas
1. Hand sanitizing stations should be easily accessible in game and arcade areas.
2. Machines should be placed to allow for at least 6 feet of physical distancing between individuals. If machines cannot be moved, some machines can be turned off or otherwise inactivated to keep guests from using adjacent machines.
3. For multi-player games, physical distancing should be maintained between players unless they are part of the same household group.
4. Consider adding physical barriers between players and between players and employees.
5. Discourage guests from different household groups from congregating behind players.
6. Establish cleaning protocols for machines and game components (rings, balls, buttons, etc.) to ensure they are cleaned frequently. Place signage advising hand sanitizer use before and after use.

COVID-19 Prevention Form
In order to open, businesses must commit to complying with requirements of these checklists by filling out this short online form. Please note that religious organizations and licensed health care providers are not required to use this form.

Massachusetts
Safety Standards and Checklist: Theaters and Performance Venues
These workplace safety standards for Theaters and Performance Venues are posted in advance of the Governor’s initiation of Phase 3 to allow Theaters and Performance Venues time to prepare to operate in compliance with these mandatory health and safety standards. These standards cover both indoor and outdoor venues such as comedy clubs, amphitheaters, and concert halls. Indoor Theaters and Performance Venues may not provide any services until specifically authorized to do so in Phase 3 of the Commonwealth’s Workplace ReOpening Plan. The Governor will initiate Phase 3 of the Re-Opening Plan, commencing on July 6, by formal Executive Order following a careful review of public health data.

In Step 1 of Phase 3, only outdoor Theater and Performance Venues and indoor movie theaters may reopen. Drive-in movie theaters may continue to operate under guidance issued for Drive-In Movie
Theaters. Other indoor Theater and Performance Venues must remain closed until authorized to open under a subsequent order.

Large capacity event venues must continue to remain closed until Phase IV. This includes venues used for group or spectator sports, entertainment, business, and cultural events including:
- Stadiums, arenas, and ballparks
- Exhibition and convention halls

Mandatory Safety Standards

Social Distancing
Indoor movie theaters must monitor customer entries and exits and limit occupancy at all times to:
- 40% of each individual theater or screening room’s maximum permitted occupancy as documented in its occupancy permit on record with the municipal building department or other municipal record holder, and never more than 25 persons in a single enclosed, indoor space
- Venues for which no permitted occupancy limitation is on record may allow 8 persons per 1,000 square feet of accessible space, and never more than 25 persons in a single enclosed, indoor space

Each outdoor venue must monitor customer entries and exits and limit occupancy at all times to 25% of the venue’s maximum permitted occupancy as documented in its occupancy permit on record with the municipal building department or other municipal record holder, but in no event may the venue admit or host more than 100 persons

All occupant counts and calculations for indoor and outdoor venues must include customers, workers, and any other persons present

Post clearly visible signage regarding the need to maintain 6 feet of social distancing and not to enter a room until that distancing can be maintained

Venues must put markers outside of the building to ensure 6 feet of distance for customers who are waiting outside to enter

Ensure separation of 6 feet or more between individuals where possible:
- Close or reconfigure worker common spaces and high density areas where workers are likely to congregate (e.g., break rooms, eating areas, backstage areas) to allow social distancing
- Physical partitions must separate workstations that cannot be spaced out (partitions must be at least 6 feet in height
- Install physical barriers for ticket stations where possible, otherwise maintain 6 feet distance where not possible
- Install visual social distancing markers to encourage customers to remain 6 feet apart (e.g., lines for equipment if applicable, checkout lines, lines to use the restroom)

Establish directional pathways to manage visitor flow for foot traffic, to minimize contact (e.g., one-way entrance and exit to shows, one-way pathways). Post clearly visible signage regarding these policies
Reconfigure seating areas to ensure 6 feet distancing between customers not in the same group

- Distance shall be measured from the closest boundary of one customer recreation or seating area to the closest boundary of another customer recreation or seating area
- This may require blocking every other row of seats and staggered seating within rows

Limit group sizes to no more than 10 people for groups attending together

Stagger lunch and break times for workers, regulating max number of people in one place and ensuring at least 6 feet of physical distancing

Require face coverings for all workers and customers, except where unsafe due to medical condition or disability

Special protocols should be followed for close contact between live performers:

- Encourage performers to wear face coverings during performances if possible
- Performers should remain at least 6 feet apart. Any activity requiring performers to be closer than 6 feet must be as brief as possible
- Activities that require prolonged direct contact (e.g. intimate scenes, fight scenes) are discouraged
- Prohibit direct interaction between performers and audience before, during, or after performances (including backstage and post-performance meet and greets)

For outdoor live performances, singing and the playing of brass and wind instruments is discouraged. For performances involving singing or brass or wind instruments, special distancing should be followed:

- At least 10 feet between performers
- At least 25 feet between performers and first row of the audience

All commonly touched physical materials must be discarded or sanitized between use

Any self-serve racks or containers for these materials should be removed, and instead all materials must be handed out individually by workers

Recommended Best Practices

- Venues are encouraged to offer exclusive hours or other accommodations for those in high-risk populations as defined by the CDC
- Contactless payment methods and / or digital ticketing are encouraged
- Encourage the use of electronic versions or no-touch displays in place of commonly touched physical materials (such as menus and playbills) where possible

Hygiene Protocols

Disinfect shared equipment before use by another worker

Ensure access to handwashing facilities on site, including soap and running water, wherever possible and encourage frequent handwashing; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative
Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes)

Alcohol-based hand sanitizers with at least 60% alcohol should be made available at entrances, exits and throughout floor areas for workers, performers, and customers

Avoid sharing equipment and supplies between workers including performers

Post visible signage throughout the site to remind customers and workers of hygiene and safety protocols

Prohibit any mutual touching of customer or worker equipment without sanitation between uses

Audience members should wear face coverings while seated during the performance unless unsafe due to disability or medical condition

Staffing and Operations
Provide training to workers on up-to-date safety information and precautions including hygiene and other measures aimed at reducing disease transmission, including:

- Social distancing, hand-washing, proper use of face coverings
- Self-screening at home, including temperature and symptom checks
- Importance of not coming to work if ill
- When to seek medical attention if symptoms become severe
- Which underlying health conditions may make individuals more susceptible to contracting and suffering from a severe case of the virus

Venues must screen workers at each shift by ensuring the following:

- Worker is not experiencing any symptoms such as fever (100.0 and above) or chills, cough, shortness of breath, sore throat, fatigue, headache, muscle/body aches, runny nose/congestion, new loss of taste or smell, or nausea, vomiting or diarrhea
- Worker has not had “close contact” with an individual diagnosed with COVID-19. “Close contact” means living in the same household as a person who has tested positive for COVID-19, caring for a person who has tested positive for COVID-19, being within 6 feet of a person who has tested positive for COVID-19 for 15 minutes or more, or coming in direct contact with secretions (e.g., sharing utensils, being coughed on) from a person who has tested positive for COVID-19, while that person was symptomatic
- Worker has not been asked to self-isolate or quarantine by their doctor or a local public health official
- Workers who fail to meet the above criteria must be sent home

Adjust workplace hours and shifts (leverage working teams with different schedules or staggered arrival / departure) to minimize contact across workers and reduce congestion at entry point

Venues should maintain operating hours that allow for on-going off-hour sanitation and cleaning
Limit visitors and service providers on site; shipping and deliveries should be completed in designated areas
Maintain a log of workers and visitors to support potential contact tracing (name, date, time, contact information)

Workers may not appear for work if feeling ill

If the employer is notified of a positive case at the workplace, the employer shall notify the local Board of Health (LBOH) in the city or town where the workplace is located and assist the LBOH as reasonably requested to advise likely contacts to isolate and self-quarantine. Testing of other workers may be recommended consistent with guidance and/or at the request of the LBOH.

Post notice to workers and customers of important health information and relevant safety measures as outlined in the Commonwealth’s Mandatory Safety Standards for Workplace.

Stagger event times (such as theater showings) to avoid congregation of customers in different groups and to allow for thorough cleaning of the activity space (e.g., seating areas or tables) before new customers arrive.

Workers should facilitate organized entrance and exit between events where audiences are arranged in rows or other large groups to prevent unnecessary congregation of customers.

Facilities should develop a seating plan for which customers can reserve spots ahead of time and which is adjustable to the size of the booking party allowing couples and small groups to sit together while maintaining at least 6 feet of distance from other individuals/groups.

Instruct customers to limit seating groups only to related or associated members of same party.

Additional on-site amenities and services may only open and operate when those amenities or services would otherwise be authorized to operate under the Commonwealth’s Phased Reopening Plan and then must adhere to all sector-specific safety protocols, available on the Reopening Plan website, applicable to the amenity or service. Examples include:

- Restaurants/food service: Must follow the latest restaurant guidelines
- Gift shops: Must follow the latest retail guidelines
- Performer hair and makeup: Must follow the latest close contact business guidance

In Step 1, food service is only permitted at outdoor venues.

Reconfigure lobbies to discourage congregation of customers before, during, or after shows.

Recommended Best Practices:

- Limit worker movement to discrete work zones to minimize overlap where possible
- Workers who are particularly vulnerable to COVID-19 according to the Centers for Disease Control (e.g., due to age or underlying conditions) are encouraged to stay home
- Workers are strongly encouraged to self-identify symptoms or any close contact to a known or suspected COVID-19 case to the employer
- Encourage workers who test positive for COVID-19, to disclose to the employer of the office for purposes of cleaning/disinfecting and contact tracing.
• Encourage advanced reservations and digital ticketing where possible
• Intermissions should be avoided in order to limit time of performance and to prevent congregating and close contact with others

Cleaning and Disinfecting
Conduct frequent cleaning and disinfection of site (at least daily and more frequently if feasible)

Keep cleaning logs that include date, time, and scope of cleaning

Conduct frequent disinfecting of heavy transit areas and high-touch surfaces (e.g., doorknobs, bathrooms, seats, ticket counters, staff break rooms)

In event of a positive case, shut down site for a deep cleaning and disinfecting of the workplace in accordance with current CDC guidance

Disinfect seating areas and any other mutually-touched objects immediately after each use. At no point should customers come in contact with objects that others have touched without first being disinfected according to CDC guidelines

Recommended Best Practices
• Open windows and doors to increase air flow where possible

Drive-In Guidelines
These sector specific COVID-19 safety standards for Drive-In Movie Theaters are issued to provide Drive-Ins with instructions to help protect against the spread of COVID-19 as in-person services resume. These standards are minimum requirements only and are not exclusive or exhaustive. The public health data and matrix for disease prevention upon which these guidelines are based can and does change frequently, and the operator of a Drive-In is responsible for adhering to all local, state and federal requirements.

Vehicles
• Capacity must be reduced to allow for adequate distancing between cars.
• Customers must remain in their vehicles at all times, except when purchasing concessions or using the restroom facilities.

Concessions and Payments
• Concessions cannot be delivered to vehicles.
• Concessions must be for takeout only for customers to take back to their cars (i.e. no dining areas).
• Concession stand lines must have markers to ensure social distancing.
• Remote payment should be used when possible.

Restrooms
• Lines must have markers to ensure distancing.
• Facilities should be cleaned frequently to minimize the spread of COVID-19.

Uses
• Drive-In Theaters are allowed to operate only for the purpose of showing movies.
Michigan  
Executive Order 2020-114 (COVID-19)

All businesses or operations that require their employees to leave the homes or residences for work must, at a minimum:

a. Develop a COVID-19 preparedness and response plan, consistent with recommendations in Guidance on Preparing Workplaces for COVID-19, developed by the Occupational Health and Safety Administration ("OSHA") and available here. Within two weeks of resuming in-person activities, a business’s or operation’s plan must be made readily available to employees, labor unions, and customers, whether via website, internal network, or by hard copy.

b. Designate one or more worksite supervisors to implement, monitor, and report on the COVID-19 control strategies developed under subsection (a). The supervisor must remain on-site at all times when employees are present on site. An on-site employee may be designated to perform the supervisory role.

c. Provide COVID-19 training to employees that covers, at a minimum:
   1. Workplace infection-control practices.
   2. The proper use of personal protective equipment.
   3. Steps the employee must take to notify the business or operation of any symptoms of COVID-19 or a suspected or confirmed diagnosis of COVID-19.
   4. How to report unsafe working conditions.

d. Conduct a daily entry self-screening protocol for all employees or contractors entering the workplace, including, at a minimum, a questionnaire covering symptoms and suspected or confirmed exposure to people with possible COVID-19.

e. Keep everyone on the worksite premises at least six feet from one another to the maximum extent possible, including through the use of ground markings, signs, and physical barriers, as appropriate to the worksite.

f. Provide non-medical grade face coverings to their employees, with supplies of N95 masks and surgical masks reserved, for now, for health care professionals, first responders (e.g., police officers, fire fighters, paramedics), and other critical workers.

g. Require face coverings to be worn when employees cannot consistently maintain six feet of separation from other individuals in the workplace, and consider face shields when employees cannot consistently maintain three feet of separation from other individuals in the workplace.

h. Increase facility cleaning and disinfection to limit exposure to COVID-19, especially on high-touch surfaces (e.g., door handles), paying special attention to parts, products, and shared equipment (e.g., tools, machinery, vehicles).

i. Adopt protocols to clean and disinfect the facility in the event of a positive COVID-19 case in the workplace.

j. Make cleaning supplies available to employees upon entry and at the worksite and provide time for employees to wash hands frequently or to use hand sanitizer.

k. When an employee is identified with a confirmed case of COVID-19:
   1. Immediately notify the local public health department, and
   2. Within 24 hours, notify any co-workers, contractors, or suppliers who may have come into contact with the person with a confirmed case of COVID-19.

l. An employer will allow employees with a confirmed or suspected case of COVID-19 to return to the workplace only after they are no longer infectious according to the latest guidelines from the
Centers for Disease Control and Prevention (“CDC”) and they are released from any quarantine or isolation by the local public health department.

m. Follow Executive Order 2020-36, and any executive orders that follow it, that prohibit discharging, disciplining, or otherwise retaliating against employees who stay home or who leave work when they are at particular risk of infecting others with COVID-19.

n. Establish a response plan for dealing with a confirmed infection in the workplace, including protocols for sending employees home and for temporary closures of all or part of the workplace to allow for deep cleaning.

o. Restrict business-related travel for employees to essential travel only.

p. Encourage employees to use personal protective equipment and hand sanitizer on public transportation.

q. Promote remote work to the fullest extent possible.

r. Adopt any additional infection-control measures that are reasonable in light of the work performed at the worksite and the rate of infection in the surrounding community.

Sports and entertainment facilities, including arenas, cinemas, concert halls, performance venues, sporting venues, stadiums and theaters, as well as places of public amusement, such as amusement parks, arcades, bingo halls, bowling alleys, night clubs, skating rinks, and trampoline parks, must:

a. Post signs outside of entrances informing customers not to enter if they are or have recently been sick.

b. Encourage or require patrons to wear face coverings.

c. Establish crowd-limiting measures to meter the flow of patrons (e.g., digital queuing, delineated waiting areas, parking instructions, social distance markings on ground or cones to designate social distancing, etc.).

d. Use physical dividers, marked floors, signs, and other physical and visual cues to maintain six feet of distance between persons.

e. Limit seating occupancy to the extent necessary to enable patrons not of the same household to maintain six feet of distance from others (e.g., stagger group seating upon reservation, close off every other row, etc.).

f. For sports and entertainment facilities, establish safe exit procedures for patrons (e.g., dismiss groups based on ticket number, row, etc.).

g. For sports and entertainment facilities, to the extent feasible, adopt specified entry and exit times for vulnerable populations, as well as specified entrances and exits.

h. Train employees who interact with patrons (e.g., ushers) on how to:
   1. Monitor and enforce compliance with the facility’s COVID-19 protocols.
   2. Help patrons who become symptomatic.

i. Frequently disinfect high-touch surfaces during events or, as necessary, throughout the day.

j. Disinfect and deep clean the facility after each event or, as necessary, throughout the day.

k. Close self-serve food or drink options, such as buffets, salad bars, and drink stations.

Minnesota

INDUSTRY GUIDANCE FOR SAFELY REOPENING: SEATED ENTERTAINMENT & MEETING VENUES

EMPLOYER PREPAREDNESS PLAN REQUIREMENTS GUIDELINES

Businesses and employers providing “seated entertainment and meetings”, to include but not limited to both indoor and outdoor venues for entertainment, lecture-based seminars, and seated testing, involve
those where admission and occupancy can be relatively controlled and remain predictable. Forward-seating venues involve those where attendees ("patrons") remain seated and face forward while in attendance.

NOTE: Venues involving round-seating, stadium seating, or involve the intermingling or congregation of attendees, are not included. Venues identified as “recreational entertainment”, are not addressed in this Guidance, and may refer to the “recreational entertainment” venue specific guidance.

Businesses ("Venues") in this sector must develop and implement a COVID-19 Business Preparedness Plan that addresses the following components. Businesses must ensure the Plan is evaluated, monitored, executed, and updated under the supervision of a designated Plan Administrator. Employers must ensure the Plan is posted at all of the business’s workplaces in readily accessible locations that will allow for the Plan to be readily reviewed by all workers, as required.

KEY REQUIREMENTS:
- Have adopted and implemented a COVID-19 Preparedness Plan
- Limit occupancy capacity to no more than 25% not to exceed 250 persons
- Ensure social distancing and a minimum of 6 feet between persons
- Strongly encourage masks for workers and customers

WORKER PROTECTIONS AND PROTOCOLS FOR ALL WORKPLACES
For the purposes of this guidance, a “worker” includes all staff and employees associated with the venue. All artists, performers, contract or temporary employees, however categorized, who are present in the business as a condition of employment are required to be included in the COVID-19 preparedness plan. Volunteers are also to be included as a “worker”. All workers must be properly trained on and adhere to the venue’s policies, protocols, and practices as outlined within this guidance. A “worker” does not include customers, guest, clients, or patrons whose role is strictly that of a participant, audience-member, or observer.

Ensure sick workers stay home
1. Establish health screening protocols for workers at the start of each shift (e.g. health screening survey, taking temperature). See the Minnesota Department of Health (MDH)’s Visitor and Employee Health Screening Checklist (www.health.state.mn.us/diseases/coronavirus/facilityhealthscreen.pdf). The checklist is also available in Hmong, Somali, and Spanish (www.health.state.mn.us/diseases/coronavirus/businesses.html).
2. Workers with COVID-19 symptoms should be sent home immediately. If they cannot be sent home immediately, isolate in a closed room until they can be sent home. Workers who have been in close contact with a household member with COVID-19 should not be at work until their quarantine period is finished.
3. Establish communication protocols and steps to take when workers have been exposed to COVID-19 in the workplace.
4. Designate an individual to maintain communication with and gather information from workers who may be ill, as to ensure the privacy of workers is maintained.
5. Establish worker sickness reporting protocols.
7. Establish a process to identify contact between infected workers and other workers who may have been exposed. (CDC Interim Guidance for Businesses and Employers Responding to Coronavirus Disease 2019 (COVID-19), May 2020 (www.cdc.gov/coronavirus/2019-ncov/community/guidance-businessresponse.html).

8. Evaluate and adjust sick leave policies to reflect the need for isolation and incentivize workers who are sick to stay home.

9. Provide accommodations for “high risk” and vulnerable populations. See CDC’s People Who are at Higher Risk for Severe Illness (www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-at-higher-risk. html). Vulnerable workers should be encouraged to self-identify, and employers should avoid making unnecessary medical inquiries. Employers should take particular care to reduce these workers’ risk of exposure.

10. Clearly communicate sick leave policies to all workers

Social distancing – Workers must be at least six-feet apart

1. Maximize remote-working – Workers who are able to work from home must work from home.
2. Stagger shifts and breaks; Extend work-hours and create additional shifts to reduce number of workers per shift.
3. Evaluate traffic patterns and “choke points” to reduce crowding at entrances, in hallways, elevators, waiting areas, break areas, ticket-booths, concession areas, rental-areas, locker-areas, access points to rides/arenas, common areas, etc.
4. Limit collective gatherings of workers to 10 people or less.
5. Limit the number of people in restrooms.
6. Ensure physical distancing in work areas, including at workstations, ticket-booths, concession areas, production lines, break rooms, etc.
7. Limit worker interaction across floors, buildings, campuses, worksites, etc. unless at least 6-foot distance is maintained.
8. Increase physical space between workers and customers (e.g. partitions, stanchions).

Worker hygiene and source controls

1. Ensure workers regularly wash their hands. Ensure handwashing and/or hand-sanitizer facilities are readily available and appropriately stocked.
2. Provide recommended protective supplies, such as non-medical cloth face coverings, gloves, disinfectant, guards, shields, etc.
3. Post “hand-washing” and “cover your cough” signs.
4. Strongly encourage the use of source control face coverings (e.g. cloth face coverings).
5. Ensure supplies in restrooms are regularly monitored and continuously stocked.
6. Doors to multi-stall restrooms should be able to be opened and closed without touching the handles, opening-devices, or powered door-operators with the hand, whenever possible. If the door cannot be opened without touching the handle or door-operator with the hand, the venue must ensure a trash-receptacle is placed by the door to ensure a paper towel can be readily disposed of when operating the door. The location and positioning of waste-receptacles should not interfere with Life Safety requirements (e.g. egress, evacuation, emergency equipment) or any reasonable accommodations provided under the Americans with Disabilities Act.
7. Community drinking stations and water-fountains should not be available/used. Touchless water-filling stations may still be provided.
8. Food should not be shared communally.
9. Provide tissues for proper cough/sneeze etiquette and no-touch disposal bins.

10. Ensure workers are laundering uniforms, costumes, and apparel daily. Advise workers to launder on the warmest setting possible, and dry them completely between each shift.

Workplace building and ventilation protocols

General Building Conditions: Venues must assess the status and capacities of the utility-systems within the building (e.g. ventilation, water-supply, sewer, gas), as well as potential issues associated with vermin, molds, and mildew, prior to putting the building into an operational status.

1. Follow established protocols for starting mechanical, electrical, plumbing, life-safety, and other systems after non-use according to the Authorities Having Jurisdiction.
2. Assess the building for indications of pest and vermin infestation, and consult a pest-control professional as appropriate.

Ventilation System Start-up: Venues must evaluate the operational capacity, and increase, improve, and maintain ventilation provided throughout the building.

1. Increase the outdoor air-percentage to increase dilution of contaminants, and eliminate recirculating, whenever possible, while maintaining indoor air-conditions.
2. For heating-ventilation-air-conditioning systems that recirculate air, venues need to improve central air filtration to at least the MERV-13 or the highest compatible with the filter rack (at least MERV-14 preferred), and seal the edges of filters to further limit by-pass around the filters.
3. Replace and upgrade air filters prior to re-occupancy.
4. Run systems on full economizer as outside air conditions allow.
5. Consult an HVAC professional to ensure proper ventilation is maintained.

Day-To-Day Operations: Once systems are in a safe operational status, venues should ensure the following practices and protocols are maintained:

1. Continuously maximize fresh-air into the workplace, and eliminate air recirculation.
2. Maintain relative humidity levels of RH 40-60%
3. Keep systems running longer hours (24/7 if possible) to enhance the ability to filter contaminants out of the air.
4. Add a flush cycle to the controls of the HVAC system, and run HVAC systems for 2-hours before and after occupancy.
5. Check and rebalance the HVAC system to provide negative air-pressure whenever possible.
6. Supplement ventilation-system with the use of portable HEPA filter units whenever possible.
7. Minimize air-flow from blowing across people.
8. Consult an HVAC professional or the American Society of Heating, Refrigerating and Air-Conditioning Engineers to ensure proper ventilation is provided, and ventilation-systems are properly maintained. See ASHRAE’s COVID-19 Preparedness Resources (www.ashrae.org/technical-resources/resources).

Workplace cleaning and disinfection protocols

1. Establish a documented sanitation schedule and checklist, identifying surfaces/equipment to be sanitized, the agent to be used, and the frequency at which sanitation occurs.
2. Frequently clean and disinfect all areas, such as offices, restrooms, locker and changing rooms, common areas, shared electronic equipment, machinery, tools, controls, etc.

3. Frequently clean and disinfect all high-touch items, such as doorknobs, countertops, barriers, railings, handles, and other surfaces.

4. Electronic devices (e.g. light-switches, circuit-breakers) should not be sanitized with a liquid agent. Consider covering switches/devices with a poly-covering that allows the user to manipulate the device without touching the switch, and change out the poly-covering frequently. Electronic devices must be sanitized only when disconnected from the power-source, and cleaned and disinfected in accordance with the listing/labeling requirements.

5. Personal equipment, tools and phones should not be shared or, if shared, should be disinfected after each use.


7. Select appropriate and ensure the needed supply of disinfectants—consider effectiveness and safety. The U.S. Environmental Protection Agency’s (EPA) List N has identified a list of products that meet EPA’s criteria for use against SARS-CoV-2. See EPA’s List N: Disinfectants for Use Against SARS-CoV-2 (www.epa.gov/pesticideregistration/list-n-disinfectants-use-against-sars-cov-2).

8. Review product labels and Safety Data Sheets, follow manufacturer specifications, and use required personal protective equipment for the product.

Drop-off, pick-up, and delivery practices and protocols

1. Receive deliveries via a contactless method whenever you can.

2. Venues must provide for contactless deliveries that promote for delivery at a doorstep, where persons maintain a distance at least 6-feet away while verifying receipt of the delivery between the worker and the delivery person. Whenever possible, venues should attempt to do everything electronically (e.g. app, phone) to eliminate the need for close contact between workers and delivery personnel.

3. Ensure equipment, animals, attractions, products, and items are being delivered, dropped off or picked up are prescheduled and coordinated. Deliveries, drop-offs, or pick-ups must be performed one load, carrier, or vehicle at a time, and multiple deliveries, drop-offs, or pick-ups should not be performed simultaneously. Delivery personnel must wait in their vehicles if another delivery, drop-off, or pick-up is being performed.

4. Workers must maintain a distance 6-feet or greater from others during interactions while receiving or exchanging deliveries.

5. Workers must minimize the unnecessary exchanging or sharing of scanners, pens, or other tools with delivery personnel.

Communications and training practices and protocol

1. All workers and members of management must be trained regarding COVID-19 exposure, as well as applicable policies, procedures, practices, and protocols. The training must be provided by and paid for by the venue. The training must be provided in a manner and language that each employee can understand, and must be adjusted to reasonably accommodate all limiting factors present. See “OSHA’s Resource for Development and Delivery of Training to Workers” (osha.gov/Publications/osha3824.pdf). See also Minnesota’s “Small Assemblies for Testing and Training” for

2. Venues must ensure the COVID-19 Business Preparedness Plan is posted at all of the venue’s workplaces in readily accessible locations, and is shared with and reviewed by all workers.
3. Venues must ensure the necessary or required rules and practices are communicated to workers, and adequately enforce their provisions.
4. Venues must ensure the necessary or required protocols and practices are communicated to temporary and contract workers, and ensure protocols and practices are discussed with organizations providing temporary and/or contract workers.
5. Ensure all workers, including temporary and contract workers, and provided with and using personal protective equipment necessary to perform their work.
6. Workers must ensure they comply with and follow established rules and practices.
7. Communication to educate patrons about the steps being taken for their protection to mitigate the spread of COVID-19 is encouraged. Communicate protective measures to patrons prior to, and at the start of, the venue to both educate patrons as well as inform them of their role in protecting the workers and other patrons.
8. Maintain signage reminding patrons of protections and protocols, including social-distancing, hand-washing, and respiratory-etiquette.

What patrons can do to minimize the transmission
1. Advise patrons to conduct a self-check of their body temperature prior to their arrival on the day of the venue.
2. Post signage and develop messaging that if patrons do not feel well or have any symptoms compatible with COVID-19, they should stay home. They should also stay home if they have a household member experiencing symptoms compatible with COVID-19. Refer to CDC’s What to Do if You are Sick or Caring for Someone Who is Sick (www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/index.html).
3. If patrons begin to feel unwell while in the facility, they should leave immediately and isolate themselves at home. See CDC’s Interim Guidance for Businesses and Employers Responding to Coronavirus Disease 2019 (COVID-19), May 2020 (www.cdc.gov/coronavirus/2019-ncov/community/guidance-businessresponse.html).
4. Have patrons review a screening survey that checks for COVID-19 symptoms, close contacts with confirmed cases and quarantined cases, and recent out of continent travel. The questions would be the same as those completed by workers. MDH’s Visitor and Employee Health Screening Checklist (www.health.state.mn.us/diseases/coronavirus/facilityhlthscreen.pdf).
5. Encourage patrons to regularly wash and/or sanitize their hands.
6. Limit the equipment, products, or items touched by the patrons while in facility.
7. Have patrons wear a face covering or mask unless not recommended for health or physical ability reasons. Cloth face coverings are NOT a substitute for maintaining a physical distance of 6-feet from other people. Refer to CDC guidance on cloth face coverings (www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html).
8. Make sure each piece of equipment used is disinfected before and after each use by a patron, and dispose of the wipe accordingly. Examples include rental equipment, vending machines, bingo/game boards, auction fans/paddles, and seating areas.

Additional protections and protocol for receiving/exchanging payment
1. Contactless payment should be used whenever possible. Utilize an electronic fund-transfer service or credit-card payment method that allows the patron to fully initiate and complete the payment transaction remotely, or while separated from the worker.

2. When contactless payment is not possible, payment must be made in a manner that allows for at least 6-feet of distance between the worker and patron.

3. Install barriers at the check-in and payment counter.

4. During check-in and check-out, the configuration at the payment stations, and the space between the worker and the patron must allow for physical distancing of at least 6-feet, or a physical barrier must be installed.

5. If locations require more than one cashier and social distancing cannot be maintained, remove registers or put registers out of service to allow appropriate distance between workers.

Additional protections and protocol for managing occupancy

1. “Forward Seating” venues must reduce occupant capacity to no greater than 25%, not to exceed 250 occupants, and that which is necessary to allow for the required social distancing.
   - Venues must defer to the occupant capacities as established by applicable state or local authorities.
   - If the occupant capacity for a venue is based upon the entire venue, then the venue must reduce occupant capacity for the entire venue.
   - If separate occupant capacities are provided for individual areas within a single venue (e.g. individual theaters within a theater complex), then the venue must reduce occupant capacity to 25% for each individual area, and not to exceed 250 occupants for each area.
   - If venues occur outdoors and off-site, adhere to social distancing guidance and outdoor social gathering limits; for venues occurring outdoors and on-site, venues must adhere to social distancing guidance and occupant capacity limits for the venue, but not to exceed 250 participants within each indoor and outdoor area.
   - If the number of occupants, including both patrons and workers, creates congregation, congestion and bottle-necking that does not allow for proper social distancing and consistency with this guidance, the venue must further reduce the number of patrons it allows to a level that achieves consistency with this guidance.

2. Limit the number of patrons allowed within the venue at one time, and not to exceed the required percentage of occupancy or maximum number of occupants allowed where required.

3. Hold virtual or on-line services as much as possible (e.g. pre-registration, rental arrangements, on-line bidding).

4. Require advanced reservations/registration/purchases (e.g. on-line, app-based, email, will-call). Do not allow walk-ins, impromptu purchases or admittance.

5. Limit persons coming into the venue as much as possible.
   - Ensure all venues, including outdoor venues, maintain established and well-defined boundaries as to promote well-controlled access, ingress, and occupancy.
   - Indoor venues may rely upon the confines of the building/structure so long as ingress into the venue can be effectively managed and controlled.
   - Outdoor venues must ensure perimeters are established by means that will allow for the ingress into the venue to be effectively controlled. Examples include fixed barriers, whether permanent or temporary, such as adjacent buildings, walls, fencing, gates, barricades, retaining walls, or natural barriers that prohibit access into the venue.
• Restrict access into the venue at the door only to patrons with tickets or reservations, and workers.
• If a patron is a minor that requires supervision, ensure parent/guardian is registered in advance. 6.
6. Provide for reserved and assigned seating to manage occupancy and social distancing.
7. Schedule reservations for longer than their typical duration to minimize the congregation of patrons waiting, and to allow for ample time to disinfect. Stagger reservation-times and durations to minimize overlap and congregating of patrons at choke-points (e.g. access points, admission areas, concession areas).
8. Allow only household groups to purchase tickets for adjacent seating in a single transaction. However, a household group is limited to six-people. Ensure proper social distancing is maintained between each group from different households.
9. Advise patrons of the added COVID-19 precautions that will be taken prior to arrival at the venue. Use websites, social media, pre-appointment phone calls and confirmations, and other outlets to educate patrons on the steps being taken for their protection and the protection of workers.
10. Encourage patrons of “high risk” to consider postponing from participating in these venues at this time. Persons who may be at higher risk for severe illness should consider delaying seeking or providing these services (See www.cdc.gov/coronavirus/2019-ncov/need-precautions/people-at-higher-risk.html).
11. Post signage at the venue entrances outlining established protocols.
12. Email or text a screening survey on the day of the reservation and/or post screening questions at the establishment.
13. Post instructions for customers/clients at entrances, and inform customers/clients:
   • Not to enter if they are experiencing symptoms;
   • About the facility’s occupancy limits;
   • They are required to adhere to hygiene and social distancing instructions, signage and markings; and
   • They are strongly encouraged to wear facecoverings whenever possible. 15.
14. Decline to provide services to a patron if there is any suspicion that they are sick or symptomatic, and advise them to leave the venue.

Additional protections and protocol for arrival and seating
1. Provide for reserved and assigned seating to manage occupancy and social distancing.
2. Ensure proper social distancing is maintained between each pod from different households.
3. For venues with a single showing, lengthen arrival times to provide for staggered arrival with smaller groups. Consider prescheduling individually assigned arrival times (e.g. front-row seating permitted to enter earlier).
4. For venues with multiple simultaneous showings, stagger screen, show, and event times as to minimize patrons from different events arriving and congregating with one another.
5. Designate and demarcate one-way traffic-flows to mitigate congestion and crowding.
6. Provide seating arrangements in a traditional front-faced lay-outs. Engaged seating such as “pods” or “table” seating are not permitted under these guidelines.
7. Provide staggered seating to ensure proper social distancing and ensure patrons are not seated directly next to, in front of or behind other patrons.
8. Delineate seating areas by limiting chairs, marking or taping seating or tabletop areas, or identify seat assignments.
9. When participating in “live” performances, ensure a distance of at least 6-feet is maintained between the front of the performance area, and the front-row of the audience. Consider installing a barrier or partition in-between the performance area and audience.
10. Accommodations may be made to allow persons from the same household to be seated directly next to one another. However, a household group is limited to six people.
11. Assign ushers to monitor social distancing, as well as support the orderly seating and unseating to maintain social distancing and minimize congestion.

Additional protections and protocol to limit face-to-face interaction
1. Evaluate activities that involve face-to-face interaction to determine if they can be done in an alternative way. Activities should be permitted if adequate protective measures cannot be implemented.
3. Strongly encourage patrons to wear a face covering at all times, except when eating/drinking, unless not recommended for health or physical ability reasons.
4. Encourage patrons to bring their own face coverings, or offer face coverings for use.
5. Additional work practices to reduce face-to-face interaction may include:
   - Installing/Maintaining barriers or screens to separate workers from patrons.
   - Standing to the side or behind the patrons as much as possible.
   - Custodial/Maintenance: Ensure social distancing is maintained while workers are performing sanitation, janitorial, and housekeeping activities. Workers should be performing these activities in-between reservations, sessions, and lane-times. Where activities must be performed while patrons are engaged in activities, workers should establish social distancing through formal delineation (e.g. stanchions, placement of carts).
   - Ticket-Booths/Concession Counters: Install a plastic partition between the workers and patrons with ample space cut out where tickets and concessions can be slid through.
6. Avoid performance-related demonstrations and exercises involving interaction between workers and patrons that conflict with social-distancing practices.

Additional protections and protocol for distancing and barriers
1. Space, configuration and flow of the establishment should be evaluated to allow for physical distancing of 6-feet by all workers and patrons.
2. Check-out areas and other areas of congestion should be marked to provide for social distancing of at least 6-feet, including floor markers for distance, lane lines and marking of adjacent areas where patrons may be waiting for admittance, tickets, concessions, etc.
3. Extend intermission-times to reduce congestion in exits, corridors, restrooms, and concession areas.
4. Designate and demarcate one-way traffic-flows to mitigate congestion and crowding.
5. Patrons must not be allowed to linger or socialize in lobbies, common areas, hallways, restrooms, ticketcounters, concession-counters, etc.
6. Community benches, tables, booths, and seating that do not allow for proper social-distancing should be removed or marked to prevent use.
7. Install partitions or barriers in-between multiple ticketcounters, concession-counters, and drink-dispensers to separate patrons from one-another.
8. Separate attractions like arcade-games and coin operated amusement rides from Lobby areas to minimize congestion and congregation. Ensure attractions (e.g. arcades, amusement games, coin-operated rides) are arranged to provide for proper social distancing. Install partitions or barriers in-between individual attractions. Prohibit the congregation of persons around individual attractions.

Additional protections and protocol for concessions

1. Install partitions or barriers in-between multiple ticketcounters, concession-counters, and drink-dispensers to separate patrons from one-another.
2. Limit menu items to those items which can be readily retrieved and/or quickly prepared to minimize congestion, lingering, and waiting. Consider "preassembled" order-groupings or orders to simplify ordering and minimize ordering and wait-times.
3. Use app-based ordering to minimize patrons having to linger and congregate in concession areas.
4. Remove seating in common areas. Patrons must take concessions back to assigned seating areas. Consider delivering concessions directly to designated seating areas and pod-assignments, as opposed to providing concessions at concession stands, if protocols can be established to protect the workers.
5. Order and Check-out areas for concessions should be marked to provide for social distancing of at least 6-feet, including floor markers for distance, lane lines and marking of adjacent areas where customers may be waiting for orders.
6. Communal serving of food (e.g. buffet-style, selfservice) is not permitted.
7. Maintain utensils behind the counter (e.g. napkins, straws, forks), and provide per order, as opposed to providing them at a condiments counter.
8. Provide for individually wrapped concession products (e.g. condiment packets).
9. Do not refill popcorn, drinks, and other items using the same container – A new container must be provided.
10. Ensure self-service beverage machines, condiment stations, and counters are sanitized frequently.
11. Provide additional trash-receptacles to ensure trash is readily disposed of. Relocate trash-receptacles to minimize patrons having to travel longer distances and through areas of congestion (e.g. providing trash-receptacles inside of the theater rather than in the hallway outside of the individual theater). Ensure that trash-receptacles are emptied regularly.
12. Continue to follow safety guidelines as provided by the Minnesota Department of Health.
13. Increase to frequent handwashing as required by the Minnesota Department of Health, and change gloves in-between every task.

Additional protections and protocol for exiting

1. Provide for additional “exits”, and allow for patrons to exit venues through the closest available exit. For example, allow patrons in a movie theater to exit directly out of the individual theater
rather than return to the Lobby and use a “common” exit. Ushers, monitors, and security personnel may be used to supplement security protocol.

2. Designate and demarcate one-way traffic-flows to mitigate congestion and crowding.
3. When groups of patrons are leaving a single venue, unseat patrons in an orderly fashion, starting with those closest to the exit and ending with those farthest from the exit.

Additional protections and protocol for sanitation and hygiene
1. Provide for a longer time-period in-between showings as to allow for proper social-distancing during arrival and departure, and provide for ample time for sanitation of facilities and air-circulation.
2. Consider sending materials, brochures, programs and handouts, to patrons in advance via online downloads, email or mail, rather than distributing them on the day of the venue.
3. Provide hand sanitizer at the entrance, point of purchase, and prominent locations for customers.
4. Avoid passing and using community materials, sign-in sheets, and writing utensils.
5. Presentation of items such as certificates, trophies, awards, and ribbons should incorporate social-distancing practices, reduce hand-to-hand contact, and incorporate good sanitation practices.
6. Ensure high touch surfaces (e.g. seats, armrests, cup holders, tables, door handles, ticketing kiosks, touch screens) are being disinfected with anti-viral agents during timed intervals and between venues and showtimes.
7. Ensure instrumentation and props are sanitized prior to use and in between handling by workers and patrons.

Mississippi
Executive Order 1491
MOVIE THEATERS

For businesses:

- Before they can reopen, theaters must be deep-cleaned, disinfected, and sanitized top to bottom. After opening, theater auditoriums must be cleaned and disinfected between shows.
- All theaters are expected to take every step necessary to comply with the regulations, orders, and guidance from MSDH and CDC to prevent the spread of COVID-19.
- Theaters must ensure that the ventilation system is working properly.
- Minimizing person-to-person contact through technology, like mobile or online ticket sales and contact-less payment, is encouraged.
- Signage must be posted at each entrance stating no customer with a fever or COVID-19 symptoms are allowed in.
- Showtimes must be staggered to allow ample time for staff to clean and disinfect between shows and prevent customers from congregating in lobbies.
- Ticket sales are limited to 50% of seating capacity.
- Social distancing in waiting lines must be followed.
- All high-touch areas must be sanitized at least once every two hours.
- Hand sanitizer must be placed at all entrances and in concession areas.
- Theaters are encouraged to develop new procedures for concessions to minimize person-to-person contact, such as grab-n-go and single use utensils.
For employees:
- All employees will be screened daily at the beginning of their shifts, including asking whether they have been in contact with a confirmed case of COVID-19 in the past 14 days and have they had a fever in the last 48 hours.
- All employees must be provided training on how to limit the spread of COVID-19.
- Face coverings must be provided to all employees who come in direct contact with customers. Employees are required to wear that face covering throughout their shift and clean or replace daily.

For customers:
- Customers are encouraged to wear a face covering, such as a cloth mask, while inside.

**Missouri Show Me Strong Recovery Plan**
The Show Me Strong Recovery Plan requires citizens to maintain six feet of social distancing space in most cases. There are certain situations that require additional procedures to protect businesses, communities, and citizens. Refer to the Health Order for more details.

- Prepare to implement basic infection prevention measures informed by industry best practices, regarding:
  - Protective equipment;
  - Temperature checks;
  - Testing, isolating, and contact tracing; and
  - Sanitation, including disinfection of common and high-traffic areas (entrances, breakrooms, locations where there is high-frequency employee interaction with the public/customers).
- Modify physical workspaces to maximize social distancing.
- Minimize business travel.
- Develop an infectious disease preparedness and response plan, including policies and procedures for workforce contact tracing when an employee tests positive for COVID-19.
- Monitor workforce for indicative symptoms. Do not allow symptomatic people to physically return to work until cleared by a medical provider.
- Develop, implement, and communicate about workplace flexibilities and protections, including:
  - Encouraging telework whenever possible and feasible with business operations;
  - Returning to work in phases and/or split shifts, if possible;
  - Limiting access to common areas where personnel are likely to congregate and interact; and
  - Ensuring that sick leave policies are flexible and consistent with public health guidance.
- Social distancing requirements shall apply in all situations, including, but not limited to, when customers are standing in line or individuals are using shared indoor or outdoor spaces.
- Social distancing requirements do not apply to individuals performing job duties that require contact with other people closer than six feet. They should take enhanced precautionary measures to mitigate the risks of contracting or spreading COVID-19.
- Retail businesses shall limit the number of individuals in any particular location. Consult the Health Order and FAQs for additional details.
• Restaurants may offer dining-in services, but must adhere to social distancing and other precautionary public health measures. Tables must be spaced at least six feet apart. Communal seating areas for parties that are not connected are prohibited. There can be no more than ten people at a single table. The continued use of drive-thru, pickup, or delivery options is encouraged.

• People shall not visit nursing homes, long-term care facilities, retirement homes, or assisted living homes unless to provide critical assistance or in end-of-life circumstances.

Saint Louis County

ENTERTAINMENT VENUES - MOVIE THEATERS, ARCADES AND BOWLING ALLEYS GUIDELINES

These guidelines are effective June 15, 2020 in St. Louis County. In accordance with the Department of Public Health’s (DPH) Order for Amended Business and Individual Guidelines for Social Distancing and Re-Opening Order dated May 29, 2020 and effective June 1, 2020, these guidelines may be re-placed or modified by DPH based on new scientific information and local information including the trajectory of influenza-like illnesses, cases of COVID-19, and any other information deemed relevant to protect public health in St. Louis County.

These guidelines place restrictions on entertainment venues’ operations such as movie theaters, arcades and bowling alleys, and similar venues which engage in direct interactions with members of the public. Since the COVID-19 virus is easily transmitted in group settings, capacity limitations in these public places are necessary to limit the number of individuals in these public settings at any one time. These capacity limitations, in addition to face coverings, social distancing restrictions and disinfection processes, have proved to be significant in the mitigation of the transmission of COVID-19.

Adherence to these guidelines are for not only the protection of customers in these entertainment venues settings, but also for the protection of employers and employees. The requirements that together prevent the spread of infections by respiratory transmission (including COVID-19) include:

• Social Distancing – maintaining at least 6 feet between and among employees and customers. y
• Monitoring Employee Health – ensuring that your employees are in good health and displaying no symptoms while at work.
• Using Personal Protective Equipment (PPE) – a face cover must be worn by employees and customers.
• Disinfection and Cleaning – wash and sanitize hand regularly and disinfecting frequently touched surfaces with an EPA-approved disinfectant.

Capacity Restrictions
Since movie theaters, bowling alleys, and arcades are facilities offering entertainment that involve direct interactions with members of the public, the Order requires such facilities to comply with the following capacity limitations and requirements to ensure social distancing in their facilities:

1. Limit the number of individuals in any particular location to 25 (twenty-five) percent or less of the entity’s authorized fire or building code occupancy in facilities with square footage of less than ten thousand square feet (10,000 ft²); or ten (10) percent or less of the entity’s authorized fire or building code occupancy in facilities with square footage of ten thousand square feet (10,000 ft²) or more;

2. Install physical barriers, such as plexiglass, between customers and employees where possible or otherwise ensure six (6) feet of distance between customers and employees, particularly in
check-out lines, return-lines or any other place where there is prolonged contact between the customer and employee;
3. In all areas which are prone to lines or congregation, such as lines to enter the facility or in checkout lines, install clear markings with signage, tape, or other means that show six (6) feet of distance as the appropriate spacing between customers;
4. Provide signage inside and outside the facility outlining social distancing requirements, limitations on crowd size, and procedures to limit crowd size;
5. Prohibit customers from bringing outside containers, including reusable bags or boxes, into the facility;
6. Establish hours of operation, wherever possible, for individuals at high-risk of experiencing adverse outcomes from COVID-19 as defined by the CDC;
7. Follow any additional requirements as determined by general and business-specific operating standards, guidelines and/or protocols published by DPH.

Additional Requirements for All Entertainment Venues
- Modify check-in and payment processes to observe social distancing and use contactless payments where possible.
- Limit the number of guests inside each space, at a given time, as per the capacity limitations.
- Prohibit use of waiting areas to avoid congregations by limiting a guest's ability to enter the venue until they are ready to be seated or a space is available for them. Notify customers by call or text message.
- Use a clearly designated entrance and a separate exit to maintain social distancing.
- Screen customers/visitors for illness upon their entry into the venue or attraction:
  - Best practice: Temperature checks and symptom screening questions (see below) asked of every customer. Customers with temperatures above 100.4 degrees Fahrenheit should not be permitted on premise.
    - Have you been in close contact with a confirmed case of COVID-19 in the last 14 days?
    - Are you experiencing a cough, shortness of breath, or sore throat?
    - Have you had a fever in the last 48 hours?
- Require guests to wear face coverings.
  - Post signage listing symptom questions and/or conduct direct screening of customers regarding COVID-19 symptoms
- Avoid combining persons or small groups with other non-household or non-associated persons or small groups.
- Post social distancing reminder signs (six feet separation)
- Regularly and frequently clean and sanitize shared resources/equipment after each use. Disinfect any items that come in contact with guest.
- Clean and sanitize frequently used areas: doorknobs, tables, chairs, counters, check-out areas, keypads, restrooms.
- Make hand sanitizer, disinfectant wipes, soap and water or similar cleaning and washing materials readily available to employees and customers.
- Use plastic shields or other barriers between customers and employees at service counters and clean barriers often.
- Designate employees to be tasked with implementing heightened hygiene and disinfection practices
Where possible, maintain visitor/customer contact information for up to 30 days,
Plan for potential COVID-19 cases, and work with local health department officials when needed (e.g., monitor and trace COVID-19 cases, deep clean facilities).
Establish health/safety protocol for the venue should a customer or employee fall ill while at the venue and not be able to immediately leave the facility. Immediately isolate the ill person and have the person wear a mask.

Additional Requirements for Movie Theaters
- Movie theaters are encouraged to utilize online ticket sales to manage capacity limitations.
- Limit seating to 25% capacity of or less of the entity’s authorized fire or building code occupancy in facilities with square footage of less than ten thousand square feet (10,000 ft²) of each auditorium
- Ensure proper spacing between guests in the movie theater (six feet separation).
- Two or more members of the same household may sit next to one another, with two empty seats on either side (six feet separation).
- Two individuals who are not members of the same household but who are attending together can sit next to one another, with two seat empty seats on either side (six feet separation).
  - Leave every other row empty
- Disinfect seats, arm rests, cup holders and all other frequently touched areas in the theater between screenings.

Food Service at All Venues
- Follow DPH’s Food Establishment and Bar Guidelines at https://stlcorona.com/dr-pages-messages/covid19-safeoperating-protocols/, if any food is served at the venue.

Administrative Issues for All Venues
- Allow employees to work from home as much as possible.
- Employees must be screened daily and must wear face coverings. Screening includes asking the following questions:
  - Have you been in close contact with a confirmed case of COVID-19?
  - Are you experiencing a cough, shortness of breath or sore throat?
  - Have you had a fever in the last 48 hours? Have you had new loss of taste or smell?
  - Have you had vomiting or diarrhea in the last 24 hours?
- Temperature screening employees: Employers should take and log temperature before every shift. Employers should take temperatures onsite with a no-touch thermometer each day upon arrival at work.
- Minimum: temperatures can be taken before arriving and while the employee is wearing a face cover.
- A normal temperature should not exceed 100.4 degrees Fahrenheit. Direct any employee who exhibits COVID-19 symptoms (i.e., answers yes to any of the screening questions or who is running a fever) to leave the premises immediately and seek medical care and/or COVID-19 testing.
- Sick employees should follow steps to prevent the spread of COVID-19 if you are sick. Employees should not return to work until they meet the criteria to discontinue home isolation and have consulted with a healthcare provider and state or local health department.
- Provide training on personal protective equipment based on CDC guidelines
- Modify schedules, stagger shifts, breaks and meals, in compliance with wage and hour laws and regulations, to maintain social distancing. Consider reduced staffing requirements where possible.

Montana
General Guidance for theaters and museums

- Maximum number of attendees is 50 percent of normal capacity while maintaining 6 feet between non-family member groups.
- Signage must be posted with the following or substantially similar wording:
  - “Patrons with fever, shortness of breath, a cough, or other COVID-19 symptoms must refrain from using this facility.”
  - Signs shall be positioned for effective visual observation by patrons, such as on the entry way door.
- Increase cleaning and sanitizing of frequently touched surfaces, including door handles, chairs and tables.
- Keep social distancing of at least 6 feet between non-family member groups or immediate party.
- Food vendors must follow applicable COVID-19 procedures for restaurants and retail food service. Vendors should be encouraged to use single-service items whenever possible, especially for condiments and similar foods.
- Facilities should try to control customer flow in a manner that maximizes social distancing such as signage or ropes and directing flow in one direction.
- Provide hand sanitizer or hand washing stations throughout the venue whenever possible.
- Each venue should create and implement a written COVID-19 response plan.
- Increase cleaning and sanitizing of restrooms to no less than every two hours whenever possible.
- Provide clear plastic shielding between workers and attendees whenever possible, such as event cashiers and food vendors.
- If possible do not use tables. Tables should be covered with single-use material and discarded between users, showings, performances or every two hours, whichever provides maximum spread protection.
- Train workers on COVID-19 symptom awareness and proper hand washing procedures.

Additional measures that apply to theaters

- Increase cleaning time period between events, performances and showings. Ensure that commonly touched surfaces such as arm rests and railings are cleaned frequently.
- Ushers should monitor and enforce social distancing practices in theaters and encourage additional distance between guests as appropriate.
  - Ushers should limit the number of people in lines to no less than 6 feet between families or immediate party.

Nebraska
Outline of Changes to Upcoming DHMs Phase III
Gatherings

- INDOOR Gatherings will be limited to 50% of rated occupancy (not to exceed 10,000).
- OUTDOOR Gatherings will be limited to 75% of rated occupancy (not to exceed 10,000).
• Gatherings include but are not limited to Indoor or Outdoor Arenas, Indoor or Outdoor Auctions, Stadiums, Tracks, Fairgrounds, Festivals, Zoos, Auditoriums, Large Event Conference Rooms, Meeting Halls, Indoor Theaters, Libraries, Swimming Pools, or any other confined indoor or outdoor space.
• Groups shall be no larger than eight (8) individuals.
• Six (6) feet separation between groups moves to guidance.
• Plans for reopening or expanding to new capacity limits must be submitted to the local health departments and approved for all indoor and outdoor locations/venues that hold 500 or more individuals (1,000 or more in counties over 500,000 population) before reopening is permitted. The reopening plan must contain planned number of guests, how the location will meet social distancing guidelines, and sanitation guidelines.

Nevada
Roadmap to Recovery for Nevada

Face coverings are required except for persons meeting the exemptions established by Directive 024.

Employees and Guests
• Mandatory
  o Ensure minimum 6 feet between people, if not possible, install barriers.
  o Employees must perform daily self-symptom assessment.
  o Require employees to stay home if symptomatic.
  o Require frequent and thorough hand washing, including providing more areas for hand washing. If soap and running water are not immediately available, provide alcohol-based hand sanitizer.
  o Staffer or limit arrivals of employees and guests.
  o Personnel should work from home, if possible.
  o Face coverings are required for employees and guests.
  o Stay up-to-date on the latest guidance by the CDC, state, and local health authorities.
• Recommended Best Practices
  o Train staff on new operation plan.
  o Provide hand sanitizer stations.

Shift Pattern
• Mandatory
  o Daily disinfection of desks, workstations, and physical spaces.
  o Change shift patterns (e.g. fewer shifts).
  o Stagger lunch and break times.
• Recommended Best Practices
  o Split into sub-teams, limit contact across sub-teams.

Physical Spaces
• Mandatory
  o Ensure minimum 6 feet between people; adjust floor plan, if applicable.
Limit capacity to 50% of fire code occupancy or 50 people, whichever is lower, per screen.
- Clean and disinfect hand rests, trays, and cup holders between each movie.
- Daily deep disinfection of high contact surfaces (e.g. door handles, light switches, seats, railings, cabinetry handles, appliance handles, toilets, countertops, phones, tables, etc.)
- Alternate rows between customers.
- Utilize remote ticketing.
- Use disinfectants outlined on EPA List N.

**Recommended Best Practices**
- Close cafeteria and gathering spaces if possible or conduct regular cleanings.
- Provide hand sanitizer stations.
- Post informational signs regarding social distancing, facial coverings, and what to do if symptomatic.

**Confirmed Cases**

**Mandatory**
- Immediately isolate and seek medical care for any individual who develops symptoms while at the event and follow CDC guidelines.
- Contact the local health district about suspected cases or exposures and employers should maintain the confidentiality of employee health information.
- Shutdown any facility for deep cleaning and disinfection, if possible.
- Use disinfectants outlined on EPA List N.

**Recommended Best Practices**
- Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/notifications.
- Once testing is readily available, test all suspected infections or exposures.
- Following testing, contact local health department to initiate appropriate care and tracing.

**New Hampshire**

**Drive-in Movie Theater Guidance**

Safeguarding Guidance:
The Governor’s Economic Re-Opening Task Force recommends protocols for safeguarding all New Hampshire businesses and individuals during the coronavirus disease 2019 (COVID-19) pandemic. This industry-specific guidance is based on what is currently known about COVID-19 and is intended to protect the public’s health and allow New Hampshire to remain open for business.

The intent of these recommendations is to reduce transmission of COVID-19 among employees and customers; support healthy business operations; and maintain a healthy work environment.

In addition to strict adherence to U.S. Centers for Disease Control and Prevention (CDC), Equal Employment Opportunity Commission (EEOC) and Occupational Safety and Health Administration (OSHA) guidance, and US Food and Drug Administration (FDA) guidance, the State of New Hampshire recommends policies and procedures to protect consumers and employees.
Effective May 11, 2020, drive-in movie theaters may resume operations if they operate in accordance with the following guidelines.

Employee Protection:
1. Employees who are sick or not feeling well must stay home. All employees must report any onset of illness during working hours to supervisor.
2. Maintain six feet social distancing between workers and between customers.
3. Employees must wear cloth face coverings especially where other social distancing measures are difficult to maintain recommended by the CDC.
4. Employers must provide sanitizing stations such as hand washing sinks with soap and bottles of hand sanitizer.
5. Provide regular updates and training for employees about personal COVID-19 mitigation based on CDC guidelines.

Consumer Protection:
1. Patrons must maintain proper social distancing, staying in or immediately around their cars.
2. Cashiers and customer services representatives must wear a cloth face covering.
3. Premises must be frequently cleaned and disinfected, especially high-touch surfaces.
4. Restrooms must be supplemented by a limited number of portable toilets to eliminate the need for patrons to wait on line for the restrooms and to promote social distancing.

Business Process Adaptations:
1. Minimum 10-feet spacing between cars must be maintained.
2. Any food available onsite must be pickup only and taken back to vehicles for consumption. Social distancing must be maintained between patrons.
3. Touchless transactions should be made available, as feasible.

Universal Guidelines for All New Hampshire Employers and Employees
These guidelines apply to businesses and organizations that have been deemed essential and remained open during the “Stay at Home Order” and those that are re-opening all or a portion of their operations.

These guidelines are based on recommendations from the U.S. Centers for Disease Control and Prevention (CDC), Equal Employment Opportunity Commission (EEOC) and Occupational Safety and Health Administration (OSHA). To ensure the safety of all Granite Staters and to reduce the impact of the COVID-19 outbreak on businesses, workers, and customers, all employers and employees must take steps to either stay open or reopen safely. These guidelines are based on what is currently known about COVID-19 and are intended to protect the public’s health and allow New Hampshire to remain open for business.

Businesses and their employees should follow guidance issued by the CDC, as well as any applicable federal or state regulatory requirements to reduce transmission among employees and customers; maintain healthy business operations; and maintain a healthy work environment. In addition to these general guidelines for all Granite State employers and employees, each business should refer to and follow their industry-specific guidelines, as those guidelines are set forth.

Employers must comply with the following guidelines:
1. Employers must require all employees who are sick or not feeling well to stay home, and employees must notify their supervisor by phone. Possible symptoms of COVID-19 include: a. Fever b. Respiratory symptoms such as runny nose, sore throat, cough, or shortness of breath c. Flu-like symptoms such as muscle aches, chills, and severe fatigue d. Changes in a person’s sense of taste or smell

2. Employers must develop a process for screening all employees reporting for work for COVID-19 related symptoms as follows:
   a. Identify a location and assign a person who will screen each employee every day before they enter the work-place. Such plans should be clearly communicated with employees. The person performing the screening should wear a cloth face covering/mask. All employees (see guidance below) should also wear a cloth face covering while at work and in potential close contact with others.
   b. The screener should ask the following questions:
      i. Have you been in close contact with a confirmed case of COVID-19?
      ii. Have you had a fever or felt feverish in the last 72 hours?
      iii. Are you experiencing any respiratory symptoms including a runny nose, sore throat, cough, or shortness of breath?
      iv. Are you experiencing any new muscle aches or chills?
      v. Have you experienced any new change in your sense of taste or smell?
   c. Document the temperature of all employees daily before their shift:
      i. Employers should take the temperatures of their employees on-site with a non-touch thermometer each day upon the employees arrival at work.
      ii. If this is not possible, temperatures can be taken before arriving as long as it can sufficiently be authenticated by the employee. Normal temperature should not exceed 100.0 degrees Fahrenheit.

3. Employers must handle employee(s) who exhibit COVID-19 symptoms (e.g. Answers “yes” to any of the screening questions or who is found to have a fever) as follows:
   a. Instruct the employee to leave the premises immediately and to seek medical advice (see employee guidance below). Per EEOC and other pertinent guidelines, employers must maintain the confidentiality of employee health information.
   b. Prevent stigma and discrimination in the workplace. Do not make determinations of health risk or health status based on race or country of origin.

4. Employers must strongly promote frequent hand hygiene and alcohol-based hand sanitizer must be made readily available as follows:
   a. Monitor employee hand washing or use of hand sanitizer and encourage frequent hand hygiene. If possible, employers should make available individual bottles of hand sanitizer to each employee and place hand sanitizer in frequently visited locations for both employees and customers.

5. Implement workplace cleaning and disinfection practices: These practices should follow CDC guidelines with regular sanitation of high-moderate touch surfaces at least every two hours. Employers must develop policies for worker protection and provide training to all staff prior to assigning cleaning tasks.

6. Mitigate exposure: Employers must reduce the risk to employees in the workplace by supporting the use of cloth face coverings in areas where social distancing is difficult to maintain, implement social distancing guidelines, and modify employee schedules, where possible, to reduce the number of physical interactions. Meetings, for example, should be conducted by phone or
computer conferencing applications when able; in-person meetings should be limited and employees should maintain a safe distance of at least 6 feet from others at all times.

a. Employers should also take steps to limit self-servicer options. For example, customer samples, communal packaging, food/beverages (e.g. candy dishes, common creamers at coffee stations).

b. Employers should promote etiquette for coughing, sneezing and handwashing. Employers should provide employees and the public with tissues, no-touch trash cans, soap and water, and hand sanitizer with at least 60% alcohol. Discourage workers from using other workers’ phones, desks, offices, or other work tools and equipment, when possible.

c. If an employee becomes sick during the day, they should be sent home immediately. Surfaces in their workspace should be cleaned and disinfected.

7. Allow Employees to work from home as much as practical: Work from home policies assist in limiting exposure and maintaining social distancing. This is encouraged as much as possible while still allowing a business to open.

8. Plan for potential COVID-19 cases: Implement plans to continue your essential business functions in case you experience higher than usual absenteeism. Employers should work with state and local officials when needed to monitor and investigate cases of COVID-19. In all cases, employers must work in a manner to ensure privacy rights.

9. Covered employers and employees should be reminded of the provisions of the federal Families First Coronavirus Response Act: This law allows for paid sick leave or expanded family and medical leave for specified reasons, such as for self-quarantining or seeking a medical diagnosis for COVID-19 symptoms.

10. Update the Employee Illness Policy: Employers must review their policies to make sure that policies and practices are consistent with public health recommendations and are consistent with existing state and federal workplace laws. Employers should amend or update their internal policies to include symptoms of COVID-19 or create a COVID-19 specific policy. Employers should maintain flexible, non-punitive policies that permit employees to stay home if ill or to care for a sick family member. These policies should incorporate any sector specific recommendations by the state of New Hampshire. All staff should sign the policy, and the policy should be posted for confirmation.

11. Communicate frequently with both employees and customers about steps being taken to prevent spread of COVID-19 in the workplace: Employers should communicate expectations to employees with recommendations on steps everybody can take steps to prevent spread of COVID-19. Post extensive signage on health policies, including the following documents in the workplace to help educate building occupants on COVID-19 best practices. Communicate with customers about steps being taken to protect them from COVID-19 exposure in the workplace.

Employees must comply with the following guidelines:

1. Stay home when feeling ill: Employees who have symptoms (see list of symptoms above) should notify their supervisor and stay home. When exposed to COVID-19 or if diagnosed with COVID-19, employees must stay home. Exceptions can be made for asymptomatic exposed employees who are NOT diagnosed with COVID-19 if they are considered essential workers, and these individuals could return to work only with approval from public health officials and their employer after certain protections have been put in place. Employees who are particularly vulnerable to COVID-
1. According to the CDC, either due to age or underlying health conditions are encouraged to consider their individual risk and whether they are safer to work from home.
2. Employees who develop symptoms of COVID-19, even mild symptoms, should consult their primary care providers about COVID-19 testing, or seek testing through one of the public testing options, such as through a State-run testing center, local health department, or ConvenientMD.
3. Increase hygiene practices, including:
   a. Wash hands and use hand sanitizer frequently
   b. Avoid touching the face, eyes or mouth
   c. Practice good respiratory etiquette. This includes coughing and sneezing into a tissue or your elbow rather than into your hands.
4. Wear a cloth face covering: While at work and in public, employees should wear a cloth face covering to help protect against the spread of the virus. Employees should review the CDC’s guidance on use of cloth face coverings. Medical-grade masks should be reserved for healthcare workers or first responders.
5. Practice social distancing: To the greatest extent possible, all employees should maintain safe social distancing, which means keeping a distance of at least 6 or more feet between one another at all times.
6. Abide by employer, local and state guidelines: Employees should follow all guidelines issued by their employer, local or state officials. This may include the use of gloves, social distancing practices and increased sanitation and disinfection practices.

As previously noted, these guidelines are to be followed in addition to the industry specific guidelines. Industry-specific guidelines have been created with the input of private sector working groups in partnership with the Governor’s Economic Re-Opening Task Force. Protocols are subject to change and may be released on a rolling basis. New Hampshire companies doing business in the state must follow these guidelines and other best practices set forth in this document.

Guidance for Movie Theaters
General Guidance to Protect Employees and customers:
1. Review and comply with the Universal Guidelines for All New Hampshire Employers and Employees.
2. If serving food, provide ServSafe COVID-19 training or similar training to all employees.
3. Review and follow CDC guidance for businesses and employers.
4. Review and follow CDC guidance for cleaning and disinfection.
5. Staff must wear face coverings over their noses and mouths while at work within the facility, in public locations or shared staff areas (e.g. break rooms), and when interacting face to face with clients:
   a. Provide training on cloth face coverings based on CDC guidance for Use of Cloth Face Coverings.
   b. People wearing face coverings must not touch their eyes, noses, mouths, or faces, or adjust their face masks without first sanitizing their hands. After touching faces or adjusting masks, their hands must be sanitized again.
6. All customers should wear cloth face coverings when entering and exiting the facility, waiting in lines, buying tickets or food/drink, and transiting to/from the movie theater or to/from the restrooms when social distancing is difficult to maintain. Cloth face coverings are not required.
when seated and watching the movie in an appropriately physically distanced theater, as outlined below.

7. Alcohol-based hand sanitizer must be made readily available and must be placed throughout the facility, including at entryways to the facility, at ticket counters, in food and beverage locations, outside of theaters, in hallways, and at exits. Hand sanitizer must also be provided in non-public settings such as work areas, offices, and break areas.

8. Commonly touched surfaces, work areas, restrooms, and public areas should be frequently cleaned and disinfected according to CDC guidance at a minimum every 2 hours and at the end of each shift.

9. Staff and customers should maintain a distance of at least 6 feet from others at all times. Processes should be built into theater operations that promote and maintain physical distancing between staff and customers, including at ticketing, food service areas, restrooms, waiting in lines, etc.

10. Assign dedicated staff (i.e. a safety officer) to monitor and ensure compliance with social distancing, hand hygiene, cloth face covering use, and other protective actions.

Employee Guidance:

1. Employees must be provided with education and training around safe practices as they relate to physical distancing, use of cloth face coverings, hand hygiene, sanitation (cleaning and disinfection policies), and illness policies outlined in the Universal Guidance.

2. Employees, contractors, and vendors must be screened (questioned about) symptoms and risk factors for COVID-19 before each shift as outlined in the COVID-19 employee travel, screening, and exclusion guidance. Staff with any symptoms or identified risk factors shall not be allowed to work or remain in the facility.

3. Employers shall require all employees, contractors, and vendors to report any symptoms of COVID-19 or close contact to a person with COVID-19 to a supervisor.

4. Employees must work at least 6 feet apart at all times and must maintain at least 6 feet of distance with customers.

5. Shared equipment shall be cleaned and disinfected after each use.

6. Employees should frequently practice hand hygiene throughout the day, including upon arrival at the facility, before and after going to the bathroom, before and after touching their face masks or face coverings, before and after eating, before and after food service, and prior to leaving the facility for the day.

Consumer Protection:

1. All facilities should have a communication plan to educate customers prior to their visit about the health and safety practices at the theater and what the customers need to be aware of when they arrive. Such communication plans shall include, but not be limited to, online methods (e.g., website, social media sites), email or other electronic communication, such as reservations or confirmations, and print mailings to the customers.

2. Customers shall be asked the following questions at check-in (verbally or by asking customer to review provided information/questions and attest that answers are “no”):
   
a. Have you been in close contact with someone who is suspected or confirmed to have had COVID-19 in the last 14 days? (NOTE: Healthcare workers caring for COVID-19 patients while wearing appropriate personal protective equipment should answer “no” to this question)
b. Have you had a fever or felt feverish in the last 72 hours?
c. Are you experiencing any respiratory symptoms, including a runny nose, sore throat, cough, or difficulty breathing?
d. Are you experiencing any new muscle aches, significant tiredness, or chills?
e. Have you had any new changes in your sense of taste or smell?
f. Have you traveled in the past 14 days either:
   i. Internationally (outside the U.S.),
   ii. By cruise ship, or
   iii. Domestically (within the U.S.) outside of NH, VT, or ME on public transportation (e.g., bus, train, plane, etc.)?
g. Customers shall be told: If you answered “yes” to any of these questions, please do not put our employees and other customers at risk and come back another day when you feel better. Any ticket price will be refunded.

3. Signage must additionally be prominently posted at the entrance informing customers about symptoms of COVID-19 and customers should be reminded:
   a. Remain home if experiencing symptoms of COVID-19 (list common symptoms of COVID-19); and
   b. Keep a safe distance of at least 6 feet from other people visiting the movie theater at all times; and
   c. Practice frequent hand hygiene/washing; and
   d. Wear cloth face coverings over their mouths and noses to protect others when in public locations and social distancing is difficult to maintain.

Business Process Adaptations:

1. Admissions per theater is limited to 50% occupancy, or to the number of people where at least 6 feet of physical distancing is able to be consistently maintained between people or groups when seated in the theater, whichever number is lower.
2. Customers should be encouraged to pre-purchase admission tickets prior to arrival. It is recommended that customers be given a timeframe to enter the theater and go through ticketing to be seated in order to avoid congregating and waiting in the lobby.
3. Theater showings should be staggered to avoid multiple movies starting simultaneously or in close proximity to one another, which could lead to multiple waiting lines or groups.
4. Enough time should be scheduled between showings per theater to allow for all customers to exit without congregating in hallways or at exits, enhanced cleaning and disinfection of all seating areas to occur, and new customers to arrive and be brought to appropriate seats.
5. Theaters must develop a process for seating customers in a theater so that customers who are not part of the same group are seated at least 6 feet apart from others. This includes maintaining at least 6 feet of distance side-to-side and front-to-back in the theater. Some options to consider include:
   a. Develop an assigned seating plan for each theater which customers can reserve spots for ahead of time and is adjustable to the size of the booking party and allows couples and small groups to sit together while maintaining at least 6 feet of distance from other individuals/groups.
   b. Allow only individual seating within theaters with pre-arranged single seats available spaced at least 6 feet apart from adjacent seats to maximize capacity (non-available seats would be blocked off). This would not allow groups or couples to sit together.
c. For each movie showing, have an attendant walk each individual/group to the theater and allow them to pick a seating location. The attendant must ensure appropriate physical spacing between groups.

6. Staff and attendants should monitor seating and physical distancing during the movie showing to ensure compliance with physical distancing requirements.

7. Exiting of a theater after a showing should occur in an orderly fashion so that people sitting in the middle of a row or back of the auditorium should wait for others in front to exit so that people are not coming in close contact with others.

8. Physical barriers (e.g., plastic or Plexiglas shields) should be placed between staff and customers at ticketing and food service counters.

9. Separate and clearly designated entrances and exits should be established to facilitate physical distancing between arriving/exiting customers.

10. Congregating in the lobby and waiting lines should be avoided or minimized. Theaters must ensure all areas that create waiting lines have clear demarcations that space customers at least 6 feet apart.

11. Alcohol-based hand sanitizer should be made readily available within the theater, and customers should be asked to practice hand hygiene upon arrival to the theater.

12. Seating and high touch areas should be cleaned and disinfected between each performance/showing.

13. In common areas (e.g., the lobby and restrooms), frequent cleaning and disinfection of commonly touched surfaces should be performed every 2 hours at a minimum, including door handles, faucets, counters, and other common touch points.

14. Clean and disinfect all front-of-house surfaces including door handles, screens, phones, pens, keyboards, and other areas of hand contact every two hours, at a minimum.

15. Facilities should evaluate their buildings’ ventilation systems to increase auditorium and overall building ventilation, increase the number of air exchanges, increase outdoor air ventilation, limit internal air circulation, and improve central air filtration. Ventilation systems’ filters must be routinely replaced and other necessary maintenance should be performed as needed. CDC guidance should be reviewed and used in evaluating building ventilation.

New Jersey
Executive Order 142: Guidance For Drive-In Theaters

4. Any gathering that adheres to all of the following rules does not violate Paragraph 5 of Executive Order No. 107 (2020):
   a) Attendees participating in the gathering must arrive in a vehicle and they must remain in that same vehicle during the entire gathering;
   b) Each attendee’s vehicle must remain entirely closed at all times, meaning that the windows, doors, sunroofs, and tops of the vehicle must be closed at all times, unless:
      i. The vehicle is more than six feet from any other vehicle or individual, except for, as applicable, the limited number of individuals organizing or maintaining the gathering; or
      ii. A law enforcement officer, appropriate public official, or private security guard asks any attendee to open the vehicle’s windows, doors, sunroofs, and/or tops.
   c) If there are individuals organizing or maintaining the gathering, and who are not in closed vehicles, such individuals must follow all applicable Executive Orders and Administrative Orders, and must wear cloth face coverings or more protective face coverings in any settings where other
social distancing measures are difficult to maintain, except where doing so would inhibit that individual’s health; and
d) To the degree that a gathering requires pre-payment, or seeks donations of any kind, contactless options for pre-payment or donation, such as online or by telephone, must be offered wherever feasible.

5. If an individual leaves their home to participate in any gathering in accordance with Paragraph 4 of this Order, it shall not be a violation of Paragraph 2 of Executive Order No. 107 (2020).

6. If a recreational and entertainment event adheres to the rules laid out in Paragraph 4 of this Order, it will also not be a violation of Paragraph 9 of Executive Order No. 107 (2020). Paragraph 9 of Executive Order No. 107 (2020) is hereby superseded to the extent that it prohibited recreational and entertainment events where customers do not leave their vehicles.

7. Nothing in Paragraph 4 of this Order shall prevent an individual from leaving a vehicle, opening a vehicle’s windows, sunroofs, doors, and/or tops, and/or approaching a vehicle, if done to protect their health or safety or the health or safety of another individual, or to access a restroom.

8. Where a gathering does not adhere to Paragraph 4 of this Order, gatherings of 10 persons or fewer are in compliance with the terms of Section 5 of Executive Order No. 107 (2020), while gatherings of more than 10 persons are in violation of that Executive Order.

North Dakota
ND Smart Restart Protocols for Movie Theaters
Industry should adhere to universal protocols and industry specific standards

Movement and Activity
Gathering Size/Physical Distancing/Workplace Activity
- Capacity will be limited to 20% of normal operating capacity.
- Allow for proper spacing between groups by keeping at least two empty seats (or 6 feet) between parties in any row, alternate rows between customers by marking every other row closed.
- Lines and waiting areas must be marked so physical distancing standards are met.
- Group sizes should be limited to 10 people.
- Encourage use of mobile apps and contactless purchasing and payment. If not available, a barrier should be provided between staff and customers or cloth face masks required for both staff and customers.
- Show start times should stagger by at least 30 minutes to decrease congestion in common areas.
- Standing in the lobby should be minimized by allowing earliest possible access to the auditorium and encouraging patrons to arrive close to show times.

Employee and Customer Safety and Trust
Hygiene and Cleaning/Special Measures
- Drink or popcorn refills are not allowed unless served in a clean unused container.
- No self-service cups, straws or lids will be allowed – they should be behind counter and handed to customer. Only individually wrapped straws are allowed.
• Self-service condiments should be eliminated and provided by request in single use or disposable containers.
• Remove or block off tables or seating in lobby to discouraging congregating.
• Clean and disinfect high touch surfaces in auditoriums like railings and door handles between showings.
• Provide sanitizing wipes for guests to wipe off their armrest, cupholder or seat upon arrival.
• Encourage customers to download the Care19 App to increase success levels with contact tracing.

Ohio

Employees

Mandatory:

• Ensure minimum of 6 feet between employees, if possible. If not possible, install barriers.
• Businesses must allow all customers, patrons, visitors, contractors, vendors and similar individuals to use facial coverings, except for specifically documented legal, life, health or safety considerations and limited documented security considerations.
• Businesses must require all employees to wear facial coverings, except for one of the following reasons:
  o Facial coverings in the work setting are prohibited by law or regulation
  o Facial coverings are in violation of documented industry standards
  o Facial coverings are not advisable for health reasons
  o Facial coverings are in violation of the business’s documented safety policies
  o Facial coverings are not required when the employee works alone in an assigned work area
  o There is a functional (practical) reason for an employee not to wear a facial covering in the workplace.
  o (Businesses must provide written justification to local health officials, upon request, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual’s nose, mouth, and chin.)
• Employees must perform daily symptom assessment*
• Require employees to stay home if symptomatic
• Require regular handwashing by employees
• Place hand sanitizers in high-contact locations
• Clean high-touch items after each use (e.g. carts, baskets, and other items and equipment)

Recommended Best Practices:
• Group employees by shift to reduce exposure

Customers & Guests

Mandatory:

• Ensure minimum 6 feet between customers, when possible
• Specify hours for at-risk populations, as appropriate (e.g. elderly)
• Place hand sanitizers in high-contact locations
• Ask customers and guests not to enter if symptomatic
• Stagger entry of customers and guests
• Entertainment businesses that offer sports activities and sports leagues must follow guidance for General NonContact Sports

Recommended Best Practices:
• Consider having customers wear face coverings at all times.
• Health questionnaire for symptoms at entry point
• Provide face coverings upon entry
• Where possible, accept customers by appointment only
• Increase availability for curb-side pickup
• Consider suspending return policies

Physical Spaces
Mandatory:
• Ensure minimum if 6 feet between people, if possible. If not possible, install barriers
• Post social distancing signage and disinfect high-contact surfaces hourly
• Clean merchandise before stocking if possible
• Establish maximum capacity
• Discontinue self-service food stations, product samples
• Food courts must follow Restaurants, Bars, and Banquet & Catering Facilities/Services Guidance
• Entertainment businesses with food service operations must also follow Restaurants, Bars, and Banquet & Catering Facilities/Services Guidance

Recommended Best Practices:
• Close once a week for deep cleaning
• Maximize available checkout space to promote social distancing (e.g., space customer lines with floor markers, use alternate registers)
• Use contact-less payments where possible
• Increase capacity for delivery and curb-side pickup

Confirmed Cases
Mandatory:
• Immediately isolate and seek medical care for any individual who develops symptoms while at work
• Contact the local health district about suspected cases or exposures
• Shutdown shop/floor for deep sanitation if possible

Recommended Best Practices:
• Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/notifications
• Once testing is readily available, test all suspected infections or exposures
• Following testing, contact local health department to initiate appropriate care and tracing

*Per the CDC, symptoms include cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat, and new loss of taste or smell.

Oklahoma
Guidance for Oklahoma’s Open Up and Recover Safely Plan: Entertainment Venues

Sanitation & Disinfecting Guidelines
- You are encouraged to develop, implement, and maintain and revise a cleaning and disinfecting plan for your workplace or organized event.

Enhanced Hygiene Considerations
- Ensure that access to handwashing/hand sanitizing facilities and supplies are available for employees and customers.
- Encourage employees and customers to use good hygiene including proper handwashing and observe respiratory etiquette.
- Consider messages to remind customers to prevent the spread of COVID-19. These messages may include suggestions to stay at home if you are sick or do not feel well, and what to do if you’re sick or feel ill.

Social Distancing Guidelines
- It is at the discretion of business owners or local officials to determine when and if social distancing measures should be applied.
- Business owners and event organizers should use their best judgement taking into account factors such as location and size of venue when determining the appropriate levels of social distancing and group size.

Please note this guidance is not comprehensive, it is intended to serve as a tool to help entertainment venues and business owners establish general protocols encountered in various situations. Effective safety measures that protect employees and citizens are critical to a successful reopening of our great state. There are unique situations not covered here, and we rely on collaboration with our local officials, businesses and citizens using their best judgement during this unprecedented time. We must all take responsibility to protect those in our community. Thank you for doing your part to ensure the safety of all Oklahomans.

Oregon
Phase 2 Reopening Guidance – Venue and Event Operators
Operations:
Venue/event operators are required to:
- Ensure equipment is in good condition, according to any applicable maintenance and operations manuals and standard operating procedures.
- Close water fountains, except those designed to refill water bottles in a contact-free manner.
- Post signs that clearly list COVID-19 symptoms, direct employees and attendees/participants with symptoms to stay or return home, and list who to contact if they need assistance.
- Post signs to require physical distancing throughout facility, including but not limited to reception areas, eating areas and near bathrooms.
- Ensure that ventilation systems operate properly. Increase air circulation as much as possible by opening windows and doors, using fans, or using other methods. Do not open windows and doors if doing so poses a safety risk to employees or attendees/participants.
• Provide handwashing stations or hand sanitizer (60-95% alcohol content) throughout the facility for employees and attendees/participants to use.
• Review and implement Restaurant Sector Guidance if providing food and beverage at the venue.
• Require reservations or advanced ticket purchase for public events.
• Maintain contact information of purchasers/attendees for public and private events. If there is a positive COVID-19 case associated with the venue/event operator, public health may need this information for a contact tracing investigation. Unless otherwise required, this information may be destroyed 60 days after the event.

To the extent possible, venue/event operators should:
• Stagger arrival and departure times for attendees/participants to minimize congregating at entrances, exits, and restrooms to follow required physical distancing requirements.
• Provide separate entrances/exits for employees and/or contractors, if possible.
• Encourage attendees/participants to wear cloth, paper, or disposable face coverings.
• Consider placing clear plastic or glass barriers in front of reception counters, or in other places where maintaining six (6) feet of physical distance between employees and attendees/participants is more difficult.
• Strongly encourage attendees/participants to wash hands with soap and water for at least 20 seconds or to use hand sanitizer (60-95% alcohol content) regularly.
• Provide hand sanitizer (60-95% alcohol content) at entrances.

Distance and Occupancy:
Venue/event operators are required to:
• Limit the gathering capacity to a maximum of 250 people or the number of people, including staff, based on a determination of capacity (square footage/occupancy as specified below), whichever is less. Ensure compliance with the OHA Guidance for Gatherings for Phase 2.
• Determine maximum occupancy of each indoor and outdoor area, and limit number of individuals on the premises accordingly. Maximum occupancy requires at least six (6) feet of physical distance be maintained between parties.
• Maintain physical distance of at least six (6) feet per person, except that members of the same party can participate in activities/stand in line together without staying six (6) feet apart. A distance of at least six (6) feet must be maintained between parties.
• Prohibit parties of more than 10 people.
• Determine seating and configuration to comply with all physical distancing requirements. If providing food and beverage at the venue, determine seating and configuration of the food and beverage area using the Restaurant and Bar guidance.
• Do not combine parties or allow shared seating for individuals not in the same party.
• Remove or restrict seating and standing areas to facilitate the requirement of at least six (6) feet of physical distance between parties.
• Prohibit people in different parties from congregating in any area of the facility, both indoor and outdoor, including in parking lots.
• Assign a physical distancing monitor to ensure compliance with all distancing requirements, including at entrances, exits, restrooms and any other area where people may congregate.
• Use metal detectors and wands in lieu of search or pat down.
• Artists areas should adhere to group size limits and all physical distancing requirements.
To the extent possible, venue/event operators should:

- Use touchless or cashless payment options, and scan tickets without contact with attendees.
- Route foot traffic in a one-way direction to minimize close contact between attendees.
- Post signs for one-way walking routes to attractions, if feasible.

Cleaning and Disinfection:

Venue/event operators are required to:

- Thoroughly clean all areas of venue prior to reopening after extended closure.
- Thoroughly clean all areas of venue between events.
- Use disinfectants that are included on the Environmental Protection Agency (EPA) approved list for the SARS-CoV-2 virus that causes COVID-19. No product will be labeled for COVID-19 virus yet, but many products will have a label or information available on their websites about their effectiveness for human coronavirus.
- Assign at least one sanitation attendant whose sole duties are to frequently clean and disinfect work areas, high-traffic areas, and commonly touched surfaces in areas accessed by workers and attendees/participants.
- Assign at least one sanitation attendant whose sole duties are to clean restrooms hourly during the event, and ensure adequate sanitary supplies (e.g., soap, toilet paper, 60-95% alcohol content hand sanitizer) during all events.
- Routinely rotate, clean and disinfect key/phone bowls or other touchpoints at metal detectors.
- Routinely clean radios and communication devices, and do not permit staff to share radios and communication devices.
- Disinfect and clean all sound gear, including microphones, between uses.

Additional guidance for outdoor venue and event operators

Outdoor venue/event operators are required to:

- Configure outdoor space to ensure that parties contain no more than 10 people. For example: do not set tables for more than 10 people at a table or configure concert seating in groups of more than 10 seats.
- Thoroughly clean the venue between events according to the cleaning and disinfection requirements.
- Assign one (1) outdoor physical distancing monitor per 50 people to ensure physical distancing requirements are maintained at all times.
- Separate all facilities and activities hosting separate indoor and outdoor events at the same venue. Attendees/participants for separate indoor and outdoor events at the same venue must not share space, including restrooms.

Additional guidance for outdoor drive-in movie theaters

Drive-In Movie Theater operators are required to:

- Frequently clean and disinfect work areas, high-traffic areas, and commonly touched surfaces in areas accessed by workers and attendees.
- Clean restrooms hourly during the event, and ensure adequate sanitary supplies (e.g., soap, toilet paper, 60-95% alcohol content hand sanitizer) during all events.
- Determine parking and or configuration to comply with all physical distancing requirements. Ensure all attendees are parking vehicles at least six (6) feet of physical distance between each vehicle.
• Maintain physical distancing of at least six (6) feet per person, except that members of the same party can stand in concession lines together and do not have to stay six (6) feet apart. A distance of at least six (6) feet must be maintained between parties.
• If providing food and beverage at the venue, determine seating and configuration of the food and beverage area using the Phase 2 Restaurant and Bar guidance.

Pennsylvania
Guidance for Businesses
Gatherings and events, such as meetings, concerts, conferences, fairs, festivals, sporting events, movie showings or theater performances are subject to specific conditions within each phase of reopening. These conditions require that facilities limit the total number of individuals gathering for each discrete gathering or event within the facility, notwithstanding the maximum occupancy of the facility.
• In the Red Phase of reopening, gatherings for a planned or spontaneous event are limited to a maximum of 10 individuals.
• In the Yellow Phase of reopening, gatherings for a planned or spontaneous event are limited to a maximum of 25 individuals.
• In the Green Phase of reopening, gatherings for a planned or spontaneous event are limited to a maximum of 250 individuals.

Order of the Secretary of the Pennsylvania Department of Health Directing Public Health Safety Measures for Businesses Permitted to Maintain In-person Operations

A. A business that is authorized to maintain in-person operations, other than health care providers, pursuant to the Orders that the Governor and I issued on March 19, 2020, as subsequently amended, shall implement, as applicable, the following social distancing, mitigation, and cleaning protocols:
   (1) in addition to maintaining pre-existing cleaning protocols established in the business, as specified in paragraph (2) below, clean and disinfect high-touch areas routinely in accordance with guidelines issued by the Centers for Disease Control and Prevention (CDC), in spaces that are accessible to customers, tenants, or other individuals;
   (2) maintain pre-existing cleaning protocols established by the business for all other areas of the building;
   (3) establish protocols for execution upon discovery that the business has been exposed to a person who is a probable or confirmed case of COVID19, including:
      a. close off areas visited by the person who is a probable or confirmed case of COVID-19. Open outside doors and windows and use ventilation fans to increase air circulation in the area. Wait a minimum of 24 hours, or as long as practical, before beginning cleaning and disinfection. Cleaning staff should clean and disinfect all areas such as offices, bathrooms, common areas including but not limited to employee break rooms, conference or training rooms and dining facilities, shared electronic equipment like tablets, touch screens, keyboards, remote controls, and ATM machines used by the ill person, focusing especially on frequently touched areas;
      b. identify employees that were in close contact (within about 6 feet for about 10 minutes) with a person with a probable or confirmed case of COVID-19 from
the period 48 hours before symptom onset to the time at which the patient isolated;

i. If the employee remains asymptomatic, the person should adhere to the practices set out by the CDC in its April 8, 2020 Interim Guidance for Implementing Safety Practice for Critical Infrastructure Workers Who May Have Had Exposure to a Person with Suspected or Confirmed COVID-19;

ii. If the employee becomes sick during the work day, the person should be sent home immediately. Surfaces in the employee’s workspace should be cleaned and disinfected. Information on other employees who had contact with the ill employee during the time the employee had symptoms and 48 hours prior to symptoms should be compiled. Others at the workplace with close contact within 6 feet of the employee during this time would be considered exposed;

iii. Promptly notify employees who were close contacts of any known exposure to COVID-19 at the business premises, consistent with applicable confidentiality laws;

iv. Ensure that the business has a sufficient number of employees to perform the above protocols effectively and timely;

c. Implement temperature screening before an employee enters the business, prior to the start of each shift or, for employees who do not work shifts, before the employee starts work, and send employees home that have an elevated temperature or fever of 100.4 degrees Fahrenheit or higher. Ensure employees practice social distancing while waiting to have temperatures screened;

d. Employees who have symptoms (i.e., fever, cough, or shortness of breath) should notify their supervisor and stay home;

e. Sick employees should follow CDC-recommended steps. Employees should not return to work until the CDC criteria to discontinue home isolation are met, in consultation with healthcare providers and state and local health departments. Employees are encouraged to implement liberal paid time off for employees who do not return to work as set forth above.

(4) stagger work start and stop times for employees when practicable to prevent gatherings of large groups entering or leaving the premises at the same time;

(5) Provide sufficient amount of space for employees to have breaks and meals while maintaining a social distance of 6 feet, while arranging seating to have employees facing forward and not across from each other in eating and break settings;

(6) Stagger employee break times to reduce the number of employees on break at any given time so that appropriate social distancing of at least 6 feet may be followed;

(7) Limit persons in employee common areas (such as locker or break rooms, dining facilities, training or conference rooms) at any one time to the number of employees that can maintain a social distance of 6 feet;

(8) Conduct meetings and trainings virtually (i.e., by phone or through the internet). If a meeting must be held in person, limit the meeting to the fewest number of employees possible, not to exceed 10 employees at one time, and maintain a social distance of 6 feet;
(9) provide employees access to regular handwashing with soap, hand sanitizer, and disinfectant wipes and ensure that common areas (including but not limited to break rooms, locker rooms, dining facilities, rest rooms, conference or training rooms) are cleaned on a regular basis, including between any shifts;

(10) provide masks for employees to wear during their time at the business, and make it a mandatory requirement to wear masks while on the work site, except to the extent an employee is using break time to eat or drink, in accordance with the guidance from the Department of Health and the CDC. Employers may approve masks obtained or made by employees in accordance with Department of Health guidance;

(11) ensure that the facility has a sufficient number of employees to perform all measures listed effectively and in a manner that ensures the safety of the public and employees;

(12) ensure that the facility has a sufficient number of personnel to control access, maintain order, and enforce social distancing of at least 6 feet;

(13) prohibit non-essential visitors from entering the premises of the business; and ensure that all employees are made aware of these required procedures by communicating them, either orally or in writing, in their native or preferred language, as well as in English or by a methodology that allows them to understand.

B. In addition to the above, the following measures apply to businesses, other than health care providers, that serve the public within a building or a defined area:

(1) where feasible, businesses should conduct business with the public by appointment only and to the extent that this is not feasible, businesses must limit occupancy to no greater than 50% of the number stated on the applicable certificate of occupancy at any given time, as necessary to reduce crowding in the business, and must maintain a social distance of 6 feet at check-out and counter lines, and must place signage throughout each site to mandate social distancing for both customers and employees;

(2) based on the building size and number of employees, alter hours of business so that the business has sufficient time to clean or to restock or both;

(3) install shields or other barriers at registers and check-out areas to physically separate cashiers and customers or take other measures to ensure social distancing of customers from check-out personnel, or close lines to maintain a social distance between of 6 feet between lines;

(4) encourage use of online ordering by providing delivery or pick-up options;

(5) designate a specific time for high-risk and elderly persons to use the business at least once every week if there is a continuing in-person customer-facing component;

(6) require all customers to wear masks while on premises, and deny entry to individuals not wearing masks, unless the business is providing medication, medical supplies, or food, in which case the business must provide alternative methods of pick-up or delivery of such goods; however, individuals who cannot wear a mask due to a medical condition (including children under the age of 2 years per CDC guidance) may enter the premises and are not required to provide documentation of such medical condition;

(7) in businesses with multiple check-out lines, only use every other register or fewer. After every hour, rotate customers and employees to the previously closed registers. Clean the previously open registers and the surrounding area, including credit card machines, following each rotation;

(8) schedule handwashing breaks for employees at least every hour; and
where carts and handbaskets are available for customers’ use, assign an employee to wipe down carts and handbaskets before they become available to each customer entering the premises.

Rhode Island
Phase III Guidelines for Recreational, Historical, Cultural, and Entertainment Establishments

This guidance document describes procedures for recreational and entertainment establishments and nonstate-owned historical/cultural sites (herein referred to as establishments), and any event, activity, or venue of assembly (as described below) operating and resuming services in Phase III. In addition to these guidelines, businesses and organizations must comply with the requirements in general workplace guidelines and the Rhode Island Department of Health (RIDOH) regulations Safe Activities By Covered Entities During the COVID-19 Emergency. This includes physical distancing, the use of masks, screening of employees and other customers/visitors for symptoms of, and risk factors for, COVID-19, sanitization, and other standards.

These guidelines are designed to reduce the risk of clients, employees, and all Rhode Islanders from spreading or getting COVID-19 and should be followed closely. Upon inspection, if any business owner or professional is found in violation of the RIDOH regulations referenced in the paragraph above, they may be closed immediately by RIDOH. Keep in mind that these guidelines and the RIDOH regulations will be in effect during the period of the COVID-19 pandemic, may be updated as necessary, and relaxed when safe to do so. If you have questions, please contact the Department of Business Regulation (DBR) via the online form at https://dbr.ri.gov/questioncomplaints/ or at 401.889.5550.

Summary of Phase III operations
In Phase III, recreational, historical, cultural, and entertainment establishments are authorized to operate with restrictions to protect public health and subject to applicable municipal approval(s). Examples of these operations include indoor and outdoor recreational establishments (e.g. miniature golf courses, golf courses, golf driving ranges, batting cages, go-kart tracks, rail biking, bumper cars, escape the rooms, trampoline parks, bowling centers, billiard/pool halls, arcades, roller-skating rinks), zoos, historical/cultural sites (e.g. museums and art galleries), entertainment establishments (e.g. movie theaters, performing arts venues, and comedy clubs), and spectator sports. Night club operations must remain closed in Phase III.

Capacity
In compliance with public health guidance and to facilitate physical distancing, capacity is limited to:

- Structured/seated settings: Up to 66% of normal seated capacity so long as six feet of physical distance can be maintained between parties. (Often, the 6’ distancing requirement should be considered first as an establishment begins its planning for reopening.) Examples of structured/seated settings include movie theaters, concert halls, and comedy clubs. Additionally, parties must be spaced by a minimum of 6 feet on all sides. To facilitate physical distancing, this may involve: alternating rows of seats, leaving 2-3 seats empty between parties, using a ticketing/reservation system to appropriately assign seats, and designating staff (e.g. ushers) to facilitate physical distancing.
• Unstructured/unseated settings (e.g. roller-skating rinks, trampoline parks, zoos, museums): 1 person per 100 square feet of generally accessible space. Establishments should take steps to ensure that customers remain at least 6’ apart at all times. 07.01.20

• Capacity limits apply both establishment-wide and in specific areas. Establishments must calculate the maximum number of people allowed under the rules for each distinct area (e.g. an exhibit room, a theater, and a roller-skating rink), and ensure capacity limits are maintained. Establishments are strongly encouraged to post signage that communicates capacity limits to customers. In addition, establishments are strongly encouraged to make their operations structured/seated whenever possible and practicable (e.g. a performing arts venue without seating should convert to a seated venue).

• In addition to the above capacity restrictions, any venue of assembly, event, or activity with a designated start/end time or times must not exceed 125 people for indoor settings and 250 people for outdoor settings. Examples of where this capacity limit applies include a movie screening (i.e. within a single movie theater as opposed to across an entire movie theater complex), a performing arts show (e.g. a stand-up comedy show, a play, or a concert), a spectator sporting event or tournament, a festival, a conference, and a faith-based/religious ceremony or convening. This capacity limit does not apply to places of general public interaction, including retail (indoor or outdoor), offices, gyms, museums, close-contact businesses, beaches, and parks except for events or activities with designated start/end times held within those settings. Please note that municipalities, or the state, may request to review and/or approve a COVID-19 Event Control Plan for venues of assembly, events, or activities subject to this cap with capacities greater than 100 people. Please check www.reopeningri.com to download a COVID-19 Control Plan – Event Plan Template.

Physical distancing and operations

• Establishments must prevent mingling or congregating by customers in common areas (e.g. lobbies, dance floors, unseated concert areas, recreation spaces).

• Establishments should consider imposing reservations, timed tickets, or parking limitations (e.g. eliminating access to certain parking spaces or areas) to assist with facilitating capacity limits. Remote reservations (e.g. online and by phone),

• Placing reservation/ticket stations outdoors is strongly encouraged.

• For queuing at entrances or reservation/ticketing stations, undertake measures to facilitate physical distancing. This includes:
  o Demarcating six-foot spacing in any lines (e.g. by using tape and/or with signage, rope/belt stanchions, or other methods);
  o Demarcating a six-foot distance between each reservation/ticketing station; and
  o Demarcating a six-foot distance between the waiting line for customers and any reservation/ticketing station.

• Contactless and digital ticketing, reservations, and payments are strongly encouraged.

• Establishments should establish protocols and designate staff to ensure capacity limits and physical distancing are maintained—especially in high traffic areas (e.g. lobbies, entrances, exits, and popular exhibits/displays). Venues that expect a significant number of customers to enter or exit around the same time (e.g. at the beginning/end of a movie or a performance) should establish protocols, proactively communicate with customers, and designate staff to ensure
customers enter and exit the premises in an orderly manner that facilitates 6-foot physical distancing.

- Establishments should demarcate physical distancing (i.e. six-foot) spaces, especially in high-traffic areas, whenever practicable.
- Establishments should space seating and tables to facilitate physical distancing. In instances where separation or removal of seating, tables, or other stations is not practicable (i.e. removing seats or tables), establishments should post signage or undertake other measures to prevent customer access to certain seating and tables to facilitate physical distancing.
- Establishments should facilitate one-way customer flows whenever practicable. This may involve designating separate entrances and exits and limiting access to areas where one-way customer flows are not feasible. Signage, floor markings, and staff to facilitate one-way customer flows and reduce congestion are strongly encouraged, especially in high-traffic areas.
- Establishments are encouraged to install physical, non-porous barriers at key points of customer interaction. Examples include plexiglass or other materials in accordance with standards established by RIDOH (e.g. reservation/ticketing stations) and the Fire Code.
- Staff. In order to facilitate physical distancing among staff, establishments should consider:
  - Staggering employee shifts and break times;
  - Designating separate work zones;
  -spacing workstations and personnel positioning by six feet, when practicable; and
  - Eliminating or minimizing the use of shared equipment. If equipment is shared, it should be sanitized between use.
- Establishments should promote physical distancing within bathrooms (alternating stalls, sinks, etc.), or take other steps as is practicable (including the posting of signage).
- Establishments should prohibit bag and coat checks, when possible and practicable. If establishments offer these services, they should take extra precautions to minimize the comingling and risk of contamination between checked items.
- Live performances are allowed, provided that:
  - There is 14 feet of physical distance between performers and from tables and high-traffic areas. This distance can be reduced to 6 feet if:
    - All performers wear masks throughout the performance; or
    - There is a physical, non-porous barrier (e.g. Plexiglas) separating performers from other performers, from tables, and from high-traffic areas.
  - No mingling or congregating is allowed, and customers must remain seated.
- Self-service food and beverage stations are prohibited. Establishments must shut off self-service beverage stations, including water fountains, and post signage stating that customers must not use self-service beverage stations, or otherwise prevent customer use.
- Smoking/vaping. Establishments are encouraged to adopt a policy of no smoking/no vaping in outdoor areas. Hookah is not allowed.

Groups

- The maximum party size is 25 people for indoor settings and 50 people for outdoor settings in accordance with the social gathering size for Phase III. Customers are strongly encouraged to minimize the size of their party, to minimize the number of non-household members they go out with, and to keep their party to eight people or fewer. Establishments may also choose to establish lower limits to party sizes.
• Establishments should not combine unaffiliated or unassociated individuals or groups.
• Individuals within groups should be separated by a minimum of six feet, whenever practicable. Establishments must adjust their activities and operations to align with these standards and facilitate sufficient physical distancing among individuals. Establishments should promote physical distancing whenever practicable. If physical distancing is hard to maintain reliably in an activity, then an establishment should identify measures that will be taken to ensure distancing in its COVID-19 control plan.
• Tours. Establishments should promote self-guided tours whenever practicable in lieu of group or guided tours. Guides, instructors, and other customer-facing staff should maintain appropriate physical distancing whenever possible. If an establishment offers group or guided tours, it is encouraged that groups do not exceed eight people.

Collecting contact tracing information
• Establishments must maintain a log to retain the names, phone numbers, and the date/time in the establishment of at least one member of each party.
• Establishments must also maintain an employee work log.
• The logs must be kept for a period of 30 days and this information must be made available to RIDOH, upon request, for the purposes of contact tracing. Records dating before the previous 30 days must be permanently destroyed. Visitors and other entrants whose information is collected shall be notified at the time of collection that the information is being collected solely for the purpose of contact tracing.

Screening procedures
• RIDOH requires that establishments screen employees, customers, and visitors entering an establishment. People whose responses to screening questions indicate they are COVID-19 positive, sick, or who show visible signs of illness, must be denied entrance and instructed to isolate. Employers may supplement screening questions with temperature checks. Please review the general guidance document for more details on screening. Screening of customers and visitors may consist of self-screening as guided by posted signage.
• In addition to screening for COVID-19 symptoms and risk factors as outlined in the general guidance, establishments should inform customers, when they make a reservation, of screening requirements and notify customers that they should not enter the establishment if any member of their party does not meet screening standards. This notification can be done by phone, text, email, or verbally.

Face masks and other personal protective equipment
• All customers, employees, and visitors must follow the general guidelines for wearing face masks.

Shared objects and frequently touched objects and surfaces
• Establishments must clean commonly touched surfaces in restrooms (e.g. toilet seats, doorknobs, stall handles, sinks, paper towel dispensers, soap dispensers) frequently and in accordance with Centers for Disease Control and Prevention (CDC) guidelines.
• Establishments should remove all commonly accessible brochures, maps, and guides (e.g. on brochure racks). If establishments wish to offer these items to customers, they must do so
individually. No brochures, maps, or guides may be shared by customers from different households. Brochures, maps, and guides must be discarded or sanitized between uses.

Drive-In operations
In addition to all other requirements, recommendations, and guidelines, drive-in operations (e.g. drive-in theaters and polo matches), should follow the following guidelines:

- Admittance to a drive-in event can only be provided to individuals arriving in a vehicle (e.g. establishments cannot admit people who do not arrive in a vehicle).
- Individuals must remain within or immediately around their own vehicles, with exceptions for access to bathrooms and food and beverage operations. No gatherings between or among multiple vehicles are allowed. Establishments are allowed to adopt a policy that requires individuals to remain within their vehicles at all times.
- Vehicles must be spaced to facilitate, at a minimum, 6-foot physical distancing between individuals and groups. Vehicle spacing to facilitate capacity and physical distancing requirements must account for individuals who remain immediately around their own vehicles. Establishments are strongly encouraged to (1) demarcate spaces around vehicles to facilitate capacity and physical distancing requirements; (2) communicate all capacity, physical distancing, and gathering limits to customers, and (3) dedicate staff to facilitate physical distancing.
- Food and beverage operations must follow the restaurants guidance, and any food and beverages available on-site must be pickup only and taken back to vehicles for consumption or delivered directly to vehicles. Remote ordering is encouraged.
- To the extent establishments offer bathroom access or food and beverage operations, they must ensure that customer flows to/from these operations align with physical distancing and other requirements. Establishments are strongly encouraged to facilitate these requirements with signage, physical distancing demarcations, and dedicated staff.

Payment

- Establishments should use contactless and/or cashless payment methods where feasible.
- Establishments should encourage staff who handle customer transactions to wash their hands with increased frequency.
- To the extent customer contact is required in processing transactions (e.g. entering a PIN number, signing a receipt), the establishment should take special measures to ensure contacted areas (e.g. payment devices, pens, cardholders) are sanitized after each use.

Enhanced cleaning and/or disinfecting procedures

- Prior to reopening, an establishment must conduct a thorough cleaning and sanitizing of the facility, including all commonly touched surfaces and objects.
- Establishments must sanitize all commonly touched surfaces (e.g. seats) and objects (e.g. audio guides) between uses. If surfaces or objects involved in a recreational or historical/cultural activity cannot be sanitized between uses (e.g. interactive displays), then this activity must be prohibited, and access to these surfaces or objects should be limited.
- Establishments must make hand washing facilities (with running soap and water) or hand sanitizer which contains 60% alcohol available to all employees and customers. Hand sanitizer should be made available at the establishment’s entrances and exits, as well as outside bathroom facilities, around food and beverage operations, and in common areas, when practicable.
Establishments must clean bathrooms and other commonly-touched or customer-facing areas in accordance with the CDC guidelines documented in the general business guidelines.

Establishments should remind employees of healthy handwashing practices and the importance of regular cleaning.

Implementing guidance

- Establishments must designate an employee to implement and monitor for compliance with physical distancing measures, sanitation, and other standards included in this guidance.
- Establishments must institute employee training programs on these standards.
- Establishments must post signage, visible to customers, that communicates expected physical distancing, mask wearing, and customer screening policies. Audio and video announcements, website pages, social media posts, and electronic communication are also encouraged.
- Establishments should go to www.reopeningri.com to determine whether any portion of their operations are subjected to alternative or additional guidance. Examples include operations related to gyms and fitness centers, party and charter boats, childcare, dining, and summer camps. DBR can determine what guidance an establishment should follow for its operations and can determine whether an establishment is permitted to reopen. DBR may be contacted via the online form at https://dbr.ri.gov/questioncomplaints/ or at 401.889.5550.
- Follow other setting-specific guidance where appropriate:
  - If establishments have food and beverage operations, these operations are subject to the requirements and recommendations described in the State’s guidance for restaurants.
  - If establishments have retail operations, these operations are subject to the requirements and recommendations described in the State’s guidance for non-essential retailers.

South Carolina
Guidelines for Re-opening Movie Theaters

The purpose of these guidelines is to allow the public to enjoy movie theaters while providing standards that encourage public health and safety. As with all other matters concerning COVID19, the responsibility of slowing or stopping the advance of this disease is a responsibility shared by all, including facility owners, staff and patrons.

These guidelines were developed based upon social conditions and other information concerning COVID-19 as of May 29, 2020. The health and safety measures outlined in this plan were formed utilizing CDC and SCDHEC recommendations at this time. It is recognized, however, that the information and circumstances concerning COVID-19 remains fluid and variable. Therefore, these guidelines are subject to change in correspondence with new knowledge of COVID-19 or changing social conditions. The foundation guideline for businesses and employers remains the Centers for Disease Control and Prevention (CDC)’s Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease 2019 (COVID-19)

GENERAL NOTE: Until further notice, the maximum occupancy of any indoor facility is limited to no more than 50% of the occupant load as determined by the Fire Marshal. The 50% maximum
occupancy limit for theaters applies to each individual screening room. For example, if a movie theater has two screening rooms and each room has 100 seats, then each room’s maximum occupancy limit is 50 persons.

In general, it is recommended that movie theaters develop social distancing plans and modified operational protocols, as well as consistent sanitizing procedures, in order to provide a reasonably safe and comfortable environment for both staff and patrons. Below is a list of recommended activities specifically created for movie theater facilities as they prepare to reopen for business.

SOCIAL DISTANCING

- Six-foot spacing markers should be used for all queuing areas or waiting lines in common areas (e.g., concessions, entrance gate, restrooms, etc.).
- Cashless transactions, such as pre-ordering tickets and concessions, should be encouraged.

SANITATION

- Commonly used surfaces, such as doors, handrails, etc., should be cleaned and disinfected frequently.
- Restrooms should be cleaned and disinfected on a regular and frequent basis. Restrooms must provide soap and hot water and/or hand sanitizer containing at least 60% alcohol.
- Theaters should be cleaned and disinfected on a regular basis, with extra attention paid to armrests and cup holders.

SIGNAGE/COMMUNICATION

- Posters, signs or other visual communication tools should be displayed throughout the facility to remind patrons of social distancing requirements and other steps to prevent the spread of COVID-19. This should include signs for non-English speakers, as needed.
- Compliance with social distancing should be encouraged through periodic announcements or audio recordings.
- Where feasible, require staff who interact directly with patrons to wear face masks or cloth face coverings. Patrons should be encouraged to wear cloth face coverings. Note: People should not wear cloth face coverings if they are under the age of two, have trouble breathing or any inability to tolerate wearing it, or if they are unable to remove it without assistance. Gloves should be worn by staff as appropriate for serving concessions and for cleaning.

CONCESSIONS

- Concessions areas must comply with all SCDHEC standards and additional protocols as required by the State. It is highly recommended that concession areas follow the State’s applicable recommendations for re-opening and operating restaurants.
SEATING
- Patrons must adhere to six-foot social distancing requirements for anyone not in the same party. Seating assignments or arrangements should be made to allow for proper social distancing.

SHOW TIME SCHEDULES
- Theater show time schedules should be modified to account for reduced capacities. Schedules must include adequate buffer times between show times to allow patrons to enter and exit the screening room with limited interaction.
- It is recommended to develop schedules that allow sufficient time between show times for seats and other surfaces in the screening room to be cleaned and disinfected as needed.
- Consider one-way entrance to and exit from each screen room.

ENTRANCE/EXIT PROCEDURES
- Where possible, provide separate and clearly marked points of entry and exit for patrons.
- Entrance areas should be marked to follow social distancing guidelines allowing 6-foot space between parties. Staff should assist with crowd control by reminding patrons to maintain social distancing when queuing at the ticket counter, concession counter or other common areas.
- Individuals should not be allowed to congregate in common areas or parking lots.

STAFF SAFETY
- If possible, facilities may utilize any of the COVID-19 screening methods recommended by the CDC.
- Staff must conduct daily symptom assessments (self-evaluation). Staff should not enter the facility if they have been sick or if they are feeling sick. Anyone who experiences symptoms associated with COVID-19 or otherwise becomes ill must be required to leave.
- Staff must follow all hygiene guidelines. Staff must wash hands for no less than 20 seconds after each restroom use and as needed throughout their shift.
- Staff must follow recommended social distance guidelines when possible, while still abiding by required safety precautions set forth by the facility.
- Staff should sanitize all multi-use and sharable equipment used to complete job duties, before and after each shift using an EPA approved chemical.

**Tennessee**
**General Guidelines for Businesses**
- Screen employees reporting to for COVID-19 symptoms by asking detailed questions or temperature checks. Direct any employee who exhibits COVID-19 symptoms to leave and seek medical care.
- Implement workplace cleaning and disinfection practices, according to CDC guidelines, with regular sanitization of high-touch surfaces at least every two hours.
• Mitigate exposure in the workplace by implementing social distancing guidelines and modify scheduling
• Plan for potential COVID-19 cases, and work with local health department officials when needed (e.g., monitor and trace COVID-19 cases, deep clean facilities)
• Update the Employee Illness Policy to include the symptoms of “COVID-19” or create a COVID-19 specific policy. All staff should sign the policy, and the policy should be posted for confirmation
• Limit self-service options (customer samples, communal packaging, food/beverages, etc.)
• Post extensive signage on health policies, including the following documents, in the workplace to help educate building occupants on COVID-19 best practices

Attractions & Large Venues Guidelines
Safeguarding Guidance
In addition to strict adherence with CDC guidelines, the State recommends all large group attractions implement an assortment of measures to protect consumers and employees, including:

Employee Protection
• Daily screen all staff reporting to work for COVID-19 symptoms with the following questions:
  o Have you been in close contact with a confirmed case of COVID-19 within the past 14 days?
  o Are you experiencing a cough, shortness of breath or sore throat?
  o Have you had a fever in the last 48 hours?
  o Have you had new loss of taste or smell?
  o Have you had vomiting or diarrhea in the last 24 hours?
• Temperature screening staff:
  o Best practice: employers/operators to take staff temperatures on-site with a no-touch thermometer each day upon arrival at work
  o Minimum: temperatures can be taken before arriving. Normal temperature should not exceed 100.4 degrees Fahrenheit
• Direct any staff who exhibits COVID-19 symptoms (i.e., answers “yes” to any of the screening questions or who is running a fever) to leave the premises immediately and seek medical care and/or COVID-19 testing, per Tennessee Department of Health and CDC guidelines. Employers should maintain the confidentiality of employee health information.
• All staff should stay home when feeling ill, when exposed to COVID-19 (e.g., positive household member case), or if diagnosed with a confirmed case of COVID-19. Staff who are particularly vulnerable to COVID-19 according to the CDC (e.g., due to age or underlying conditions) are encouraged to stay home
• Staff should wear cloth face coverings (not an N-95 or medical mask, which should be reserved for healthcare workers) while at work and in public to help protect against the spread of the virus
• For activities requiring close contact between staff with customers (e.g., physically checking customer safety restraints on a ride, etc.), have staff wear PPE such as masks, avoid face-to-face contact with riders, minimize physical contact with riders, and wash their hands often
• Employers should provide training to staff on mitigation and safeguards, including social distancing protocol for interacting with customers
• Provide sanitizing stations in staff areas such as a wash station with soap and running water and/or hand sanitizer
• Practice recommended social distancing to the greatest extent possible—“Further is safer”
• Stagger shifts, breaks, and meals, in compliance with wage and hour laws and regulations to promote social distancing
• Allow employees not providing in-person support to work from home as much as possible
• Staff should increase hygiene practices—wash hands more frequently, avoid touching face, practice good respiratory etiquette when coughing or sneezing
• Covered employers and employees should be aware of the provisions of the federal Families First Coronavirus Response Act, which allows for paid sick leave or expanded family and medical leave for specified reasons, such as for self-quarantining or seeking a medical diagnosis for COVID-19 symptoms
• Restrict access to confined areas (field office, control room, etc.) to only essential staff
• When third parties must be on-site (e.g., deliveries), adopt screening measures and/or protocols to reduce contact between employees and third parties with appropriate social distancing precautions and use of personal protective equipment
• Post extensive signage on health policies, including the following documents, in the workplace to help educate building occupants on COVID-19 best practices:
  o CDC guidance to stop the spread of germs
  o CDC guidance on COVID-19 symptoms

Consumer Protection
• Screen customers/visitors for illness upon their entry into the venue or attraction:
  o Best practice: Temperature checks and symptom screening questions (see below) asked of every customer. Customers with temperatures above 100.4 degrees Fahrenheit should not be permitted on premise.
  o Minimum: Post signage listing symptom questions and/or conduct direct screening of customers regarding COVID-19 symptoms
    ▪ Have you been in close contact with a confirmed case of COVID-19 in the last 14 days?
    ▪ Are you experiencing a cough, shortness of breath, or sore throat?
    ▪ Have you had a fever in the last 48 hours?
• Strongly encourage (or at attraction’s discretion, require) guests to wear cloth face coverings according to CDC guidance
• Avoid combining persons or small groups with other non-household or non-associated persons or small groups within 6 feet of one another. For some indoor venues, this could mean maximum capacity is below 50% due to closed rows or seats to maintain 6 feet of distance
  o For example, applicable governor’s executive orders and/or local orders in six counties with a locally run county health department may permit multiple separate small groups to sit in an area and watch an event, but only if the separate groups maintain at least six (6) feet of separation from one another, rather than all attendees sitting together without adequate separation. Maintaining such separation may place limits on overall venue capacity. Venues should be mindful of applicable orders regarding maximum size for separate groups to ensure that their operations facilitate compliance with them.
• Limit the number of guests inside an attraction at a given time, excluding employees and representatives of third-party delivery companies, to 50 percent or less of venue occupancy based on Tennessee’s Building and Fire Code in order to promote appropriate social distancing. Consider a limited number of tickets per day and utilize timed entries. Limit audience size for a
performance. Large gatherings offer more opportunities for person-to-person contact and therefore pose greater risk of COVID-19 transmission

- Elevator use should be limited to 4 individuals at a time in order to support distancing standards, except if a larger group is from the same household or acquaintance group
- Minors must have direct parental supervision and are encouraged to follow social distancing guidelines
- Encourage visitors to avoid water fountains. Consider alternatives to offer drinking water (e.g., single-serve options, bottled water) or encourage customers to bring their own water
- Recommend that persons more vulnerable or at-risk for COVID-19 as identified by the CDC—including those who are over the age of 65 or those who have severe underlying medical conditions—take extra precaution or refrain from visiting the attraction

Business Process Adaptation

- Plan for potential COVID-19 cases, and work with local health department officials when needed (e.g., monitor and trace COVID-19 cases, deep clean facilities)
- Establish health/safety protocol for the venue should a customer or employee fall ill while at the attraction and not be able to immediately leave the facility. Immediate isolation the ill person and have the person wear a mask.
- Consider establishing a “guest flow” plan, including managing queues and making walkways or stairways one-way or clearly divided for bi-directional travel. Include appropriate directional signs/markers. Address high-traffic intersections to maximize physical distance between persons
- Limit the duration of indoor activities or performances, as prolonged visits within a confined space may increase risk of exposure
- Implement social distancing “reminder” signs, floor decals or ground markings, or video/audio announcements prior to reopening
- Temporarily close areas of the attraction not conducive to social distancing, as density of people within a confined area increases opportunity for virus transmission
- Promote social distancing in seating areas by spacing out tables or eliminating or closing a portion of the tables. Sanitize common seating areas and frequently-touched surfaces throughout the day, following a consistent schedule (recommended at least every two hours)
- Use barriers (“sneeze guards”) at ticket windows and point of sale stations; clean such barriers regularly (every two hours and when visibly dirty). Encourage advance ticket or other purchases where possible
- Use separate designated entrance and exit points to the attraction or locations within the attraction to manage customer ingress and egress (while maintaining appropriate availability of emergency/fire exits), when possible. If lines form or are anticipated, ensure 6 or more feet of separation between persons or groups by using ground markings
- Hand sanitizer should be made widely available for guests to use
- Implement workplace cleaning and disinfection practices, according to CDC guidelines, with regular sanitization schedule of high-touch surfaces at frequent intervals
- Adjust routine building and attraction checklists to include appropriate sanitization procedures as recommended herein or by the CDC
- Sanitize high-contact surfaces and shared equipment such as mini-golf clubs, harnesses, helmets, lap bars, etc. after each use
- For venues operating parking lot trams, use modified seating arrangements to allow for appropriate social distancing; regularly sanitize seats
• Limit self-service food and beverage options (food samples, communal packaging, food/beverages, etc.)
• Designate staff to be tasked with implementing heightened hygiene and disinfection practices
• Utilize cashless or contactless payment methods where possible (e.g., advance purchase online or by phone, or no-sign credit card payment)
• Consider refund, exchange, and event cancelation or postponement policies, in anticipation that ill persons will be unable to attend or if local health conditions change in your community
• Where possible, maintain visitor/customer contact information for up to 30 days in order to assist public health officials in the event necessary
• Attractions that include food service or concession operations, retail operations, and/or water/swimming operations should also adhere to the general provisions for those specific industries as outlined in the Tennessee Pledge, available at:
  o Tennessee Pledge Restaurant Guidelines
  o Tennessee Pledge Retail Guidelines
• Refer to CDC guidance for mass gatherings or large community events

Texas
June 3 Revised Guidelines for Movie Theaters

Movie theaters may operate up to 50% of the total listed occupancy of any individual theater for any screening. The movie theater’s employees and contractors are not counted towards the 50% occupancy limitation.

The following are the minimum recommended health protocols for all movie theaters choosing to operate in Texas. Movie theaters may adopt additional protocols consistent with their specific needs and circumstances to help protect the health and safety of all employees, contractors, and customers.

The virus that causes COVID-19 can be spread to others by infected persons who have few or no symptoms. Even if an infected person is only mildly ill, the people they spread it to may become seriously ill or even die, especially if that person is 65 or older with pre-existing health conditions that place them at higher risk. Because of the hidden nature of this threat, everyone should rigorously follow the practices specified in these protocols, all of which facilitate a safe and measured reopening of Texas. The virus that causes COVID-19 is still circulating in our communities. We should continue to observe practices that protect everyone, including those who are most vulnerable.

Please note, public health guidance cannot anticipate every unique situation. Movie theaters should stay informed and take actions based on common sense and wise judgment that will protect health and support economic revitalization. Movie theaters should also be mindful of federal and state employment and disability laws, workplace safety standards, and accessibility standards to address the needs of both workers and customers.

Health protocols for serving your customers:
• Movie theaters are encouraged to utilize remote ticketing options to help manage capacity limitations.
• Ensure proper spacing between patrons in the movie theater:
- For movie theaters that configure seating arrangements which are not in rows, ensure at least 6 feet of separation between other groups. No tables of more than 10 people.
- For movie theaters that configure seating arrangements in rows, maintain at least two empty seats (or six feet separation) between groups in any row, except as follows:
  - Two or more members of the same household can sit adjacent to one another, with two seats (or six feet separation) empty on either side.
  - Two individuals who are not members of the same household but who are attending together can sit adjacent to one another, with two seats (or six feet separation) empty on either side.
  - Alternate rows between patrons (every other row left empty), as appropriate.
- Any other method to provide at least six feet of separation between groups of up to 10 individuals who attend the movie theater together.
- Disinfect seats and frequently touched areas between screenings.
- For movie theaters providing food service to patrons:
  - Do not leave condiments, silverware, flatware, glassware, or other traditional table top items on an unoccupied table.
  - Provide condiments only upon request, and in single use (non-reusable) portions.
  - Clean and disinfect the area used for dining (table, etc.) after each group of customers depart the theater.
  - Use disposable menus (new for each patron).
  - If the theater allows customers to write down their food orders inside the theater, provide take-home pencils and notepads that cannot be used by other customers.
  - Have wait staff sanitize or wash hands between interactions with customers.
- Movie theaters with counter food service for patrons:
  - Provide condiments or flatware only in single use, individually-wrapped items, and provide condiments only upon request.
  - Have employees and contractors follow proper food-handling protocols.
  - Disinfect any items that come into contact with customers.
  - Contactless payment is encouraged. Where not available, contact should be minimized.

Health protocols for your theater employees and contractors:
- Train all employees and contractors on appropriate cleaning and disinfection, hand hygiene, and respiratory etiquette.
- Screen employees and contractors before coming into the movie theater:
  - Send home any employee or contractor who has any of the following new or worsening signs or symptoms of possible COVID-19:
    - Cough
    - Shortness of breath or difficulty breathing
    - Chills
    - Repeated shaking with chills
    - Muscle pain
    - Headache
    - Sore throat
    - Loss of taste or smell
- Diarrhea
- Feeling feverish or a measured temperature greater than or equal to 100.0 degrees Fahrenheit
- Known close contact with a person who is lab confirmed to have COVID-19
  - Do not allow employees or contractors with new or worsening signs or symptoms listed above to return to work until:
    - In the case of an employee or contractor who was diagnosed with COVID-19, the individual may return to work when all three of the following criteria are met: at least 3 days (72 hours) have passed since recovery (resolution of fever without the use of fever-reducing medications); and the individual has improvement in symptoms (e.g., cough, shortness of breath); and at least 10 days have passed since symptoms first appeared; or
    - In the case of an employee or contractor who has symptoms that could be COVID-19 and does not get evaluated by a medical professional or tested for COVID-19, the individual is assumed to have COVID-19, and the individual may not return to work until the individual has completed the same three-step criteria listed above; or
    - If the employee or contractor has symptoms that could be COVID-19 and wants to return to work before completing the above self-isolation period, the individual must obtain a medical professional’s note clearing the individual for return based on an alternative diagnosis.
  - Do not allow an employee or contractor with known close contact to a person who is lab-confirmed to have COVID-19 to return to work until the end of the 14 day self-quarantine period from the last date of exposure (with an exception granted for healthcare workers and critical infrastructure workers).
- Have employees and contractors wash or sanitize their hands upon entering the movie theater, and between interactions with customers.
- Have employees and contractors maintain at least 6 feet separation from other individuals. If such distancing is not feasible, other measures such as face covering, hand hygiene, cough etiquette, cleanliness, and sanitation should be rigorously practiced.
- If a movie theater provides a meal for employees and/or contractors, the movie theater is recommended to have the meal individually packed for each individual.
- Consistent with the actions taken by many businesses across the state, consider having all employees and contractors wear cloth face coverings (over the nose and mouth). If available, employees and contractors should consider wearing non-medical grade face masks.

Health protocols for your theater facilities:
- Regularly and frequently clean and disinfect any regularly touched surfaces, such as doorknobs, tables, chairs, and restrooms.
- Disinfect any items that come into contact with customers.
- Make hand sanitizer, disinfecting wipes, soap and water, or similar disinfectant readily available to employees, contractors, and customers.
- Consider placing readily visible signage at the movie theater to remind everyone of best hygiene practices.
- Clean and disinfect the area used for dining (table, etc.) after each group of customers depart, including the disinfecting of tables, chairs, stalls, and countertops.
For movie theaters with more than 10 employees and/or contractors present at one time, consider having an individual wholly or partially dedicated to ensuring the health protocols adopted by the movie theater are being successfully implemented and followed.

If you have video game equipment or other interactive amusements:
- Assign at least one employee or contractor full time to disinfect the video games and other interactive amusements. Continuous disinfecting is needed to protect customers.
- Disinfect all gaming equipment before and after customer use.
- Provide equipment disinfecting products throughout facility for use on equipment.
- Ensure only one player can play a game at a time.
- Provide for at least 6 feet of separation between games.

Nashville
Smaller Venue – Minimal Touch Entertainment
Smaller venue, minimal-touch entertainments may continue to operate at 50% capacity or to the maximum occupancy that can maintain social distancing, whichever is less. Ancillary activities (arcades, game rooms) may resume operation.
- Sanitize all shared implements (bowling balls, golf clubs, steering wheels, etc.) between each use.
- Ancillary or participatory activities including, but not limited to, arcade games, pool, foosball, darts, laser tag, or similar activities may open and should be cleaned between each use. Cleaning supplies should be provided alongside such participatory activities for customers to use between each use.
- Guided tours may operate at 50% or less of regular capacity, provided the tour adhere to proper social distancing.
- Public programming may operate at 50% or less of regular capacity, provided the public program adhere to proper social distancing.
- No field trips or group visits shall be allowed.

Utah
Utah Leads Together 2.0
- Moderate and Low Risk Phases:
  - In-person operation of this industry is allowable with strict social-distancing requirements and increased cleaning regimen. Operational protocols in place to ensure safe distancing restrictions are met.
- “New Normal” Phase:
  - Large groups allowed. Mass gatherings follow proper safety procedures & precautions for monitoring symptoms.

Utah Phased Health Guidelines V4.1
Events, Cultural Arts & Entertainment (including Sporting Events, Concerts, Rodeos, Convention Centers, Theatres, Museums, Zoos, Aquariums, Aviaries, Botanical Gardens, Libraries, Indoor Arenas)

High Risk
In-person operation of this industry is allowable under increased cleaning regimen and operational protocols in place to ensure safe distancing restrictions are met.
Follow all employer guidelines outlined on page 7
- Spectators encouraged to attend remotely
- A 10-foot distance must be maintained between individual household groups at all times while seated
- For reserved-seating facilities, facility capacity is dependent on ability to block reserved seats (demonstrated on digital seat map) to ensure safe radius
- Set an established window time for high-risk groups to come in without pressure from crowds and/or separate entrances and queues
- Limit the number of people in a confined area to enable adequate distancing at all times
- Maintain signage to remind and help individuals stand at least 6 feet apart when in common areas or while visiting exhibits (e.g. museums, zoos, aquariums, aviaries, botanical gardens)
- Congregating at any point is not allowed
- Encourage contactless payment; disinfect between transactions and comply with other retail recommendations
- Participants (e.g., players, performers, actors) in events should have their symptoms checked
- Electronic tickets and playbills encouraged in place of paper

Moderate Risk
In-person operation of this industry is allowable under increased cleaning regimen and operational protocols in place to ensure safe distancing restrictions are met
- Follow all employer guidelines outlined on page 7
- A 6-foot distance must be maintained between each household groups at all times while seated
- For reserved-seating facilities, facility capacity is dependent on ability to block reserved seats (demonstrated on digital seat map) to ensure safe radius
- Set an established window time for high-risk groups to come in without pressure from crowds and/or separate entrances and queues
- Limit the number of people in a confined area to enable adequate distancing at all times
- Maintain signage to remind and help individuals stand at least 6 feet apart when in common areas or while visiting exhibits (e.g. museums, zoos, aquariums, aviaries, botanical gardens)
- Congregating at any point is not allowed
- Encourage contactless payment; disinfect between transactions at facility stores/gift shops and comply with other retail recommendations
- Participants (e.g., players, performers, actors) in events should have their symptoms checked
- Electronic tickets and playbills encouraged in place of paper
- Concessions:
  - Serving and seating protocols consistent with restaurant guidance
  - Maintain 6-foot distancing for all lines
  - Encourage contactless payment
  - To the extent reasonable, serve grab-and-go food items
  - Any concessions/restaurant seating is compliant with restaurant dine-in recommendations

Low Risk
In-person operation of this industry is allowable under increased cleaning regimen and operational protocols in place to ensure safe distancing restrictions are met
Follow all employer guidelines outlined on page 7  
A 6-foot distance must be maintained between each household group at all times while seated  
For reserved-seating facilities, facility capacity is dependent on ability to block reserved seats (demonstrated on digital seat map) to ensure safe radius  
Set an established window time for high-risk groups to come in without pressure from crowds and/or separate entrances and queues  
Limit the number of people in a confined area to enable adequate distancing at all times  
Maintain signage to remind and help individuals stand at least 6 feet apart when in common areas or while visiting exhibits (e.g. museums, zoos, aquariums, aviaries, botanical gardens)  
Distribution of promotional items, candy, food items, etc. during parades or spectator sporting events must be distributed in a manner that does not promote congregating  
Congregating at any point is not allowed  
Encourage contactless payment; disinfect between transactions at facility stores/gift shops and comply with other retail recommendations  
Participants (e.g., players, performers, actors) in events should have their symptoms checked  
Electronic tickets and playbills encouraged in place of paper  
Concessions:  
  o Serving and seating protocols consistent with restaurant guidance  
  o Maintain 6-foot distancing for all lines  
  o Encourage contactless payment  
  o To the extent reasonable, serve grab-and-go food items  
  o Any concessions/restaurant seating is compliant with restaurant dine-in recommendations  

New Normal Risk  
In-person operation of this this industry is allowable for large groups. Mass gatherings follow proper safety procedures and precautions for monitoring symptoms  

Vermont  
New Work Safe Additions to the Be Smart, Stay Safe Order  

8.3 Indoor Arts, Culture and Entertainment (Effective 6/1)  
- Libraries, galleries, museums, theaters and other indoor arts, culture and entertainment organizations may allow 50 percent of fire occupancy or 1 person per 100 square feet, with a maximum of 75 people indoors and 150 people outdoors. Posting templates are available at accd.vermont.gov.  
- Cashless/touch-less transactions are strongly preferred.  
- Curbside pickup remains the preferred method of operation. When possible, organizations should take steps to schedule or stage customer visits, such as waiting in cars or outside, to ensure lower contact operations.  
- Organizations should close or remove high touch entertainment features, including arcades and playgrounds.  

Virginia  
Phase 3 Industry Specific Guidance
Phase 3: Establishments must either implement the following mandatory requirements or remain closed.

Mandatory Requirements:

Businesses must strictly adhere to the physical distancing guidelines, enhanced cleaning and disinfection practices, and enhanced workplace safety practices provided in the “Guidelines for All Business Sectors” document. They must also adhere to the following additional requirements:

- Post signage at the entrance that states that no one with a fever or symptoms of COVID-19, or known exposure to a COVID-19 case in their prior 14 days, is permitted in the establishment.
- Post signage to provide public health reminders regarding physical distancing, gatherings, options for high risk individuals, and staying home if sick (samples at bottom of this document).
- Occupancy cannot exceed 50% of the lowest occupancy load on the certificate of occupancy, if applicable, or 1000 patrons. All private bookings are limited to no more than 250 people.
- Ten feet of physical distance must be maintained between all performers, participants, and patrons who are not members of the same household.
- All shared items must be cleaned and disinfected between uses.
- Remove or deactivate all shared objects and interactive exhibits/events to discourage congregating and reduce contact with high-touch surfaces.
- Outdoor queue lines should follow physical distancing guidelines, allowing for six feet of separation between persons who are not members of the same household.
- Create a guest flow plan of modified queue lines to and within the facility. Determine areas likely to become bottlenecks or pinch points and adjust guest flow accordingly.
- Install visible markers for queue lines that separate people by six feet of physical distance. Sample markers are available in the VDH Business Toolkit.
- Create and display physical distancing communication tools, including static signs, kiosks, audio announcements, or video announcements. Signage should include the requirement to wear face coverings at all times and to maintain six feet of physical distance between people who do not reside in the same household. Sample signage is available in the VDH Business Toolkit.
- Reconfigure seating areas to allow six feet of physical distance between individuals by eliminating and closing select tables or seating areas, or by spreading them out to allow for adequate spacing.
- Ensure facility exits are configured to reduce the occurrence of bottlenecks and large gatherings.
- Where possible, install sneeze guards in front of commonly used point-of-sale or guest service stations.
- On site retail, recreation and fitness, cabins, and food establishments must follow the requirements and guidelines specific to those establishments.
- Employees working in customer-facing areas are required to wear face coverings over their nose and mouth, such as using CDC Use of Cloth Face Coverings guidance.
- Provide hand washing or sanitizing stations for guests and employees.

Best Practices:
In addition to the requirements provided above, establishments are encouraged to utilize the following best practices to the extent they are feasible:
• Practice routine cleaning and disinfection of high contact areas and hard surfaces, including check out stations and payment pads, store entrance push/pull pads, door knobs/handles, dining tables/chairs, light switches, handrails, restrooms, guest lockers, floors, and equipment. Follow CDC Reopening Guidance for Cleaning and Disinfection and use an EPA-approved disinfectant to clean. For high contact areas (e.g., in both public and staff areas), routinely disinfect surfaces at least every 2 hours. Certain surfaces and objects in public spaces, such as point of sale keypads, should be cleaned and disinfected before each use.
• Sanitizing wipes should be made available throughout the facility for guests to use on high-touch surfaces.
• Determine appropriate guest capacity levels for each facility to ensure compliance with physical distancing requirements, taking into account facility size, layout, and operational needs.
• Employers should remain cognizant of the potential for outdoor staff to experience overheating or breathing difficulties caused by using facial coverings. When developing staff schedules, implement additional short breaks to increase the frequency with which staff can cool off indoors.

Washington
Phase 3 Safe Start Plan Template
Each business or entity operating in Phase 3 of Safe Start Washington, must develop a written Safety Plan outlining how its workplace will prevent the spread of COVID-19 that is at least as protective as the requirements from the Department of Labor & Industry found here. A business may fill out this template to fulfill the requirement, or may develop its own Safety Plan. This plan does not need to be submitted to a state agency or County Public Health Department for approval but must be retained on the premises of the business and must be made available to the Washington State regulatory agencies or local health or safety authorities in the event of an inspection.

Businesses are still required to follow the State’s industry-specific guidance, if issued for your specific industry. For a list of regions and sectors that are authorized to re-open, as well as detailed guidance for each sector, please see Safe Start Washington — Phased Reopening County-by-County.

I. PEOPLE
A. Physical Distancing. To ensure employees comply with physical distancing requirements, you agree that you will do the following:
• Maintain minimum six-foot separation between all employees (and customers) in all interactions at all times. When strict physical distancing is not feasible for a specific task, other prevention measures are required, such as use of barriers, minimizing staff or customers in narrow or enclosed areas, and staggering breaks and work shift starts.
• Tightly enclosed spaces or small rooms will be occupied by only one individual at a time, unless all occupants are wearing cloth face coverings, masks or respirators. If occupied by more than one person, will keep occupancy under 50% of maximum capacity
Post social distancing markers using tape or signs that denote 6 ft. of spacing in commonly used and other applicable areas on the site (e.g. clock in/out stations, health screening stations)

Limit in-person gatherings as much as possible and use tele- or video-conferencing whenever possible.

Essential in-person gatherings (e.g. meetings) should be held in open, well-ventilated spaces with appropriate social distancing among participants.

Establish designated areas for pick-ups and deliveries, limiting contact to the extent possible.

II. PLACES

A. Protective Equipment. To ensure employees comply with personal protective equipment requirements, you agree that you will do the following:

- Provide (at no cost to employees) and require the wearing of personal protective equipment (PPE), such as gloves, goggles, face shields and facemasks as appropriate or required for the work activity being performed. Cloth face coverings must be worn by every employee not working alone on the job site unless their exposure dictates a higher level of protection under L&I safety and health rules and guidance. Refer to Washington Coronavirus Hazard Considerations for Employers (except COVID-19 care in hospitals and clinics) Face Coverings, Masks, and Respirator Choices for additional details. Cloth face coverings are described in the Department of Health guidance.

- Beginning June 8, all employees will be required to wear a cloth facial covering, with the following exceptions: when working alone in an office, vehicle, or at a job site; if the individual is deaf or hard of hearing, or is communicating with someone who relies on language cues such as facial markers and expression and mouth movements as a part of communication; if the individual has a medical condition or disability that makes wearing a facial covering inappropriate; or when the job has no in-person interaction. Employers must provide cloth facial coverings to employees, unless their exposure dictates a higher level of protection under the Department of Labor and Industries’ safety and health rules and guidance. Refer to Coronavirus Facial Covering and Mask Requirements for additional details. Employees may choose to wear their own coverings at work, provided it meets the minimum requirements.

- Post a sign strongly encouraging customers to wear cloth facial coverings, and prominently display it at the entrance to the business so that it is immediately noticeable to all customers entering the store. Employers are encouraged to require customers to wear cloth facial coverings, in order to protect their employees. Face coverings must be cleaned or replaced after use or when damaged or soiled, may not be shared, and should be properly stored or discarded.

- Limit the sharing of objects and discourage touching of shared surfaces; or, when in contact with shared objects or frequently touched areas, wear gloves (trade-appropriate or medical); or, sanitize or wash hands before and after contact.
B. Hygiene and Cleaning. To ensure employees comply with hygiene and cleaning requirements, you agree that you will do the following:

- Establish an increased frequency housekeeping schedule that includes frequent cleaning and sanitizing with a particular emphasis on commonly touched surfaces. Adhere to hygiene and sanitation requirements from the Centers for Disease Control and Prevention (CDC) and Department of Health (DOH).
- Ensure frequent and adequate hand washing with adequate maintenance of supplies. Use disposable gloves where safe and applicable to prevent virus transmission on tools or other items that are shared.
- Conduct regular cleaning and disinfection at least after every shift, daily, or more frequently as needed, and frequent cleaning and disinfection of shared objects (e.g., tools, machinery) and surfaces, as well as high transit areas, such as restrooms and common areas, must be completed.

C. Communication. To ensure the business and its employees comply with communication requirements, you agree that you will do the following:

- Educate workers in the language they understand best about coronavirus and how to prevent transmission, and the employer’s COVID-19 policies. Post signage throughout the site to remind personnel to adhere to proper hygiene, social distancing rules, appropriate use of PPE, and cleaning and disinfecting protocols.
- Establish a communication plan for employees, visitors, and customers with a consistent means to provide updated information.
- Maintain a continuous log of every person, including workers and visitors, who may have close contact with other individuals at the work site or area; excluding deliveries that are performed with appropriate PPE or through contactless means; excluding customers, who may be encouraged to provide contact information to be logged but are not mandated to do so.
- If a worker tests positive for COVID-19, employer must immediately notify state and local health departments and cooperate with contact tracing efforts.

III. PROCESS
A. Screening. To ensure the business and its employees comply with protective equipment requirements, you agree that you will do the following:

- Screen employees for signs/symptoms of COVID-19 at the start of their shift. Make sure sick employees stay home or immediately go home if they feel or appear sick. Cordon off any areas where an employee with probable or confirmed COVID-19 illness worked, touched surfaces, etc. until the area and equipment is cleaned and sanitized. Follow the cleaning guidelines set by the Centers for Disease Control to deep clean and sanitize.

B. Disinfection of contaminated areas. To ensure the business and its employees comply with disinfection requirements, you agree that you will do the following:

- Have a plan for cleaning, disinfection, and contact tracing in the event of a positive case.
West Virginia

Guidance for West Virginia Drive-In Movie Theaters

In preparing a drive-in movie theater to resume operations, an owner/operator should consider adopting rules and regulations to protect their employees and customers. Movie theaters that have not historically operated as drive-in theaters may operate as drive-in theaters to the extent they are able to, and desire to, do so. Owners/operators should consider the guidance issued for small businesses and for outdoor dining to the extent applicable for a particular drive-in movie theater’s operations, as well as the following guidelines to help protect their employees, customers, and the citizens of the State of West Virginia:

- **Distance:** Update plans to maintain at least six (6) feet of separation between vehicles and require customers to remain in their vehicles unless visiting a restroom or obtaining food and/or beverage (if delivery of food and/or beverage is not feasible). Clear paths must be designated to allow customers to enter and exit the restroom and to obtain food and/or beverage without breaking social-distancing requirements.

- **Ticketing:** Customers should be encouraged to purchase tickets in advance, by methods other than cash if possible.

- **Limited Food and/or Beverage Service:** Do not allow customers to congregate outside of their vehicles when obtaining food and/or beverages. To the greatest extent practicable, food and/or beverages should be delivered to a customer’s vehicle. Where delivery is not feasible, design a process to ensure customer separation while picking up their orders to be taken back to their vehicle for consumption. Such process can include ground markings, distancing, or waiting in cars.

- **Theater Operation and Limited Food and/or Beverage Service Only:** Limit activity to outdoor theater operations or deliver or pickup of food and/or beverages to be taken back to one’s vehicle for consumption.

- **Monitor Employees:** Screen and continue to monitor all employees reporting to work daily for COVID-19 symptoms with the following questions, and report any positive cases to the local health department, instructing such employee not to return to work but to seek medical help:
  - Have you been in close contact with a confirmed case of COVID-19?
  - Are you experiencing a cough, shortness of breath, or sore throat?
  - Have you had a fever in the last 48 hours?
  - Have you had new loss of taste or smell?
  - Have you had vomiting or diarrhea in the last 24 hours?

- **Training:** Train all employees on the importance and expectation of increased frequency of handwashing, the use of hand sanitizers with at least 60% alcohol, and provide clear instruction to avoid touching hands to face.

- **Cleaning and Sanitization:** Implement heightened cleaning and disinfection practices, according to CDC guidelines, with regular sanitization of common surfaces at least every two hours.

- **Restroom Cleaning:** Clean and sanitize restrooms regularly, check restrooms based on the frequency of use, and ensure adequate supply of soap and paper towels at all times.

- **PPE:** Require employees to wear PPE as and when appropriate, with special considerations for those employees that come into contact with the general public.

- **At-Risk Individuals:** Consider special accommodations for employees that are members of a vulnerable population, like senior citizens or immunocompromised people.
• Touch Points: Point of sale equipment should be frequently cleaned and sanitized, as should all common surfaces. Encourage customers to make non-cash payments.

• Signage: Post extensive signage on health policies, including the following documents in the workplace to help educate all on COVID-19 best practices:
  o CDC: Stop the Spread of Germs Have you had new loss of taste or smell?
  o CDC: COVID-19 Symptoms

Safety Guidance for Indoor Movie Theaters

OPERATIONAL RESTRICTIONS/REQUIREMENTS

• Plan: Develop and implement appropriate policies, in accordance with federal, state, and local regulations and guidance, and informed by industry best practices:
  o Prepare the building for reopening;
  o Prepare your employees for their return to work;
  o Create a social distancing plan to manage and reduce excessive contact and interaction;
  o Create a plan for personal protective equipment;
  o Reduce touch points to the maximum extent possible;
  o Increase cleaning frequency and the availability of hand sanitizer, disinfectant wipes, and other DIY cleaning products to ensure touch points and common elements are properly sanitized between each use;
  o Establish an open line of communication with employees regarding safety.

• Occupancy:
  o Option 1: [Limit facility occupancy to a maximum of 50 percent of capacity as dictated by seating capacity.]
  o Option 2: [Limit facility occupancy to a maximum capacity that will allow for proper social distancing to be achieved between patrons who do not reside together.]

• Social Distancing: Implement strict social distancing guidelines of at least six feet between all individuals who do not reside together, modify scheduling to reduce unnecessary interactions to the greatest extent possible, adjust layout and close or restrict seating to maintain at least six feet of distance between customers (e.g., close every other row, use assigned seating, use an usher to seat groups as they enter the theater and ensure proper distancing is maintained).

• Ticketing: Customers should be encouraged to purchase tickets in advance, by methods other than cash if possible. Where customers do use ticket counters, such common surfaces and touchpoints must be cleaned frequently.

• Customer Traffic: Clear paths should be designated to allow customers to enter and exit theaters to access the restroom and to obtain food and/or beverage without breaking social-distancing requirements.

• PPE: Encourage all employees and patrons to wear appropriate personal protective equipment (PPE), including appropriate face coverings to the greatest extent possible.
• Cleaning: Ensure that staffing and supplies available for such facilities are sufficient to enable enhanced sanitization and cleaning measures in accordance with appropriate CDC guidelines.
• Common Elements and Touchpoints: All common touchpoints, point of sale equipment, doorknobs, light switches, and buttons should be cleaned and sanitized between each use or touch.
• Limitations on Facilities: The following should remain closed or limited to the maximum extent possible:
  o Install physical barriers (for example, plexiglass shields) and visual cues (for example, tape on the floors and walkways) and signs to ensure that staff and patrons stay at least six feet apart from those they don’t reside with
  o Any food service should be run in accordance with current orders and guidelines for restaurants and/or bars, found at governor.wv.gov.
  o Restroom facilities should limit the number of users at any one time based on the facility size and current social distancing guidelines and such facilities should be regularly cleaned/sanitized per CDC recommended protocols.
  o Water fountains, common areas, break rooms, ticket counters, and other areas in which patrons or employees may congregate should be limited to the greatest extent possible, and where such are not closed off, must be cleaned/sanitized frequently
• Payments: Encourage customers to make non-cash payments.
• Plan: Plan for potential COVID-19 cases and work with local health department officials when needed (i.e., monitor and trace COVID-19 cases, deep-clean facilities).
• Signage: Post extensive signage on health policies, including the following documents in the workplace to help educate all on COVID-19 best practices:
  o CDC: Stop the Spread of Germs
  o CDC: COVID-19 Symptoms

CUSTOMER PROTECTION
• Customer screening: Screen patrons for illness prior to entry:
  o Temperature checks
  o Have you been in close contact with a confirmed case of COVID-19?
  o Are you experiencing a cough, shortness of breath, or sore throat?
  o Have you had a fever in the last 48 hours?
  o Have you had new loss of taste or smell?
  o Have you had vomiting or diarrhea in the last 24 hours?
• PPE: All patrons should be required to wear appropriate personal protective equipment at all times, including appropriate facial coverings to the greatest extent possible.
• Ventilation: Keep doors and windows open where possible to improve ventilation.
• Signage: Post signs encouraging social distancing of at least six feet between individuals.
• Cleaning: Consider providing disinfecting wipes and hand sanitizer at common touch point locations, including customer’s seat location, and request that patrons assist by
cleaning/sanitizing any touchpoints or common surfaces they come in contact with, in addition to the frequent and regular cleaning to be done by employees.

EMPLOYEE PROTECTION

- **Employee screening:** Screen all employees reporting to work for COVID-19 symptoms.
  - Temperature checks.
  - Have you been in close contact with a confirmed case of COVID-19?
  - Are you experiencing a cough, shortness of breath, or sore throat?
  - Have you had a fever in the last 48 hours?
  - Have you had new loss of taste or smell?
  - Have you had vomiting or diarrhea in the last 24 hours?
- **PPE:** All staff should be encouraged to wear appropriate personal protective equipment, including face coverings to the maximum extent possible.
- **Training:** Provide training on PPE based on CDC guidelines.
- **Personal cleaning:** Provide a sanitizing station with soap and/or bottle of hand sanitizer and require regular hand washing.
- **Customer contact:** Limit customer contact to the greatest extent possible and require proper cleaning and sanitization between any necessary customer contact.
- **Distancing:** Practice recommended social distancing to the greatest extent possible.

**Wisconsin**

**Emergency Order #36 Interim Order to Turn the Dial**

Drive-in movie theaters may open, with the following restrictions:

- Drive-in theaters may not offer outdoor seating.
- Patrons may leave their vehicles to purchase or pick up food or drink from the theater or to use the restroom. Patrons must remain in their vehicles at all other times.
- Any food or drink sales must comply with Section 13.d. and 13.e. of the Safer at Home Order.
- Drive in theaters may deliver food to patrons waiting in their vehicles.
- To the extent possible, reservations and payments should be made in advance online or over the phone.

**Recommendations for Entertainment and Amusement**

Entertainment and amusement businesses face unique challenges, as successful business operations typically require daily interaction with a large number of people. The following minimum requirements apply to businesses in this category that are planning to reopen.

**Employee health and hygiene**

- Employees who have a fever or other symptoms of COVID-19 will not be allowed to work.
- Maintain an adequate supply of paper goods, soap and hand sanitizer to allow proper hand hygiene among employees and customers.
- Provide tissues for proper cough/sneeze etiquette and no-touch disposal receptacles.
- Emphasize effective hand hygiene, including washing hands with soap and water for at least 20 seconds, especially before preparing or eating food; after using the bathroom; and after blowing your nose, coughing or sneezing.
• Wear single-use disposable gloves when performing cleaning and disinfection/sanitizing duties.
• Ensure first aid and lifeguard staff have proper personal protective equipment (PPE) to wear for first aid and rescues. (Visit the American Red Cross website for advice about safer first aid, CPR and lifeguarding.)

Clean and disinfect
• Single-use gloves should be worn.
• Rides or amusements that cannot be sanitized between uses (for example, play equipment in common areas) should be closed.
• High-contact areas such as doorknobs, buttons, counters, armrests, bleachers and stair rails should be cleaned frequently, or after each user if feasible.
• Bathrooms, locker rooms and shower rooms should be cleaned and sanitized frequently.
• Sanitizing wipes should be discarded after each use or when visibly soiled. Use one wipe per item/area.
• Guest touch locations such as kiosks, interactive displays and video/arcade games should have sanitizing wipes provided nearby.
• Attractions utilizing shared equipment (e.g., controls/ handles, harnesses, helmets, shoes, balls, tables, seats) should be sanitized between uses.
• All cloth materials should be washed at the highest possible heat setting and dried thoroughly. Follow restaurant guidelines for food service areas.
• At swimming pools and waterparks, staff must monitor table and chair usage and sanitize chair and table surfaces between patrons.
• Lifeguards must not be assigned to additional duties.
• Sanitize surfaces using an U.S. Environmental Protection Agency-registered disinfectant or a bleach solution. Prepare a bleach solution by mixing:
  o 5 tablespoons (one-third of a cup) bleach per gallon of water for non-food contact surfaces.
  o 1 teaspoon bleach per gallon of water for food contact surfaces.
  o Do not mix bleach and ammonia-based chemical solutions.

Face masks and cloth face coverings
• Employers should recommend that employees wear face masks or cloth face coverings when social distancing is not feasible in the work environment. They may also recommend usage of face masks or cloth face coverings for public-facing activities.
• Ensure your employees are wearing face coverings properly. The U.S. Centers for Disease Control and Prevention (CDC) provides guidance on how to properly wear a face covering and offers tutorials for how to make one.
• If customers will not be able to stay six feet away from others, recommend that they bring their own face mask or covering. Provide face masks for customers to use at your facility if they did not bring one, and provide adequate trash receptacles for disposing of used masks. Considerations should be made for individuals who are unable or unwilling to wear a mask or cloth face cover

Business operations
• Ensure that you have an adequate supply of single-use paper towels, utensils, PPE (masks, if available and single-use gloves) and soap/sanitizer on hand to ensure employees are able to
follow best practices. Enforce use of these items when interacting with customers unless otherwise specified in the guidelines.

- Encourage staff to avoid sharing work tools and equipment (such as desks and phones) if possible. If it is necessary to share, sanitize the tool/equipment before and after each use.
- Provide employees with training on new processes and procedures.
- Consider creating alternating work teams where possible, to ensure that should some staff become infected, you will have adequate staff to maintain operations while following isolation/quarantine guidelines for any team members who worked with infected persons.

Customer health and safety

- Customer capacity should be reduced to ensure adequate social distancing if at all possible.
- Customers should be denied entry once the maximum capacity for safe social distancing has been reached. Offer to notify waiting customers via text message when space becomes available.
- Eliminate unnecessary physical contact between staff and visitors, and maintain social distancing with a six-foot distance between individuals whenever possible.
- Install stickers or arrows on the floor/ground, directing customer traffic patterns to minimize interactions, and maintain a six-foot distance between customers at queuing areas such as cashier stations or loading areas.
- For businesses that require queuing, consider using a digital tool/platform to allow guests to reserve times, and thus minimize on-site lines. Space out appointment intervals to accommodate additional cleaning and sanitizing of equipment between users.
- Consider use of physical barriers between adjacent areas such as bowling lanes, driving range tees or queuing areas.
- Amusements with seating should maintain a minimum of six feet between household groups. Non-compliant benches, booths, seats and machines should be physically marked with tape or barriers to prevent use.
- Theater seating should provide at least two empty seats between household groups. The maximum household group size allowed should be six people. Offer cashless and contactless transactions whenever possible.
- When exchanging paper and coin money, do not touch your face afterward. Ask customers to place cash on the counter rather than directly into your hand. Place money on the counter (not in hand) when providing change back to customers. Clean the counter between each customer at checkout.
- Consider adding clear plastic barrier protection at the cashier or entrance desk with a pass-through opening to exchange items as necessary. Registration and/or cashier desks must be six feet apart.
- At swimming pools and waterparks, attendants must ensure that tables and chairs maintain adequate distance and that group size does not exceed 10 people.
- Lifeguards must not be assigned to additional duties.

Additional customer protections

- Post signage at entrances to facilities letting customers know about changes to your policies and reminding individuals experiencing COVID-like symptoms to stay at home.
• Install sanitizing stations (with at least 60% alcohol if hand sanitizer is provided) at the entrance to your facility and at key locations throughout the facility where customers are likely to contact shared equipment. Encourage customers to use them.
• Remove all unnecessary touchpoints, especially those that cannot be sanitized between uses. Examples include the use of pens to sign receipts (cashless and contactless transactions are recommended), benches, interactive displays, drinking fountains, photo props or shared equipment.
• No reusable items (e.g., theater popcorn boxes, refillable drink containers) should be allowed.
• Utilize disposable instead of reusable items whenever possible.
• Provide adequate trash receptacles and increase removal frequency to accommodate additional waste.
• Continue offering virtual experiences and curbside pickup of physical goods to accommodate all customers if possible.
• Discourage customers from touching other participants’ equipment (e.g., retrieving other customer’s stray ball).
• Equipment should be secured and provided to guests upon request. No shared equipment (e.g., tubes, balls, toys) should be used.

Programmed event guidelines
• Programmed events should be limited to 10 persons at a time in any given space, expanding to 50 people in Phase 2 of the Badger Bounce Back plan.
• Where possible, event attendance should be staggered to minimize overlap and reduce density of participants.
• Consider designating alternate offerings for at-risk populations.
• Gatherings should be invitation-only or include a process to collect participant lists, in case contact tracing becomes necessary.

Wyoming
Statewide Public Health Order Continuation and Update on Public Spaces

Movie theaters, performance theaters, opera houses, concert halls, and music halls may re-open in a limited capacity, under the following restrictions to be enforced by the owner of the facility:

a) Groups of patrons seated together must be limited to 6, preferably of the same household, however, a business may make exceptions for groups greater than 6 if the group is solely comprised of members from the same household;

b) A 6-foot distance must be maintained between individual groups at all times, including in waiting areas and while seated in the facility;

c) The number of people in a confined area at any time must be limited to allow for adequate distancing between groups;

d) Close contact between members of different groups is prohibited before, during, and after each performance;

e) Signage must remind patrons to remain at least 6 feet apart from other groups of people; waiting areas must have floor markers to indicate proper spacing;

f) Staff shall perform hand hygiene between interactions with each customer or party;

g) Staff that come within 6 feet of customers or other staff shall wear a face covering;
h) Patrons should be encouraged to wear face coverings to the greatest extent practicable;

i) Employees shall be screened for symptoms of COVID-19, or exposure to an individual with COVID-19, prior to each shift; employees who are ill shall not be allowed to work; employees who have been exposed to a COVID-19 positive person within the previous 14 days shall not be allowed to work; employee logs of the screening activity must be kept and made available for inspection by the local health officer;

j) The business shall not operate without appropriate protective equipment for staff (face coverings, gloves for serving and cleaning, etc.), EPA-approved disinfectants and sanitizers, soap and other necessary cleaning supplies;

k) Hand sanitizer must be available at the entrance to the facility and immediately adjacent to the bathrooms;

l) The facility must be thoroughly cleaned and disinfected prior to and after each performance; all countertops, seating, armrests, door bandies, floors, bathrooms, and any high-touch surfaces must be cleaned and disinfected according to CDC guidelines for cleaning;

m) The business shall maintain a record of staff working hours by date and time for purposes of COVID-19 contact tracing; if such recordkeeping is done manually, sanitizing measures must be taken on the instruments used for recordkeeping in between use;

n) The business shall encourage contactless and non-signature payment; if not possible for the customer, card and payment stations must be sanitized after each use; staff shall sanitize hands between handling payment options;

o) Signage must remind customers not to enter the business if they have symptoms of COVID-19, and the signage must be displayed at the business entrance; and

p) Food service must follow the provisions for restaurants in paragraph 1 above.
### State COVID-19 Resources and Legislation: Loan Programs

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<th>State</th>
<th>Loan Programs</th>
<th>Description</th>
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<tr>
<td>Alaska</td>
<td>AK SAFE Program</td>
<td>In order to enable Alaska’s banks and financial institutions to immediately provide additional capital to Alaska businesses, AK SAFE will be made available to Alaska’s banks and financial institutions for the duration of COVID-19. It will make up to $50,000,000 available for loan guarantees and could eventually increase the cap to $1,000,000,000. It will provide a loan guarantee up to $1,000,000 per borrower.</td>
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| Arkansas| Quick Loan Program| Features of Quick Action Loan Guaranty:  
- AEDC will guaranty up to 80% of the principal balance of a loan issued by a lender participating in the program. The amount of AEDC’s guaranty is capped at $250,000.  
- Borrower must demonstrate that it has been adversely impacted by the health emergency.  
- Proceeds may be used for working capital, inventory, payroll, and other uses that facilitate the continuation of business operations.  
- Borrower will be subject to the lender’s customary underwriting and collateral requirements.  
- Loan amount may be amortized for up to 5 years.  
- Initial payments may be deferred for up to 90 days at the option of borrower and lender.  
- Borrower and participating lender must sign loan guaranty agreements with AEDC, which will include job retention requirements for the borrower.  
Features of Quick Action Direct Loan:  
- Loans issued directly to borrower by AEDC. Loan amount is capped at $250,000.  
- Loans are at zero interest and may be amortized for up to two years.  
- Payments may be deferred for up to 6 months following closing on the loan.  
- Borrower must demonstrate to AEDC that it has no other satisfactory financing options available to it through commercial lending or through other government programs such as the SBA Economic Injury Disaster Loan Program.  
- Borrower must demonstrate that it has been adversely impacted by the health emergency.  
- Borrower must satisfy AEDC’s financial underwriting requirements.  
- Borrower must agree to job retention requirements. |
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<tr>
<td>California</td>
<td>CalCAP for Small Business</td>
<td>Encouraging banks and financial institutions to make loans to small businesses that are having difficulty obtaining financing. Qualified borrowers meet following criteria: • The business is classified as a small business under U.S. Small Business Administration guidelines. • Employs fewer than 500 full-time equivalent employees. • The business purpose is one of the industries listed in the North American Industry Classification System (NAICS) codes list. • The primary business and at least 51% of the employees or its income, sales or payroll comes from business in California. Business activity resulting from the bank’s loan must be created and retained in California. The Program insures loans made to small businesses for the following: • Land acquisition; • Construction or renovation of buildings; • Start-up costs; • Equipment or inventory purchases; • Capital projects; • Working capital.</td>
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<tr>
<td>Florida</td>
<td>Rebuild Florida Business Loan Program</td>
<td>The Rebuild Florida Business Loan Fund offered by the Florida Department of Economic Opportunity provides eligible businesses with up to $500,000 in state and federal funds to help with long term economic recovery and rebuild following a disaster.</td>
</tr>
<tr>
<td>Illinois</td>
<td>Emergency Small Business Grants and Loans and Loans Assistance Programs</td>
<td>The Illinois Small Business Emergency Loan Fund offers small businesses low interest loans of up to $50,000. Businesses located outside of the City of Chicago with fewer than 50 workers and less than $3 million in revenue in 2019 will be eligible to apply. Successful applicants will owe nothing for six months and will then begin making fixed payments at a below market interest rate for the remainder of a five-year loan term. The Downstate Small Business Stabilization Program will offer small businesses of up to 50 employees the opportunity to partner with their local governments to obtain grants of up to $25,000 in working capital. These grants will be offered on a rolling basis.</td>
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<tr>
<td>Maine</td>
<td>COVID-19 Relief Business Direct Loan Program</td>
<td>The COVID-19 Relief Business Direct Loan Program provides FAME Direct Loans of up to $50,000 with special terms available to Maine-based businesses experiencing interruption or hardship due to COVID-19.</td>
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<tr>
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<tr>
<td>Minnesota</td>
<td>Minnesota Small Business Loan Guarantee Program</td>
<td>To be eligible you must be a Maine-based business experiencing interruption or hardship due to COVID-19 and you must demonstrate that other sources of capital have been exhausted.</td>
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<tr>
<td>Montana</td>
<td>Montana Emergency Grants</td>
<td>Allowable loan uses must be exclusively in Minnesota and include machinery or equipment purchases, maintenance, or repair; expenses related to moving into or within Minnesota; and working capital when the working capital is secured by fixed assets when possible. The funds can only be provided to Minnesota businesses with fewer than the equivalent of 250 employees. The number of employees includes parent company and all locations. The program will provide an 80% guarantee up to a maximum of $200,000. A fee of .25 percent on the guarantee loan principal will be charged for each loan enrolled into the program.</td>
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<tr>
<td>New Hampshire</td>
<td>New Hampshire Business Finance Authority</td>
<td>The Montana Business Stabilization Grant program will provide working capital for Montana-owned small businesses with 50 or fewer employees that have sustained a loss of revenue due to COVID 19. Current funding available is $50 million, the maximum award amount per business is $10,000.</td>
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<tr>
<td>New Jersey</td>
<td>Garden State Relief Fund</td>
<td>The BFA New Hampshire offers a variety of loan programs including CAP Loans and Temporary Loans to Businesses.</td>
</tr>
<tr>
<td>New Mexico</td>
<td>COVID-19 Business Loan Guarantee Program</td>
<td>The New Mexico Economic Development Department (NMEDD) has created a program to assist businesses seeking emergency loans or lines of credit to deal with negative economic impacts from COVID-19. NMEDD can guarantee a portion of a loan or line of credit up to 80% of principal or $50,000. Loan proceeds are flexible and can be used for (and not limited to) the following: working capital, inventory and payroll.</td>
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| Rhode Island | Rhode Island Superior Court Business Recovery Plan | Through the Business Recovery Plan, the Superior Court of Rhode Island will provide supervised protections for Rhode Island businesses so they can remain operational, access new working capital, and pay debts.  

The court will use a non-liquidating receivership model, which will keep the business and its assets intact. The court will appoint a receiver to oversee the preparation of an operating plan for businesses in the program. Once new working capital, such as disaster relief or small business assistance, is accessed by the business, it will be able to maintain operations, address its debts, and begin to generate revenues again.  

- Loans are available for up to $50,000, based on the business’s current revenue.  
- Loan agreements are structured as follows:  
- Loan sizes capped at approximately two months of current revenue.  
- Six months of no payments, followed by 48 months of principal and interest payments at 5.5% interest.  
- There are no prepayment penalties.  
- Defaulted loans are subject to collections. |
State COVID-19 Resources and Legislation: Business Interruption Insurance

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<tr>
<th>State</th>
<th>Business Interruption Insurance Legislation</th>
<th>Description</th>
</tr>
</thead>
</table>
| District of Columbia       | Failed: B23-0750 - Coronavirus Omnibus Emergency Amendment Act of 2020 | • For companies with fewer than 50 full-time employees or less than $2.5 million in federal gross receipts or sales.  
• Retroactive to March 25, 2020  
• All commercial insurance policies that contain coverage for loss of business income, loss of use and occupancy, or business interruption, shall be construed to provide coverage for claims directly or indirectly resulting from a public health emergency.  
• Insured would be indemnified for 50% of the losses.  
• Insurers would be eligible for reimbursement from DC. |
| Louisiana                  | Introduced: HB 858 and SB 477          | HB 858:  
• Companies with fewer than 100 full time employees  
• Eligible companies that had a business interruption insurance policy in effect as of March 11, 2020 would be indemnified for any claims related to the COVID-19 pandemic.  
SB 477:  
• Requires every business interruption/loss of income policy to cover COVID-19  
• Retroactive to March 11, 2020  
• Coverage to indemnify the insured, subject to the limits of the policy, for any loss of business or business interruption.  
• Also requires every policy of insurance covering business interruption issued on or after August 1, 2020, to include a notice of all exclusions which must be signed. |
| Massachusetts              | Introduced: SD 2888                     | • For companies with 150 or fewer FTE employees.  
• Eligible businesses with policies insuring against loss or damage to property, which includes, the loss of use and occupancy and business interruption, shall be construed to include |
<table>
<thead>
<tr>
<th>State</th>
<th>Business Interruption Insurance Legislation</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Michigan</td>
<td>Introduced: HB 5739</td>
<td>Companies with fewer than 100 FTE employees (25 hours per week) with business interruption/loss of business insurance must be indemnified, up to the limits of their policy, for losses related to COVID-19.</td>
</tr>
<tr>
<td>New Jersey</td>
<td>Introduced: A-3844</td>
<td>For employers with fewer than 100 eligible employees (25 hours per week). Every policy of insurance insuring against loss or damage to property, which includes the loss of use and occupancy and business interruption in force on the effective date of this act, shall be construed to include among the covered perils under that policy, coverage for business interruption due to COVID-19. Insurers may seek reimbursement.</td>
</tr>
<tr>
<td>New York</td>
<td>Introduced: A10226 and A10327</td>
<td>A10226: For employers with 250 or fewer employees (25 hours per week). Any business interruption or loss of business policy shall be read to include losses due to COVID-19. Also requires renewal at the same rate. A10327: Limited to health care and related companies.</td>
</tr>
<tr>
<td>Ohio</td>
<td>Introduced: House Bill 589</td>
<td>For employers with 100 or fewer employees. Expands existing business interruption/loss of income policies to include COVID-19. Insurers may be reimbursed.</td>
</tr>
<tr>
<td>Pennsylvania</td>
<td>Introduced: House Bill 2372, Senate Bill 1127, Senate Bill 1114</td>
<td>HB2372: Eligible employers with fewer than 100 employees (25 hours per week). Expands any insurance policy that insures against loss or damage to property, which includes the loss of use and occupancy and business interruption, to include COVID-19. Retroactive to March 6, 2020. Insurers may be reimbursed.</td>
</tr>
<tr>
<td>State</td>
<td>Business Interruption Insurance Legislation</td>
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<td>SB1127:</td>
<td>• Offers broad definitional changes to insurance policies that would render most COVID-19 claims covered.</td>
</tr>
<tr>
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<td></td>
<td>• Retroactive to plans existing on or before March 6, 2020.</td>
</tr>
<tr>
<td></td>
<td>SB1114:</td>
<td>• 100% policy coverage for small businesses (defined as meeting SBA definitions OR having received SBA funding)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• 75% policy coverage for other businesses.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Retroactive to plans existing on or before March 6, 2020.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Expands liability definitions to include COVID-19.</td>
</tr>
<tr>
<td>South Carolina</td>
<td>S 1188</td>
<td>• For employers with 150 employees or fewer</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Ensures indemnification for business interruption losses caused directly or indirectly by COVID-19, under existing policies that insure against loss or damage to property, including loss of use and occupancy or business interruption.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Prohibits insurers from denying a claim for a loss of use and occupancy or business interruption with respect to COVID-19 on the basis of: (1) COVID-19 being a virus, even if the relevant insurance policy excludes losses resulting from viruses; (2) absence of physical damage to the property of the insured or to any other relevant property; or (3) orders issued by any civil authority, or acts or decisions of a governmental entity.</td>
</tr>
</tbody>
</table>
### State COVID-19 Resources and Legislation: Liability Shield Laws

<table>
<thead>
<tr>
<th>State</th>
<th>Title</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>5/8/2020 Executive Order</td>
<td>A business, health care provider, or other covered entity is not liable for injury, death, or property damage arising from any act or omission related to COVID-19 transmission or a covered COVID-19 response activity, unless a claimant shows by clear and convincing evidence that the injury was caused by wanton, reckless, willful, or intentional misconduct.</td>
</tr>
<tr>
<td>Arkansas</td>
<td>Executive Order 20-33</td>
<td>Businesses that open or remain open during the COVID-19 emergency are immune from civil liability for damages or injuries caused by an individual’s exposure to COVID-19 on their premises or during any activity managed by them.</td>
</tr>
</tbody>
</table>
| Georgia  | SB 359: Enacted 6/26/2020    | There is a rebuttable presumption in an action alleging transmission, infection, exposure, or potential exposure to COVID-19 that a claimant assumed that risk when:  
  - A receipt or proof of purchase for entry, including an electronic ticket or wristband, includes specific language waiving liability caused by the inherent risk associated with contracting COVID-19 at public gatherings; or
  - The premise owner posts a sign warning that under Georgia law there is no liability for injury or death of a person entering the premise that results from the inherent risks of contracting COVID-19;
  - The actions do not constitute gross negligence, willful or wanton misconduct, reckless infliction of harm, or intentional infliction of harm.                                                                                   |
| Iowa     | S.F. 2338: Enacted 6/18/2020 | Limit on premises liability: A person who directly or indirectly invites or permits an individual onto a premises is not liable for any injuries sustained from the individual’s exposure to COVID-19 unless the person (1) recklessly disregards a substantial and unnecessary risk that the individual would be exposed to COVID-19; (2) acted with actual malice; or (3) intentionally exposes the individual to COVID-19. |
| Kansas   | HB 2016: Enacted 6/8/2020    | A person is immune from liability in a COVID-19 exposure claim if the person acted pursuant to and in substantial compliance with public health directives applicable to the activity giving rise to the cause of action when the cause of action accrued.                                                                                                                                   |
| Louisiana| HB826: Enacted 6/13/2020     | No person, entity, or government is liable for any civil damages for injury or death resulting from exposure to COVID-19 in the course of providing business operations unless:  
  - The person, entity, or government failed to substantially comply with the applicable COVID-19 procedures established by the federal, state, or local agency which governs the business operations; and |

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**Note:** This table provides a summary of liability shield laws in various states as of August 27, 2020. For the most current information, please refer to the official sources provided by each state.
<table>
<thead>
<tr>
<th>State</th>
<th>Title</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mississippi</td>
<td>Senate Bill 3049: Enacted 7/8/2020</td>
<td>A person that provides functions or services, or invites or permits any person onto its premises, is immune from a civil action alleging an injury from actual or potential exposure to COVID-19 when the person attempted in good faith to follow applicable public health guidance.</td>
</tr>
<tr>
<td>Nevada</td>
<td>S.B. 4 §§ 24-29, 39: Enacted 8/11/2020</td>
<td>If an entity operated in substantial compliance with controlling health standards, it is not liable for a COVID-19 exposure claim unless the entity violated controlling health standards with gross negligence and that gross negligence was the proximate cause of the person’s injury or death.</td>
</tr>
<tr>
<td>North Carolina</td>
<td>HB 118: Enacted 7/2/2020</td>
<td>No person is liable for contraction of COVID-19 in absence of gross negligence, willful or wanton conduct, or intentional wrongdoing.</td>
</tr>
<tr>
<td>Oklahoma</td>
<td>OK S.B. 1946: Enacted 5/21/2020</td>
<td>A person is not liable in an action claiming an injury from exposure or potential exposure to COVID-19 if the act or omission alleged to violate a duty of care complied or was consistent with federal or state regulations, a Presidential or Gubernatorial Executive Order, or guidance applicable at the time of the alleged exposure.</td>
</tr>
<tr>
<td>Utah</td>
<td>S.B. 3007: Enacted 5/4/2020</td>
<td>A person is immune from civil liability for damages or an injury result from exposure of an individual to COVID-19 on the premises owned or operated by the person, or during an activity managed by the person.</td>
</tr>
<tr>
<td>Wyoming</td>
<td>SF1002: Enacted 5/20/2020</td>
<td>A business entity that follows the instructions of a state, city, town or county health officer in responding to a public health emergency is immune from liability arising from complying with those instructions or acting in good faith.</td>
</tr>
</tbody>
</table>
### State COVID-19 Resources and Legislation: Rent and Eviction Relief

<table>
<thead>
<tr>
<th>State</th>
<th>Rent / Eviction Relief Measure</th>
<th>Description</th>
</tr>
</thead>
</table>
| Arizona              | Executive Order 20-21         | The Executive Order  
• Halts evictions in the state for small businesses and nonprofits that are unable to pay rent due to financial hardship caused by the COVID-19 pandemic.  
• Encourages commercial landlords to defer rent payments for small business tenants facing economic hardship due to COVID-19 and consider waiving all fees and interest associated with late payments.  
• Under the order, evictions will be halted until May 31, 2020. |
| California           | Executive Order N-28 20       | Executive Order N-28-20:  
• Authorizes local governments to halt residential and commercial evictions;  
• Requests banks and other financial institutions to provide an immediate moratorium on residential and commercial foreclosures and related evictions;  
• These protections are in effect through May 31, 2020, unless extended. |
| Colorado             | Executive Order D 2020 051    | Executive Order D 2020 051: Prevents lenders, landlords, and property owners from initiating eviction or foreclosure proceedings, denying access to property, or imposing fees for nonpayment through May 30, 2020 |
| Maryland             | Executive Order 20-04-03-01    | Through the duration of the stay-at-home order, courts are prohibited from handing down judgements for possession or repossessions of commercial property if the tenant can demonstrate to the court that the tenant suffered a substantial loss of income |
| Nevada               | Declaration of Emergency Directive 008 | No lockout, notice to vacate, notice to pay or quit, eviction, foreclosure action, or other proceeding involving residential or commercial real estate based upon a tenant or mortgagee’s default of any contractual obligations imposed by a rental agreement or mortgage may be |
### State Government Reopening, Relief & Recovery

#### Rent / Eviction Relief Measures

<table>
<thead>
<tr>
<th>State</th>
<th>Rent / Eviction Relief Measure</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Hampshire</td>
<td>Emergency Order #4</td>
<td>No property owner can initiate eviction proceedings until the suspension of the State of Emergency.</td>
</tr>
<tr>
<td>New York</td>
<td>Executive Order 202.28</td>
<td>Commercial evictions are prohibited for tenants or nonpayment of mortgage through June 6, 2020. The order has been extended for a period of 60 days beginning on June 20, 2020.</td>
</tr>
</tbody>
</table>
| Ohio        | Executive Order 2020-08D        | Executive Order 2020-08D Requests:  
|             |                                |   • Landlords suspend commercial rent payments for 90 days  
|             |                                |   • Landlords put a moratorium on small business evictions for 90 days  
|             |                                |   • Lenders provide an opportunity for a 90 day forbearance on commercial real estate loans                                              |
| Oregon      | Executive Order 20-13           | Places a 90-day moratorium on commercial evictions for nonpayment.                                                                            |
| Wisconsin   | Emergency Order 15             | Under the order:  
|             |                                |   • Landlords are prohibited from serving any notice terminating a tenancy for failure to pay rent.                                           |
|             |                                |   • Mortgagees are prohibited from commencing a civil action to foreclose upon real estate.                                                   |

#### State Tax Relief Measures

<table>
<thead>
<tr>
<th>State</th>
<th>Tax Measure</th>
<th>Description</th>
</tr>
</thead>
</table>
| Alabama     | Alabama Department of Revenue Coronavirus (COVID-19) Updates | Sales Tax: Filings have been extended through June 1, 2020 for February, March and April 2020. Late payment penalties not be imposed.  
<p>|             |                                                 | Income Tax: Income tax filings, including the corporate income tax, have been extended through July 15, 2020.                                |
| Alaska      | Alaska Tax Division                              | Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.                                     |
| Arizona     | ADOR Extends Income Tax Deadline to July 15, 2020 | Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.                                     |
| Arkansas    | No payment extension                             | No payment extension                                                                                                                                 |
| California  | California Coronavirus                          | Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.                                     |</p>
<table>
<thead>
<tr>
<th>State</th>
<th>Tax Measure</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Colorado</td>
<td>Special tax relief and assistance updates</td>
<td>Property Tax: Governor Newsom signed an executive order suspending penalties for businesses who could not meet their property tax requirement.</td>
</tr>
<tr>
<td>Colorado</td>
<td>DOR COVID-19 Updates</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Sales Tax: Returns due April 20 were extended to May 20.</td>
</tr>
<tr>
<td>Connecticut</td>
<td>Department of Revenue Services</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Sales Tax: Filing deadline extended through May 31.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Property Tax: Participating municipalities are allowed to grant 90-day deferments.</td>
</tr>
<tr>
<td>Delaware</td>
<td></td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>OTR Coronavirus Information and Guidance</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Sales Tax: Payment deadline for February 29 – March 31 is July 20. Interest and late fees will not be imposed.</td>
</tr>
<tr>
<td>Georgia</td>
<td>Coronavirus Tax Relief Information</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>Hawaii</td>
<td>Hawaii COVID-19 DOR Resource</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 20, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>Idaho</td>
<td>Idaho Tax Commission</td>
<td>Income Tax: Corporate income tax filing deadline extended to June 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>Illinois</td>
<td>COVID-19 (Coronavirus) Information for Illinois Taxpayers</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Amusement Tax: Payment extension until June 1, 2020.</td>
</tr>
<tr>
<td>State</td>
<td>Tax Measure</td>
<td>Description</td>
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</tr>
<tr>
<td>Iowa</td>
<td>DOR COVID-19 Resources</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 31, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>Kansas</td>
<td>Kansas DOR</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>Kentucky</td>
<td>Coronavirus (COVID-19) Information</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
</tbody>
</table>
| Louisiana  | COVID-19: Louisiana State Tax Filing and Payment Extensions | Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.  
Sales Tax: Sales, beer, and wine tax returns due in March of 2020 have been extended to May 20. |
| Maine      | Coronavirus (COVID-19) FAQs          | Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty. |
| Maryland   | COVID-19 Agency Response             | Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.  
| Massachusetts | COVID-19 Coronavirus Response Update | Sales Tax: Vendors whose liability is less than $150,000 for the 12-month period ending February 29 are eligible for an automatic extension until June 20, 2020 for returns and payments due between March 20 and May 31, 2020. |
| Michigan   | Income Tax Deadline Extension        | Income Tax: Corporate income tax filing deadline extended to July 31, 2020 without interest or penalty.  
Sales Tax: Automatic 30 day extension until May 20, 2020 to file and pay: |
<p>| Minnesota  | DOR COVID-19 Response Page           | No extension.                                                               |
| Mississippi| Extensions for the COVID – 19 Pandemic | Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty. |
| Missouri   | Individual, Corporation or Partnership Returns | Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty. |
| Montana    |                                      | No extension.                                                               |</p>
<table>
<thead>
<tr>
<th>State</th>
<th>Tax Measure</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Nebraska</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
<td></td>
</tr>
<tr>
<td>Nevada</td>
<td>No extension.</td>
<td>No extension.</td>
</tr>
<tr>
<td>New Hampshire</td>
<td>No extension.</td>
<td>No extension.</td>
</tr>
<tr>
<td>New Jersey</td>
<td>COVID-19 Related Tax Information</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>New Mexico</td>
<td>New Mexico TRD</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Sales Tax: Quarterly and annual filers can request penalty and interest relief if they were unable to file or pay by March 20, 2020 due date</td>
</tr>
<tr>
<td>North Carolina</td>
<td>NCDOR Actions on COVID-19</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Sales Tax: NO late action penalties on sales tax returns that are originally due between March 15, 2020 and July 15, 2020 if the return is filed and tax is paid on or before July 15, 2020</td>
</tr>
<tr>
<td>North Dakota</td>
<td>COVID-19 Tax Guidance</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>Ohio</td>
<td>Ohio’s COVID-19 Tax Relief</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>Oklahoma</td>
<td>Oklahoma Tax Commission</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>Oregon</td>
<td>COVID-19 tax relief options</td>
<td>Income Tax: Corporate income tax filing deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>Pennsylvania</td>
<td>COVID-19 Information</td>
<td>Income Tax: Corporate income tax filing deadline extended to August 14, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>Rhode Island</td>
<td>Coronavirus Disease 2019 (COVID-19) Information</td>
<td>Income Tax: Corporate income tax payment deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Sales Tax: Taxpayers have ability to request penalty abatement when no negligence or intentional disregard of law is demonstrated.</td>
</tr>
<tr>
<td>South Carolina</td>
<td>DOR COVID-19 FAQs</td>
<td>Income Tax: Corporate income tax payment deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Sales Tax: Automatic extension until June 1, 2020 to file and pay 2020 tax returns originally due between April 1, 2020 and June 1, 2020.</td>
</tr>
<tr>
<td>South Dakota</td>
<td>No extension.</td>
<td>No extension.</td>
</tr>
<tr>
<td>State</td>
<td>Tax Measure</td>
<td>Description</td>
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</tr>
<tr>
<td>Utah</td>
<td>Important Changes Related to COVID-19</td>
<td>Income Tax: Corporate income tax payment deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>Vermont</td>
<td>Information for Taxpayers</td>
<td>Income Tax: Corporate income tax payment deadline extended to July 15, 2020 without interest or penalty.</td>
</tr>
<tr>
<td>Virginia</td>
<td>Coronavirus Updates</td>
<td>Penalties and interest will not be imposed on 2019 income tax if payment is made by June 1, 2020 AND 90% of final tax is paid.</td>
</tr>
</tbody>
</table>
| Washington    | Business Relief During COVID-19 Pandemic                                   | Income Tax:  
| West Virginia | Coronavirus 2019 (COVID 19) Response                                       | Income Tax: Corporate income tax payment deadline extended to July 15, 2020 without interest or penalty.                                      |
| Wisconsin     | COVID-19 Information and Announcements                                    | Income Tax: Corporate income tax payment deadline extended to July 15, 2020 without interest or penalty.                                      |
| Wyoming       |                                                                             | No extension.                                                                                                                             |
Statewide Orders Closing Theaters and Other Businesses

- Alabama
- Alaska
- Arizona
- Arkansas (leisure gatherings canceled; theaters closed anyway)
- California
- Colorado
- Connecticut
- Delaware
- District of Columbia
- Florida
- Georgia
- Hawaii
- Idaho
- Illinois
- Indiana
- Iowa
- Kansas
- Kentucky
- Louisiana
- Maine
- Maryland
- Massachusetts
- Michigan
- Minnesota
- Mississippi
- Missouri (limited but not closed; theaters closed anyway)
- Montana
- Nebraska
- Nevada
- New Hampshire
- New Jersey
- New Mexico
- New York
- North Carolina
- North Dakota
- Ohio
- Oklahoma
- Oregon
- Pennsylvania
- Rhode Island
- South Carolina
- South Dakota (encourages suspension or modification of businesses that promote indoor public gathering; theaters closed anyway)
- Tennessee
- Texas
- Utah (orders residents not to travel to or participate in activities at places of public amusement; theaters closed anyway)
- Vermont
- Virginia
- Washington
- West Virginia
- Wisconsin
- Wyoming

###